Best Practices for Developing Splunk Apps and Add-ons

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4+ years at Splunk

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Staff Solutions Architect
Global Strategic Alliances

Agenda

1. Creating a Splunk Application
2. Getting data into Splunk
3. Asking questions of your data with Splunk

"I wish I knew these things before I ever built my first Splunk Application"

- Jason Conger

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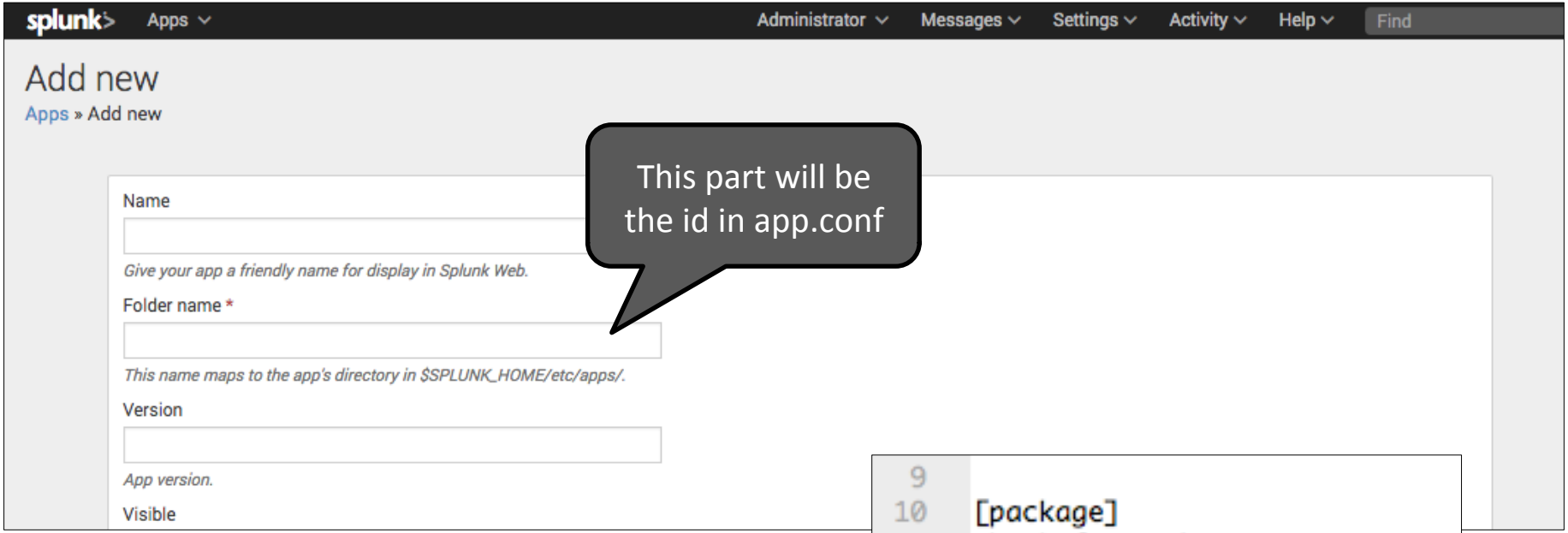
1

Creating An Application

Naming the Directory for Your App or Add-on




```
9
10  [package]
11  check_for_updates = 1
12  id = simple_xml_examples
13
```

Naming the Directory for Your App or Add-on

- For applications (dashboards, forms, alerts, etc.):
  - Vendor-app-product (example = acme-app-widget)
- For add-ons (data collection with no dashboards):
  - TA_vendor-product (example: TA_acme-widget)
- For Enterprise Security add-ons:
  - TA-<datasource> (example: TA-snort)

Note: you may see some other naming standards such as SA or DA out there.

Naming Your App or Add-on

Note: after uploading an application to Splunkbase, the directory name and the “id” parameter in app.conf cannot be changed.

The actual name of the application displayed on the Splunk start screen and on Splunkbase is controlled by a file named app.conf and is independent of the directory name mentioned previously.

App naming guidelines -> http://docs.splunk.com/Documentation/Splunkbase/latest/Splunkbase/Namingguidelines

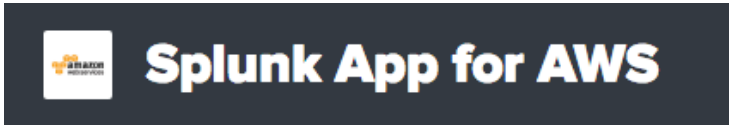
Should You Break Up Your App?

Consolidated App

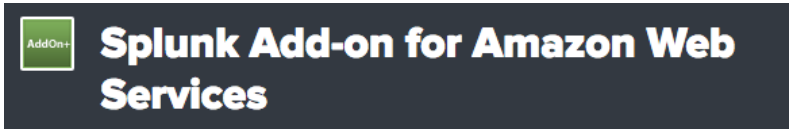
Distributed App

Should You Break Up Your App?

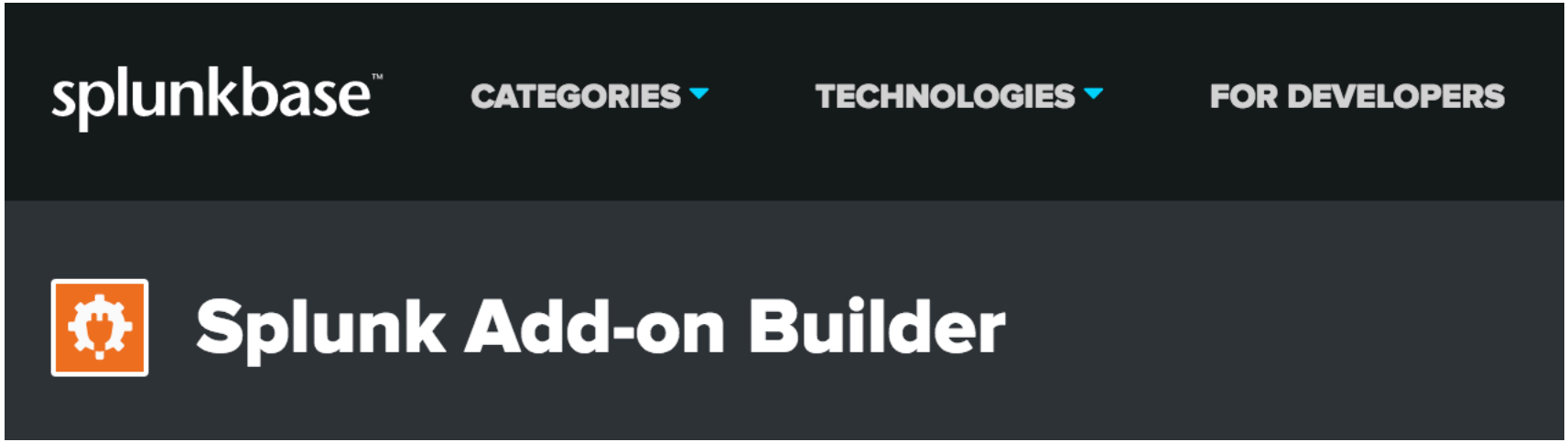
- Do you need to collect data from forwarders?
- Need to share knowledge objects with multiple apps?
- Distributed Environment?
- The Splunk App for AWS is a good example



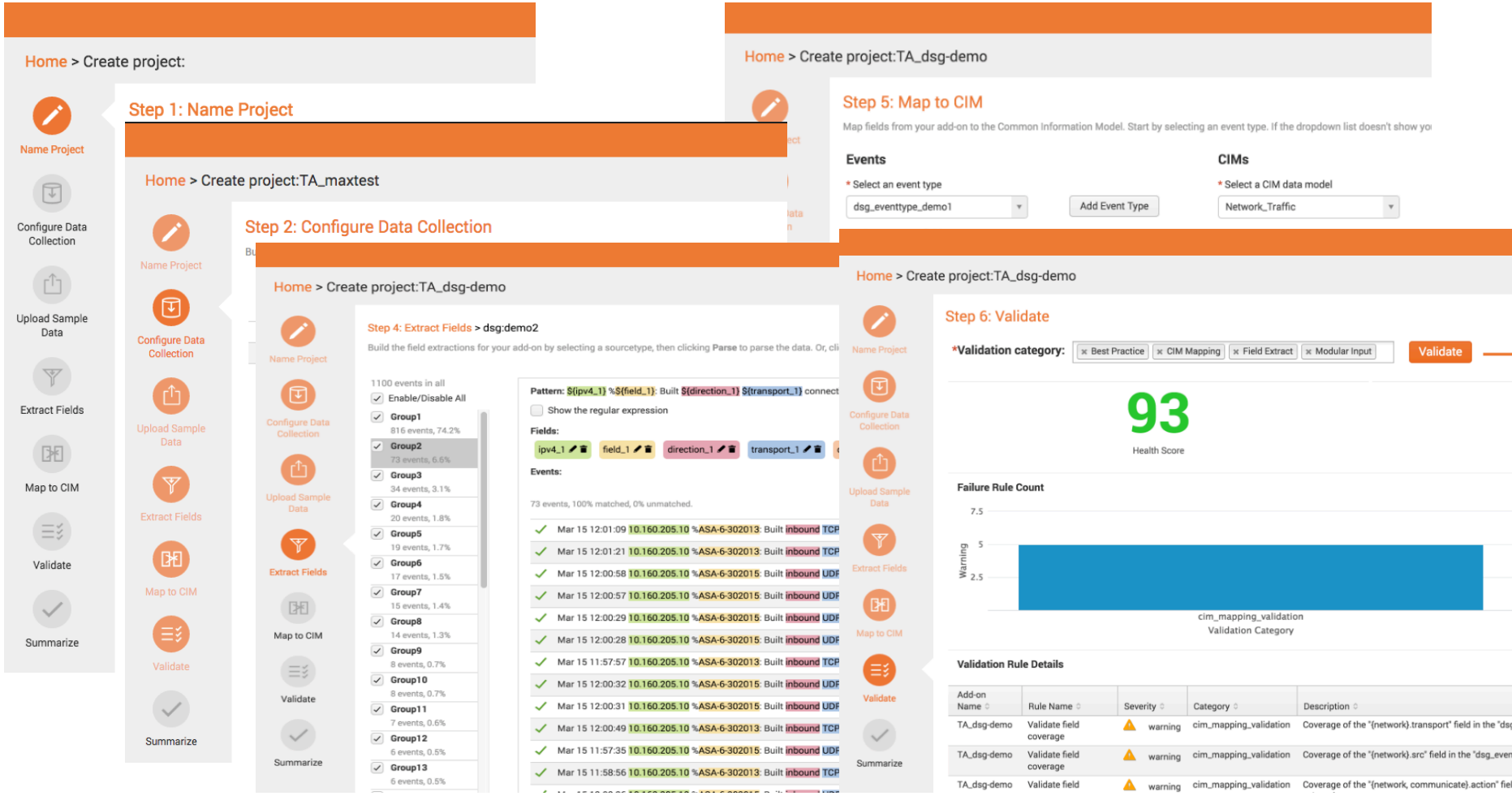
depends on



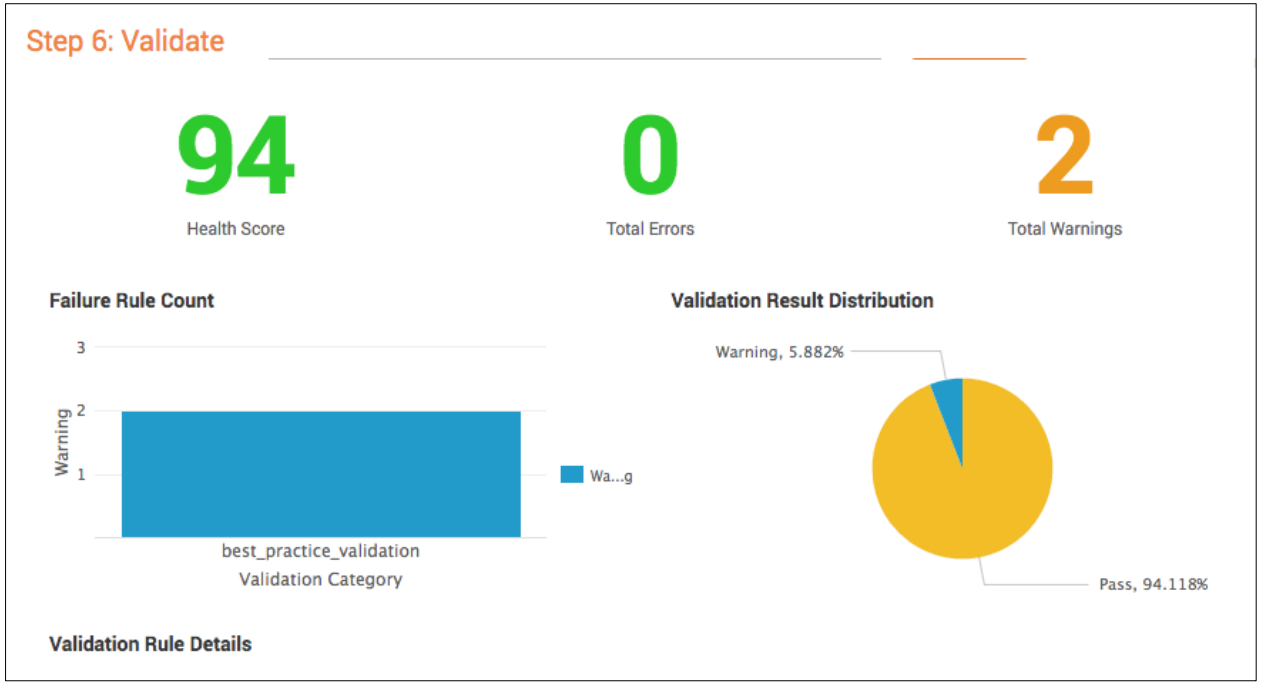
Quick Start = Splunk Add-on Builder



https://splunkbase.splunk.com/app/2962/



Use the Builder on Existing Content Too



Note: you may get some inapplicable warnings for apps since this version is mainly about add-ons.

2

Getting Data In

.conf2016

splunk>

Getting Data In

Reaching out to get data	Listening for data

• Reading files on a disk
• Windows Inputs
  • Perfmon
  • Event Logs
  • Registry
  • WMI
• Scripts*
• Modular inputs*
	• TCP
	• UDP
	• HTTP
	• Stream
	• Scripts*
	• Modular inputs*

* Scripts and modular inputs can really do either depending on what you code

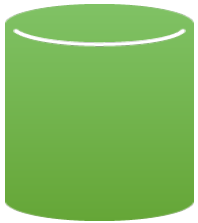
Best Practices for Logging Data to be Consumed by Splunk

- Log in text format
- Start the log line event with a time stamp
- Use clear key-value pairs
- Create events that humans can read
- Use unique identifiers
- Keep multi-line events to a minimum
- Use JSON (JavaScript Object Notation) format

http://dev.splunk.com/view/logging-best-practices/SP-CAAADP6

Best Practices for Writing Data to an Index

Write to the default “main” index

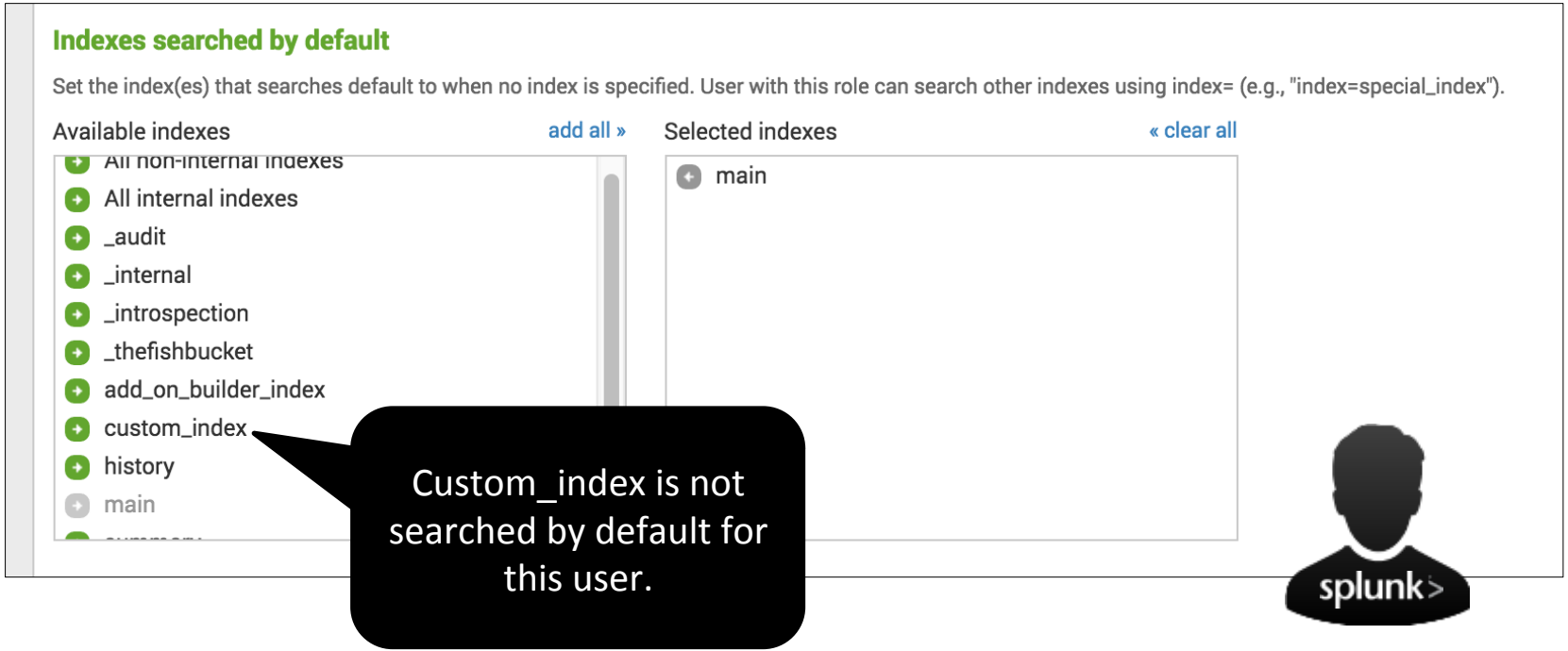


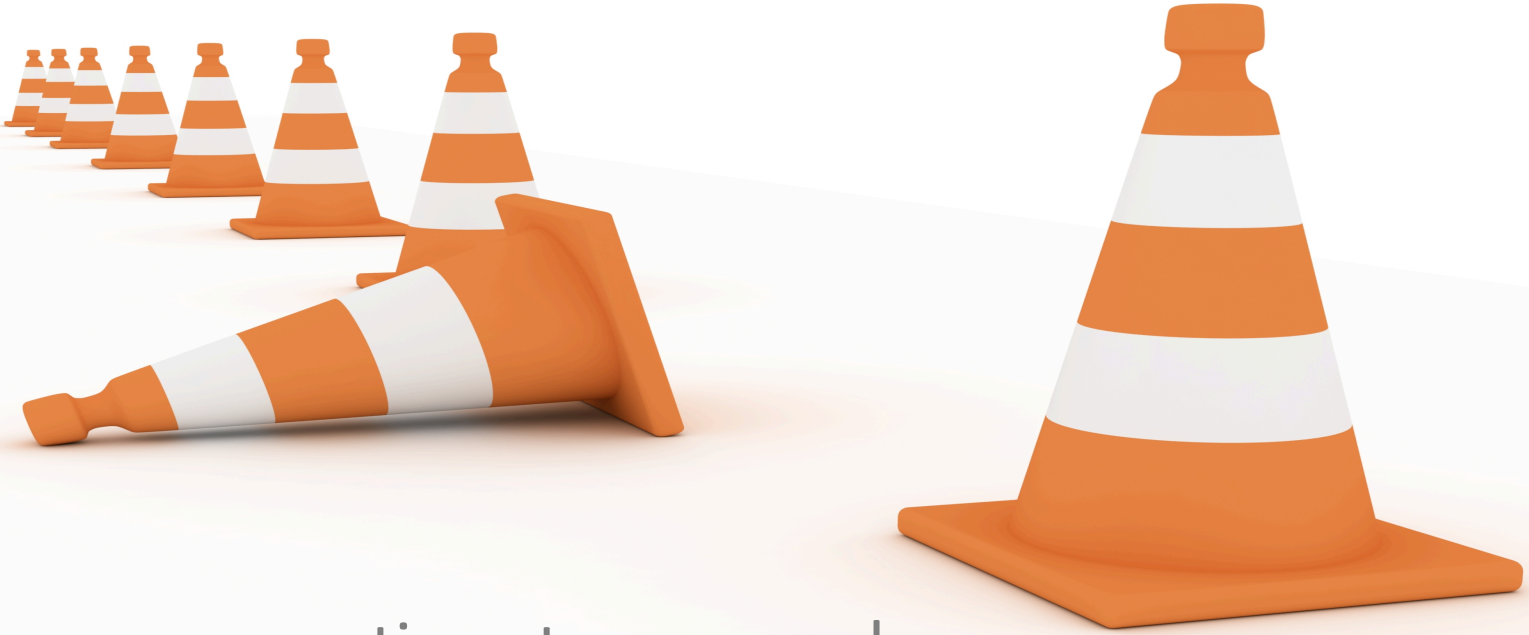
main

custom index contains foo=bar data

Best Practices for Writing Data to an Index

Write to the default “main” index





There are an exceptions to every rule

Exceptions to using the “main” Index

- Testing – writing data to a test index during development allows the developer to quickly and easily clear out all events in the index without impacting other events elsewhere.

```
$SPLUNK_HOME/bin/splunk clean eventdata custom_index
```

- Retention – data retention/aging is controlled on the index level. Some administrators may want to have custom retention policies based on the type of data.
- Security – using Splunk’s RBAC, the administrator can control who sees what data.

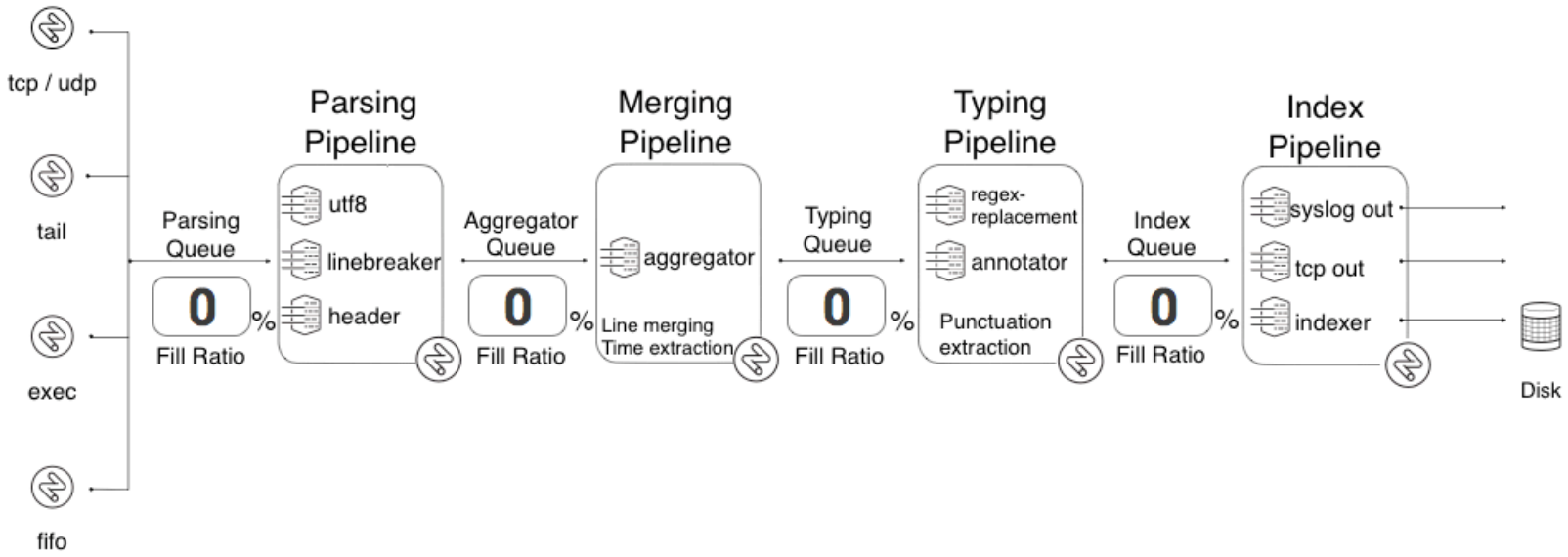
Exceptions to using the “main” Index

- Testing – writing data to a test index during development allows the developer to quickly and easily clear out all events in the index without impacting other events elsewhere

- Retention – data retention/aging is controlled on the index level. Some administrators may want to have custom retention policies based on the type of data.
- Security – using Splunk’s RBAC, the administrator can control who sees what data.

The last 2 exception decisions should be made by the Splunk admin – not the developer.

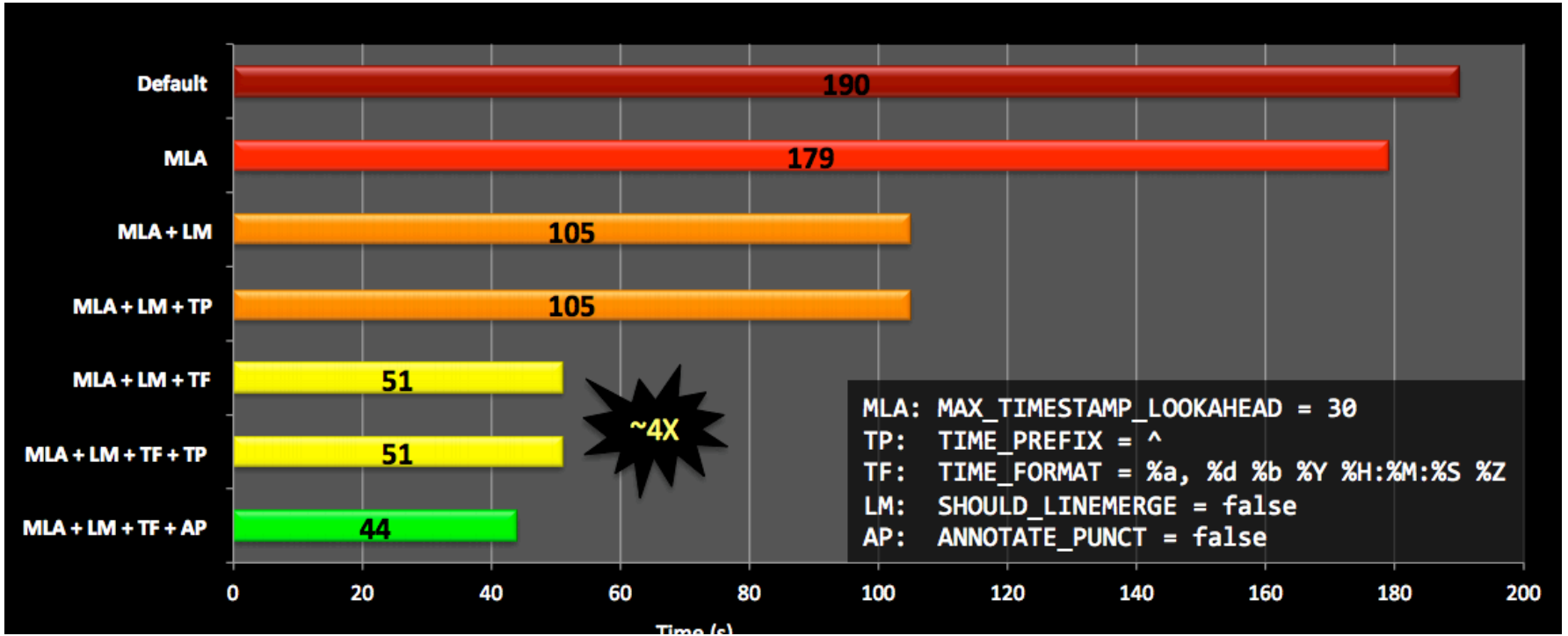
Get to Know Your Pipelines



Useful Index Time Processing Attributes

Event Breaking	LINE_BREAKER	<where to break the stream>
	SHOULD_LINEMERGE	<enable/disable merging>
Timestamp Extraction	MAX_TIMESTAMP_LOOKAHEAD	<# chars in to look for ts>
	TIME_PREFIX	<pattern before ts>
	TIME_FORMAT	<strptime format string to extract ts>
Typing	ANNOTATE_PUNCT	<enable/disable punct:: extraction>

Useful Index Time Processing Attributes



HT: Dritan Bitincka

Adding Inputs

Scripted versus Modular Inputs

Feature	Scripted Inputs	Modular Inputs
End user configuration	Inline arguments Often requires editing text configuration files	User interface provided in the Splunk Web interface. This makes the input “look and feel” as if it were a native Splunk feature.
Multi-platform support	No	Yes You can package your script to include versions for separate platforms.
Custom REST endpoints	No	Yes Modular inputs can be access and manipulated using Splunk REST endpoints.
Endpoint permissions	N/A	Access implemented using Splunk Enterprise capabilities.

More complete information can be found on the Splunk documentation page.

Scripted versus Modular Inputs

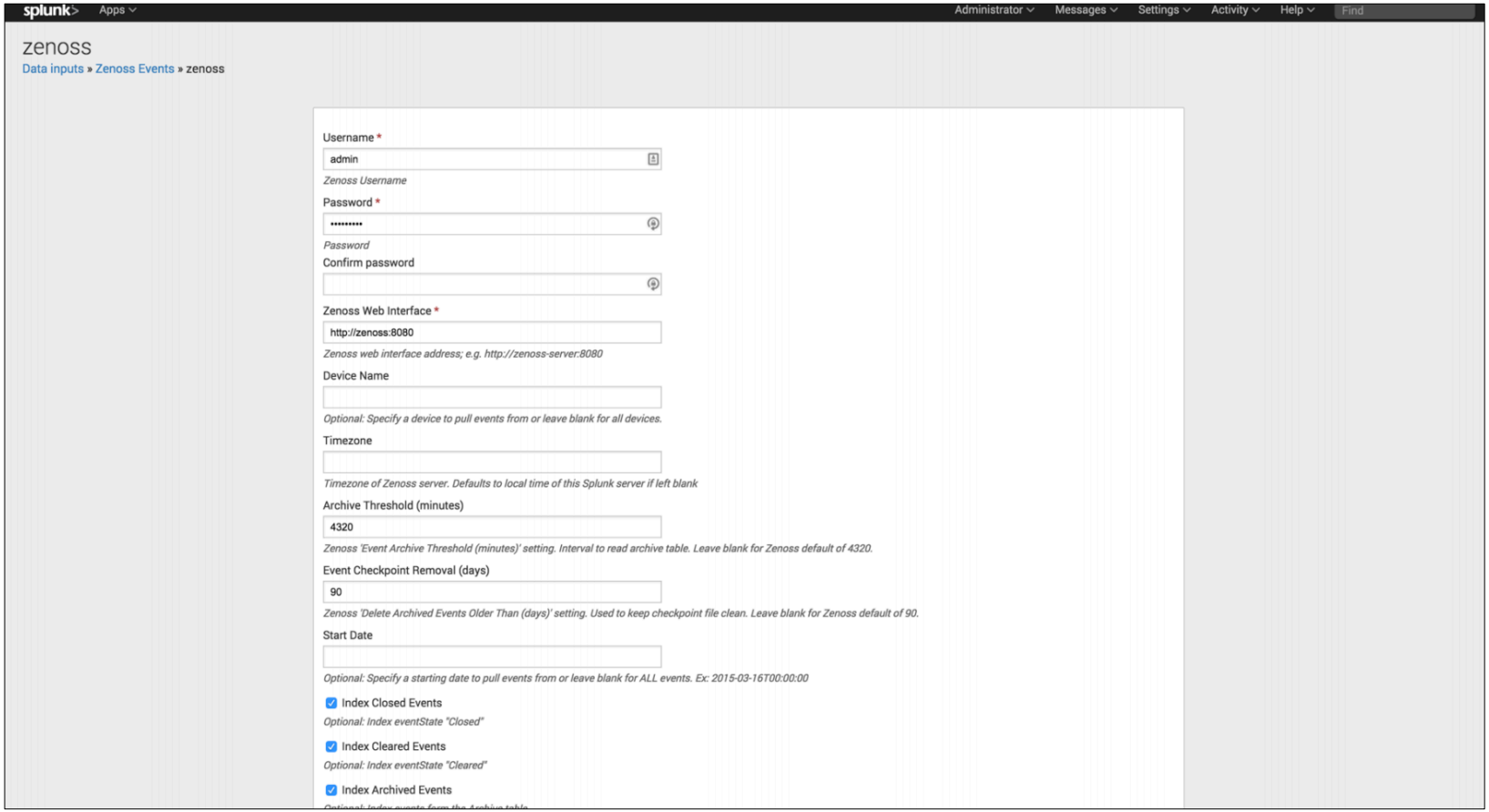
Scripted inputs are more suited for trivial tasks such as running an OS command (like ***top*** for *nix or ***Get-Process*** from Windows PowerShell) and sending the output to Splunk.

Modular inputs are more suited for tasks that require end user setup or more advanced event processing. Calling a REST API with parameters is a good example of when to use a modular input.

This or…

script://./bin/zenoss_wrapper.sh -u admin -p password -a h8p://zenoss:8080 -z America/Los_Angeles -t 4320 -r 90 -s 2015-03-16T00:00:00 -index-closed-events 1 -index-cleared-events 1 -index-archived-events 1 -index-suppressed-events 1 -index-repeatevents 1]

sourcetype = zenoss-events
interval = 60
index = zenoss



HT: Scott Haskell

Scripted and Modular Input Best Practices

Do not hard code paths

Example (Python):
os.path.join(os.environ["SPLUNK_HOME"],'etc','apps', APP_NAME)

Example (PowerShell):
Join-Path -path (get-item env:\SPLUNK_HOME).value "Splunk\etc
\apps"

Scripted and Modular Input Best Practices

Use Error Trapping (so that you can search them in the _internal index)

```
import logging
try:
      Some code that may fail like opening a
file
except IOError, err:
      logging.error('%s - ERROR - File may not
exist %s\n' % (time.strftime("%Y-%m-%d %H:%M:
%S"), str(err)))
      pass
```

Scripted and Modular Input Best Practices

Error Trapping (you can use stderr too)

```
try:
      Some code that may fail like opening a
file

except IOError, err:
      sys.stderr.write('%s - ERROR - File may
not exist %s\n' % (time.strftime("%Y-%m-%d %H:
%M:%S"), str(err)))
      pass
```

Scripted and Modular Input Best Practices

Use Splunk methods to read cascaded settings

Example (Python):

```
import splunk.clilib.cli_common

def __init__(self,obj):
      self.object = obj
      self.settings =
splunk.clilib.cli_common.getConfStanza("acme",
"default")
```

- Give more explanation on previous slide
- Mention someone trying to read from default and write to local
- Maybe mention btool too

Scripted and Modular Input Best Practices

Disable any inputs by default

inputs.conf:

```
[my_stanza]
disabled = 1
```

Scripted Inputs Best Practices

Test Scripts using Splunk CMD

Mac:

```
/Applications/Splunk/bin/splunk cmd python /Applications/
Splunk/etc/apps/<your app>/bin/<your script>
```

Windows:

```
C:\Program Files\Splunk\bin\splunk.exe cmd C:\Program Files
\Splunk\etc\apps\<your app>\bin\<your script>
```

Modular Inputs Best Practices

Use Splunk SDKs (these abstract a lot of code for you)

Python http://dev.splunk.com/view/python-sdk/SP-CAAAER3

C# http://dev.splunk.com/view/csharp-sdk/SP-CAAAEQH

Java http://dev.splunk.com/view/java-sdk/SP-CAAAER2

Modular Input SDKs

Before = 453 lines

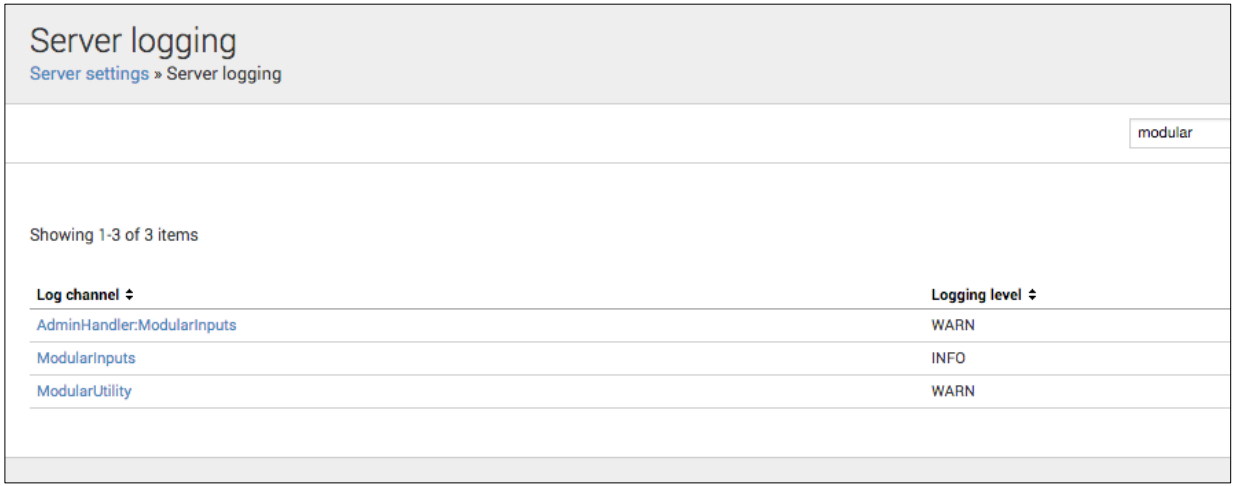
```
438         return val_data
439
440 if __name__ == '__main__':
441
442     if len(sys.argv) > 1:
443         if sys.argv[1] == "--scheme":
444             do_scheme()
445         elif sys.argv[1] == "--validate-ar
446             do_validate()
447         else:
448             usage()
449     else:
450         do_run()
451
452     sys.exit(0)
453
```

After = 92 lines

```
85
86         except Exception as e:
87             raise e
88
89 if __name__ == "__main__":
90     exitcode = MyScript().run(sys.argv)
91     sys.exit(exitcode)
92
```

Modular Input SDK Logging

By default, only INFO and higher events are logged to _internal.



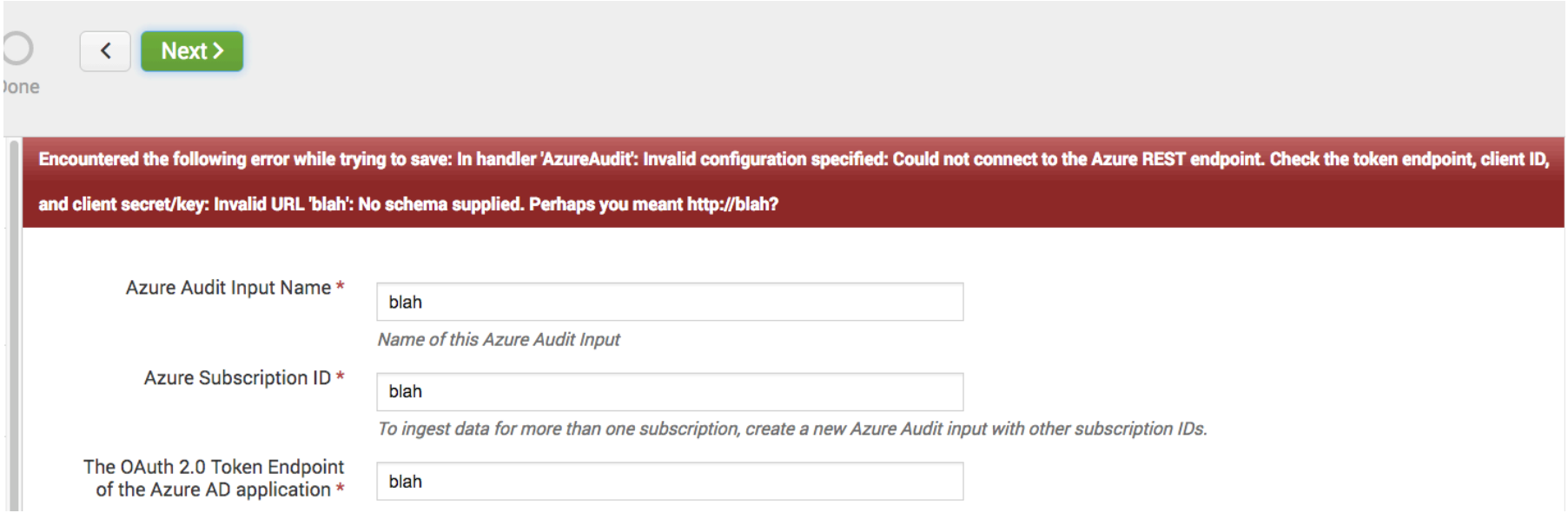
Modular Inputs Best Practices

Validate User Input

```
# Try to connect to the Azure API to validate the given arguments
work
try:
    access_token = get_token_from_client_credentials(
        endpoint = val_data["token_endpoint"],
        client_id = val_data["client_id"],
        client_secret = val_data["client_secret"])
except Exception, e:
    raise Exception, "Could not connect to the Azure REST endpoint.
Check the token endpoint, client ID, and client secret/key: %s" %
str(e)
```

Modular Inputs Best Practices

Validate User Input



Modular Inputs Best Practices

Test Inputs using Splunk CMD

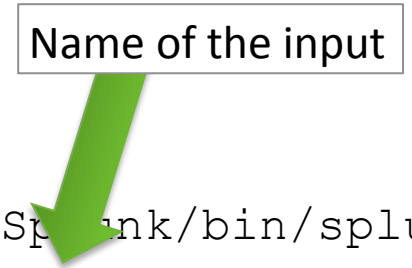
Example (real):

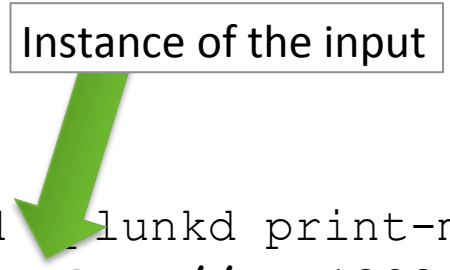
```
/Applications/Splunk/bin/splunk cmd splunkd print-modinput-
config AzureDiagnostics AzureDiagnostics://gsa1892 | /
Applications/Splunk/bin/splunk cmd python /Applications/
Splunk/etc/apps/TA_Azure/bin/AzureDiagnostics.py
```

Modular Inputs Best Practices

Test Inputs using Splunk CMD

Example (real):






```
/Applications/Splunk/bin/splunk cmd splunkd print-modinput-
config AzureDiagnostics AzureDiagnostics://gsa1892 | /
Applications/Splunk/bin/splunk cmd python /Applications/
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```
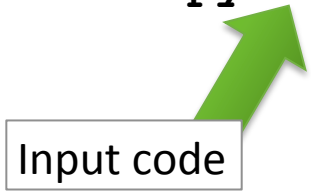
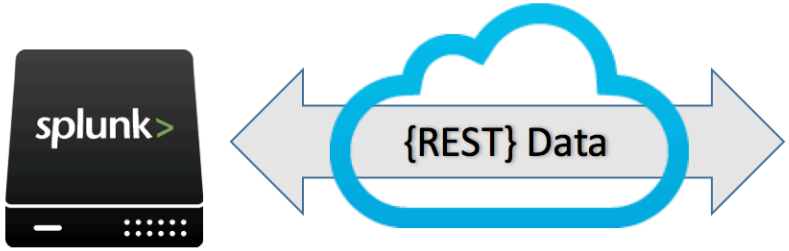



Modular Inputs Best Practices

Use the checkpoint parameter to persist data



3rd Party Data

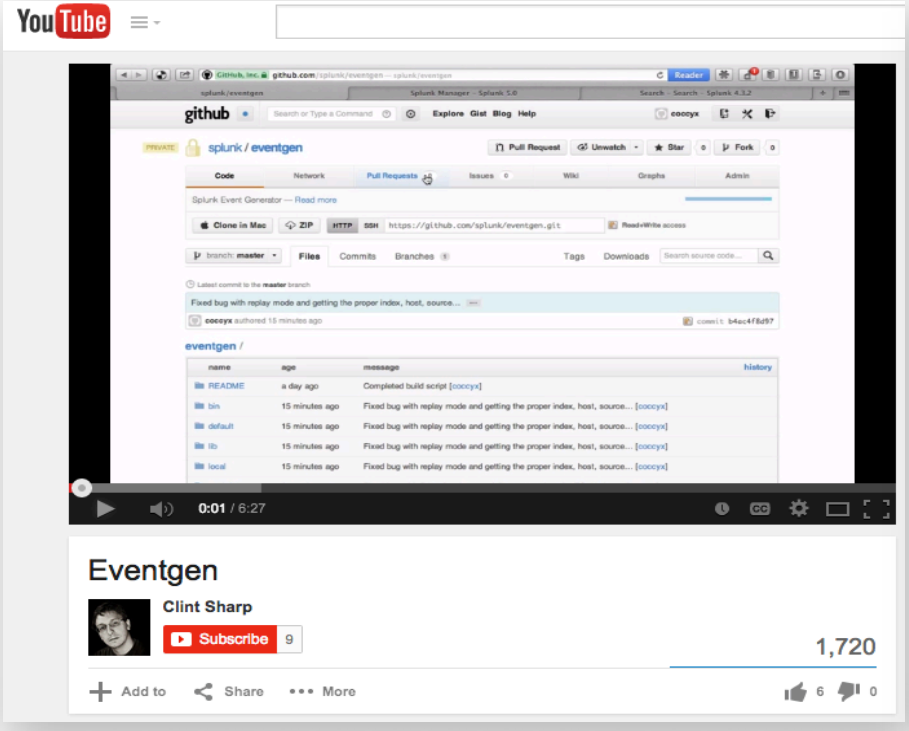
Checkpoint File

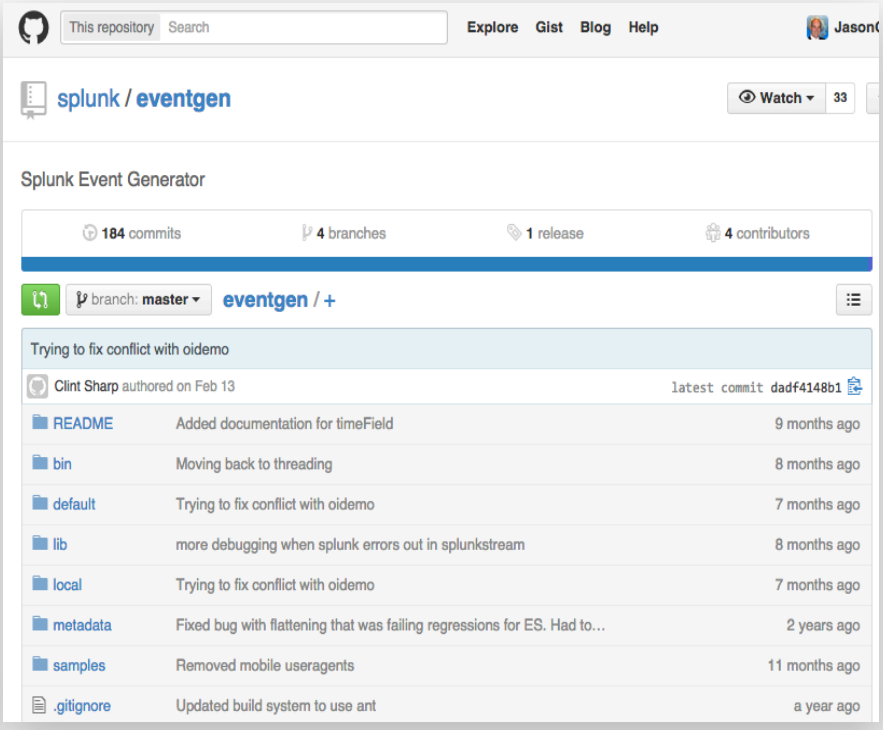
1st run: position = 0
2nd run: position = 5
3rd run: position = 10
Nth run: position = x

1st run: returned 0 – 4
2nd run: returned 5 – 9
3rd run: returned 10 - x

http://blogs.splunk.com/2016/05/11/splunking-continuous-rest-data/

Eventgen





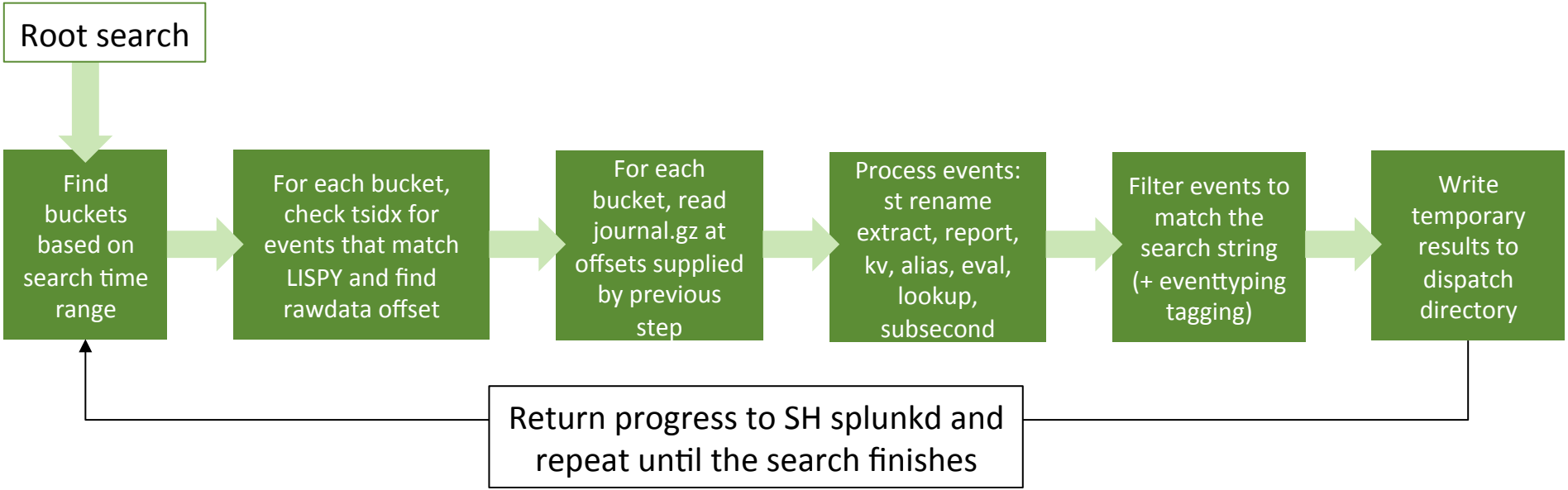
Anonymize Eventgen Samples

Regex Find and Replace Tools are Your Friend!

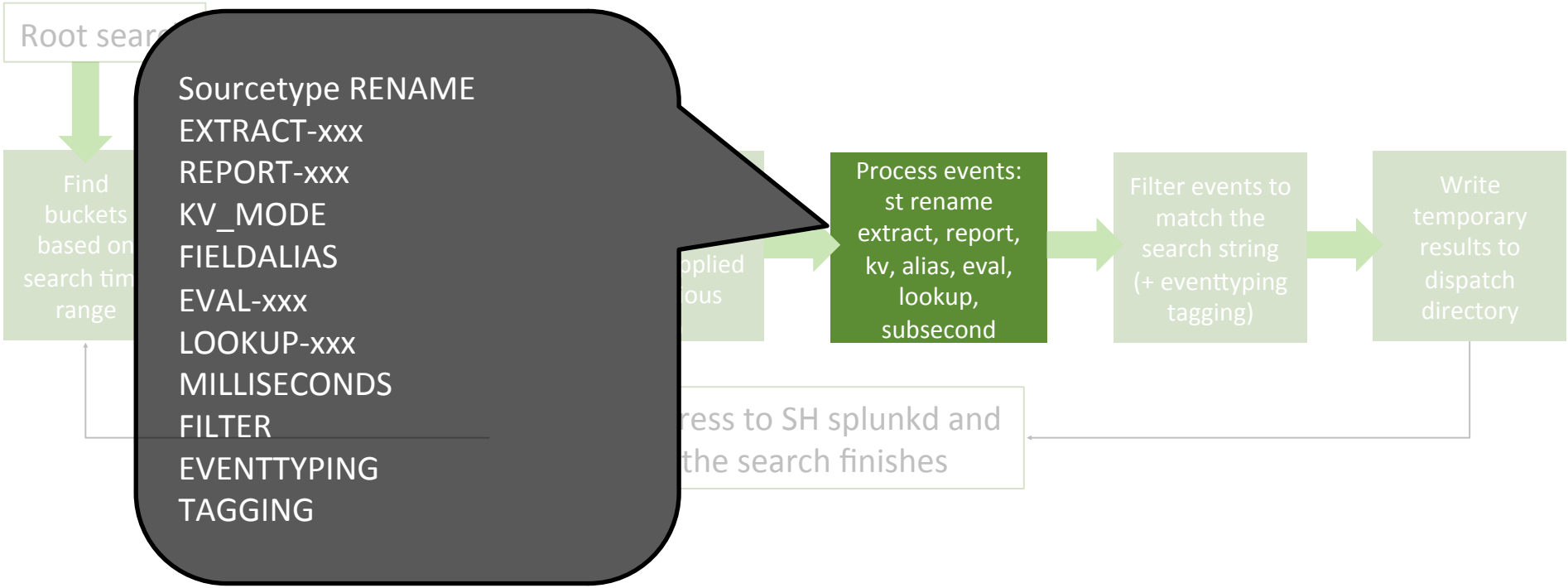
3

Asking Questions of your Data

Get to Know the Search Pipeline



Get to Know the Order of Operations



Parameterize Root Searches

marcros.conf example:

```
[acme_index]
definition = index=acme
```

Example search using macro:

```
`acme_index` sourcetype=widiget |
stats count
```

Remember that main index thing earlier?

Get to Know Distributed Search

macros.conf
[my_index]
definition = index=main

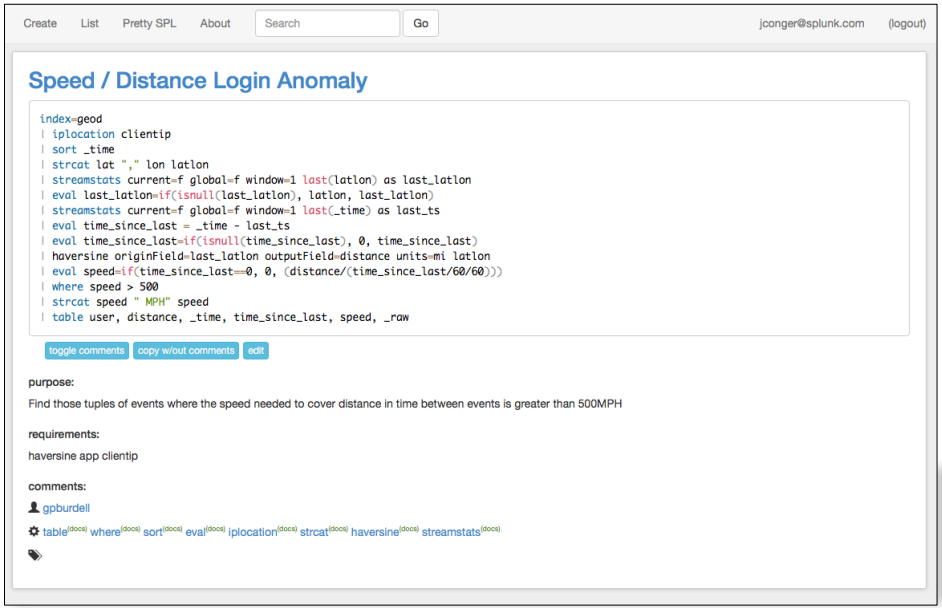
eventtypes.conf
[my_eventtype]
search = `my_index` sourcetype="foo"

Example search:
eventtype=my_eventtype | stats count

This will not work in a distributed environment by default.

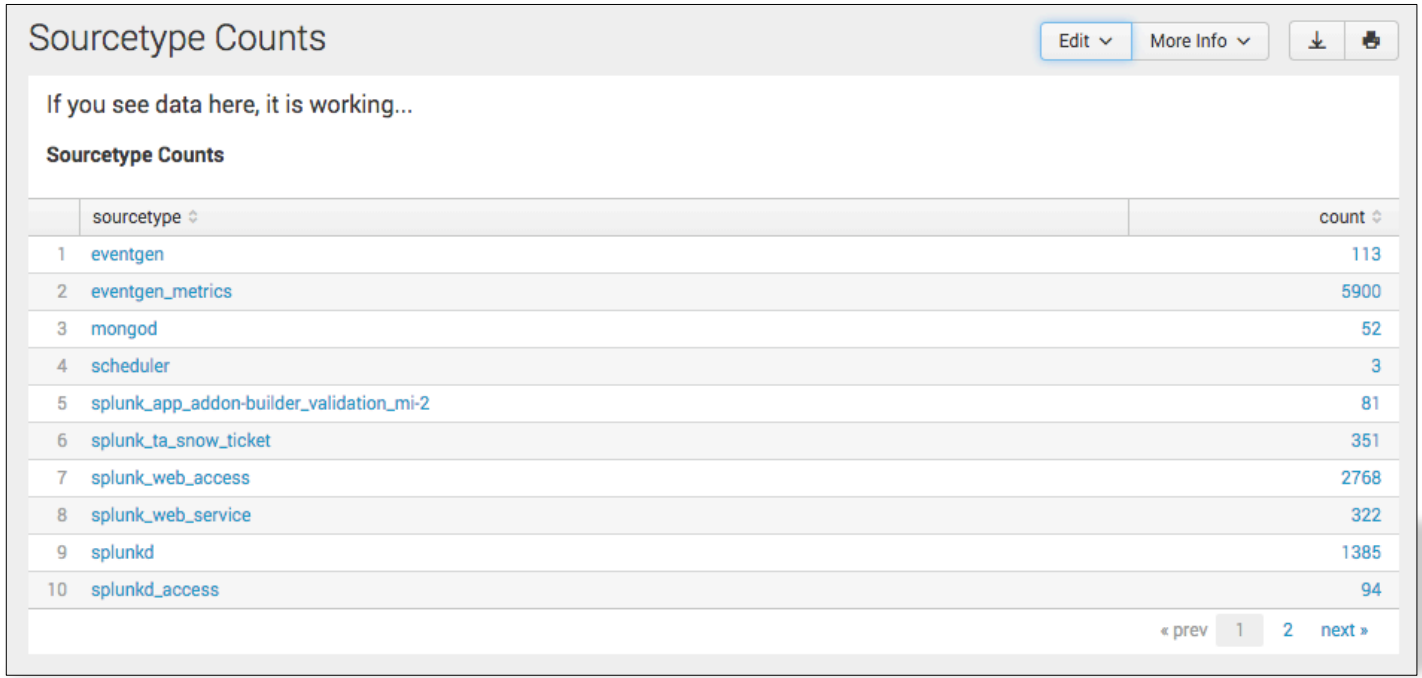
Get to Know the Big Book of Search

www.bbosearch.com

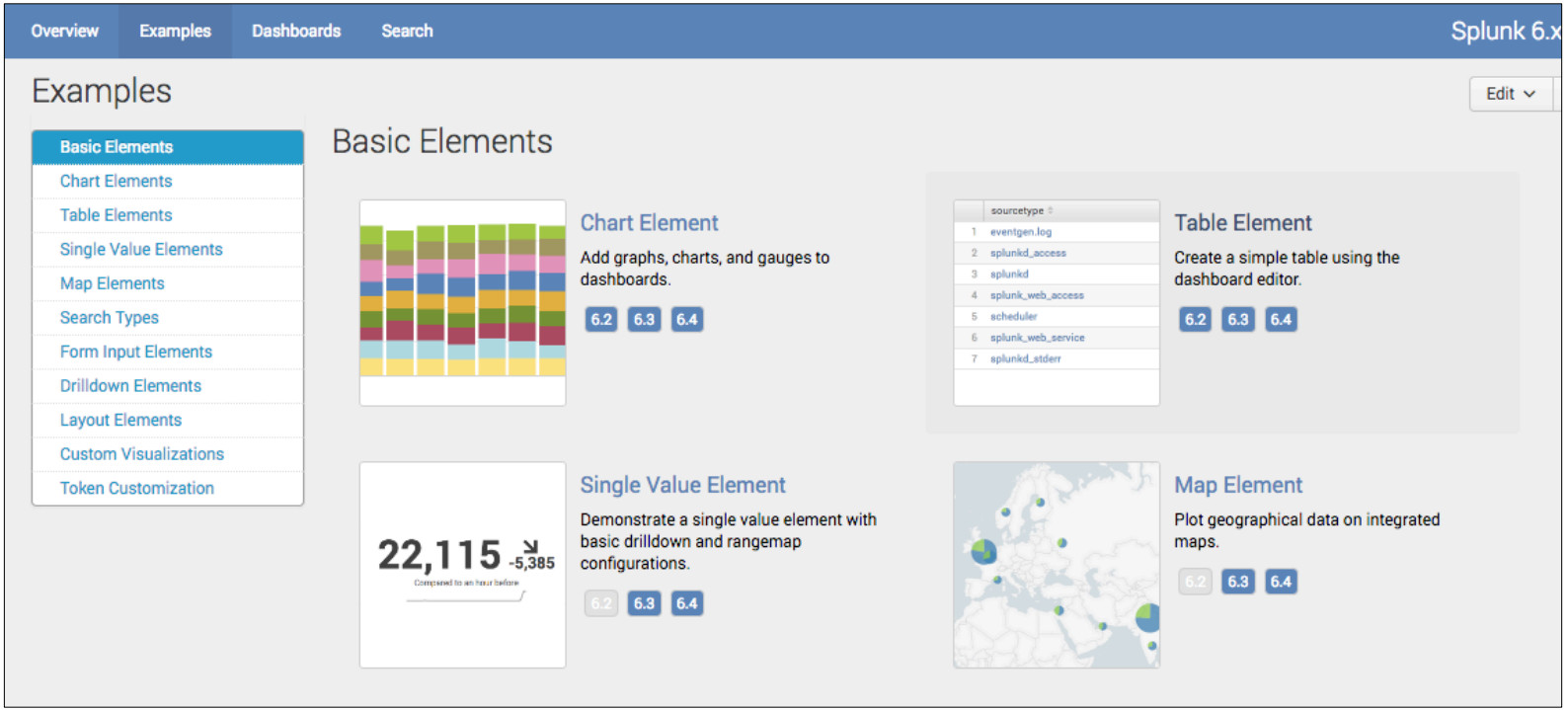


Include Prebuilt Panels

Even if it just to verify the thing is working

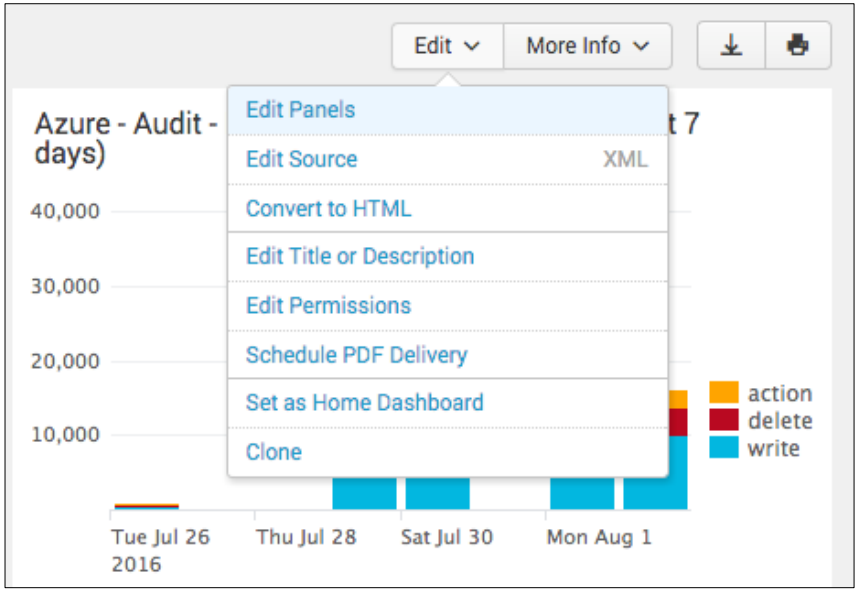


Use the Dashboards Example App

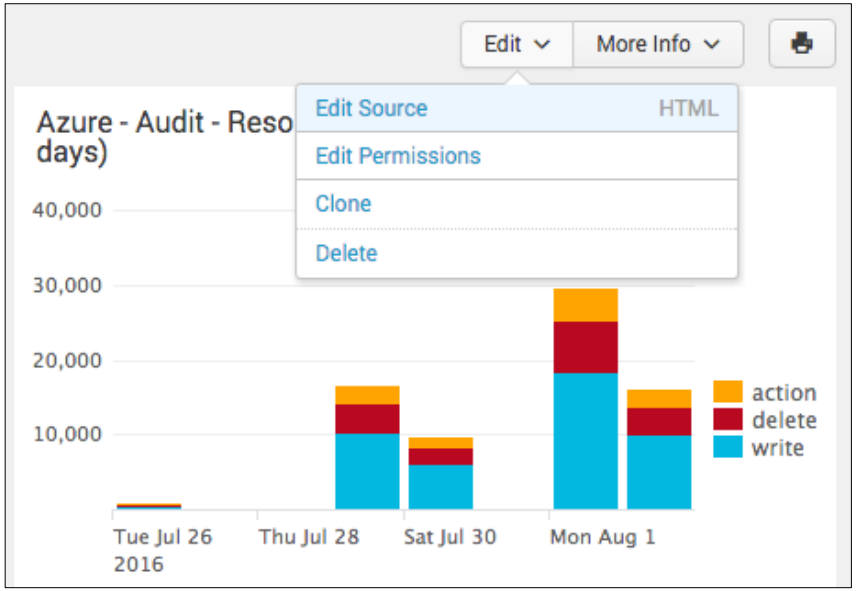


https://splunkbase.splunk.com/app/1603/

Use Simple XML as much as possible

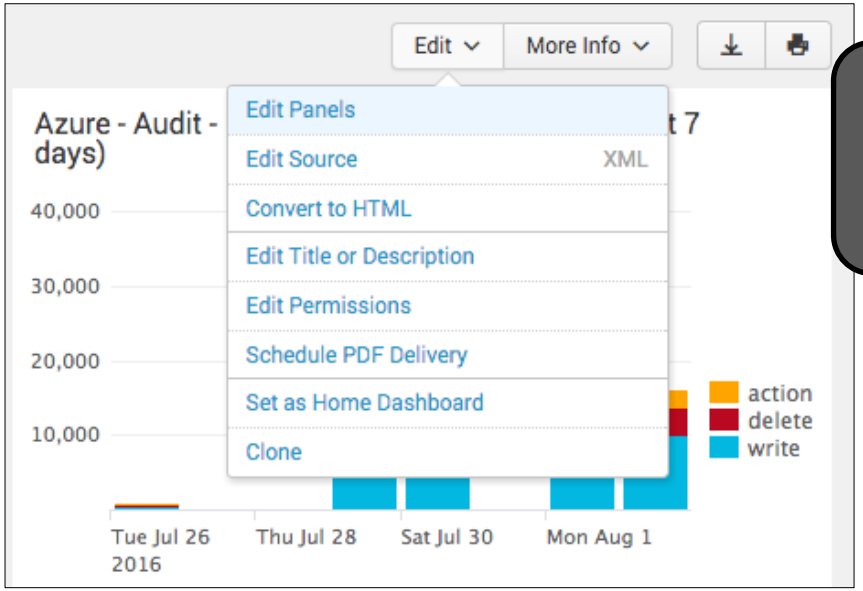


Simple XML

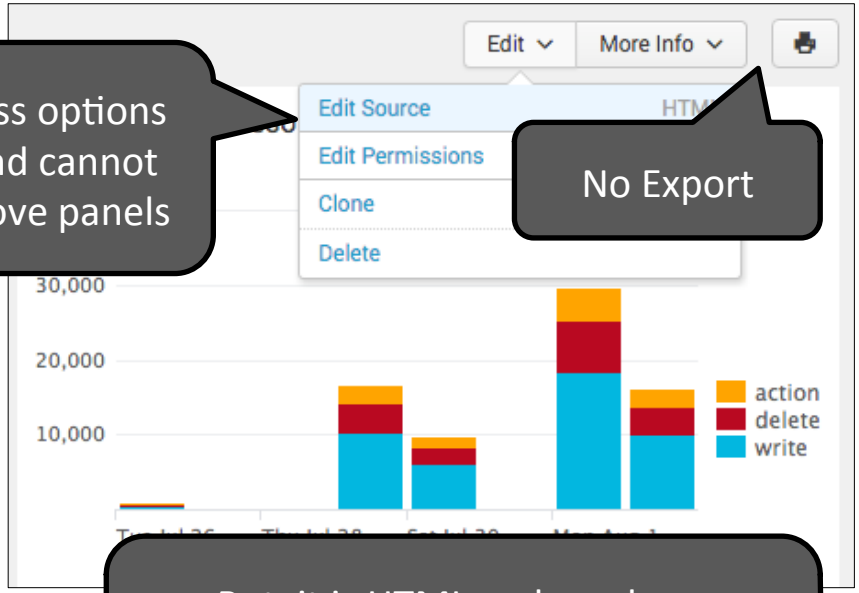


HTML

Use Simple XML as much as possible



Simple XML

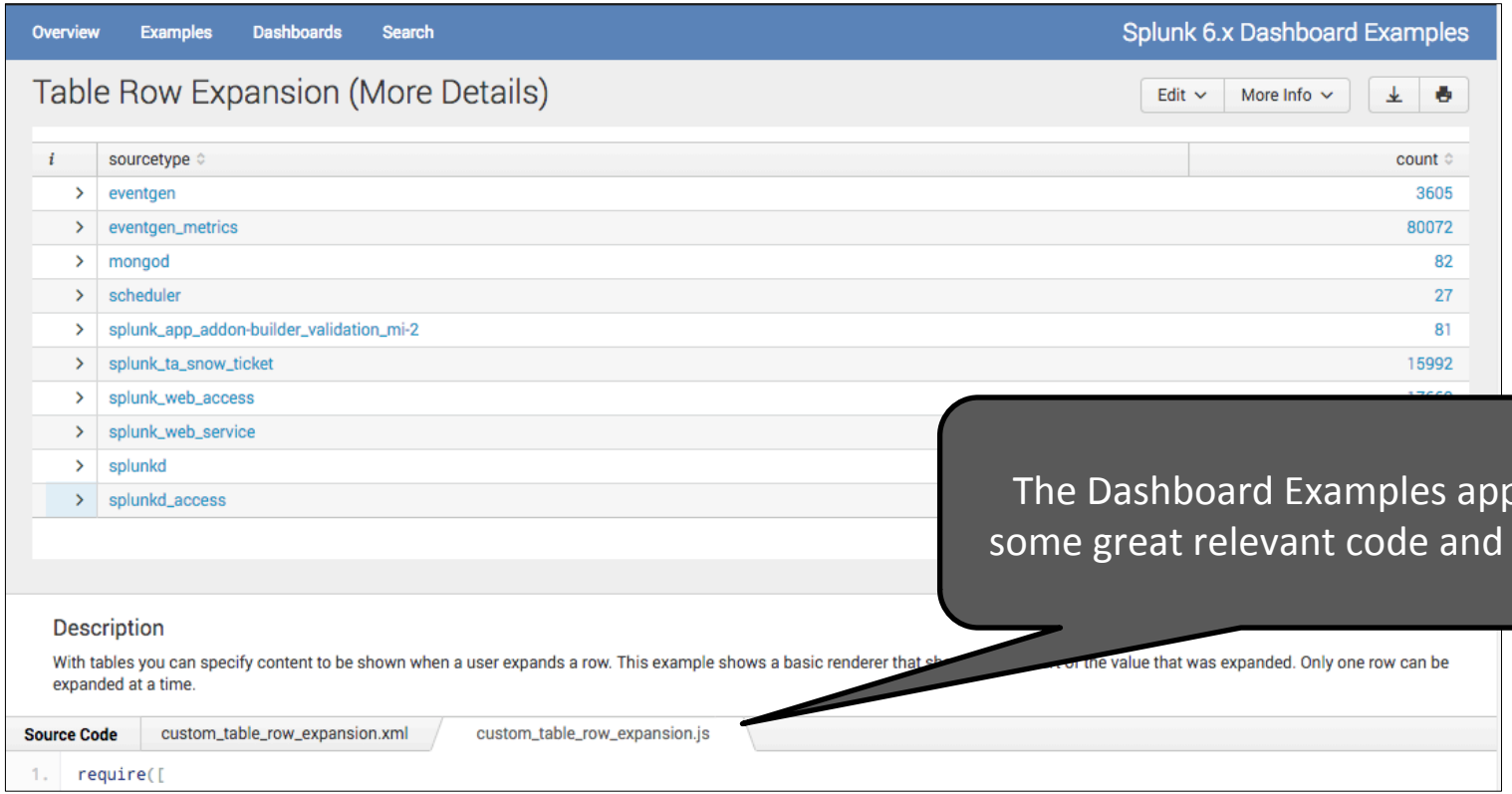


Less options and cannot move panels

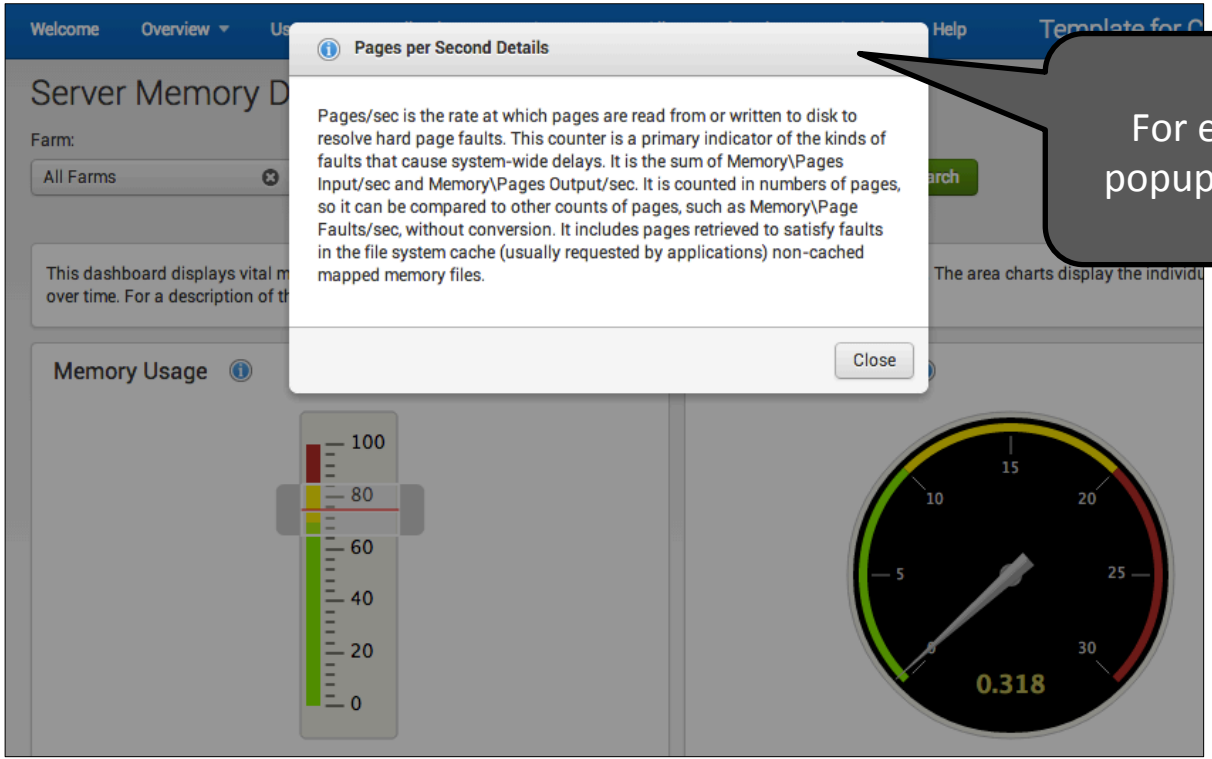
No Export

But, it is HTML and you have complete control of the look and feel.

Get to know JavaScript and jQuery



Bootstrap can add functionality

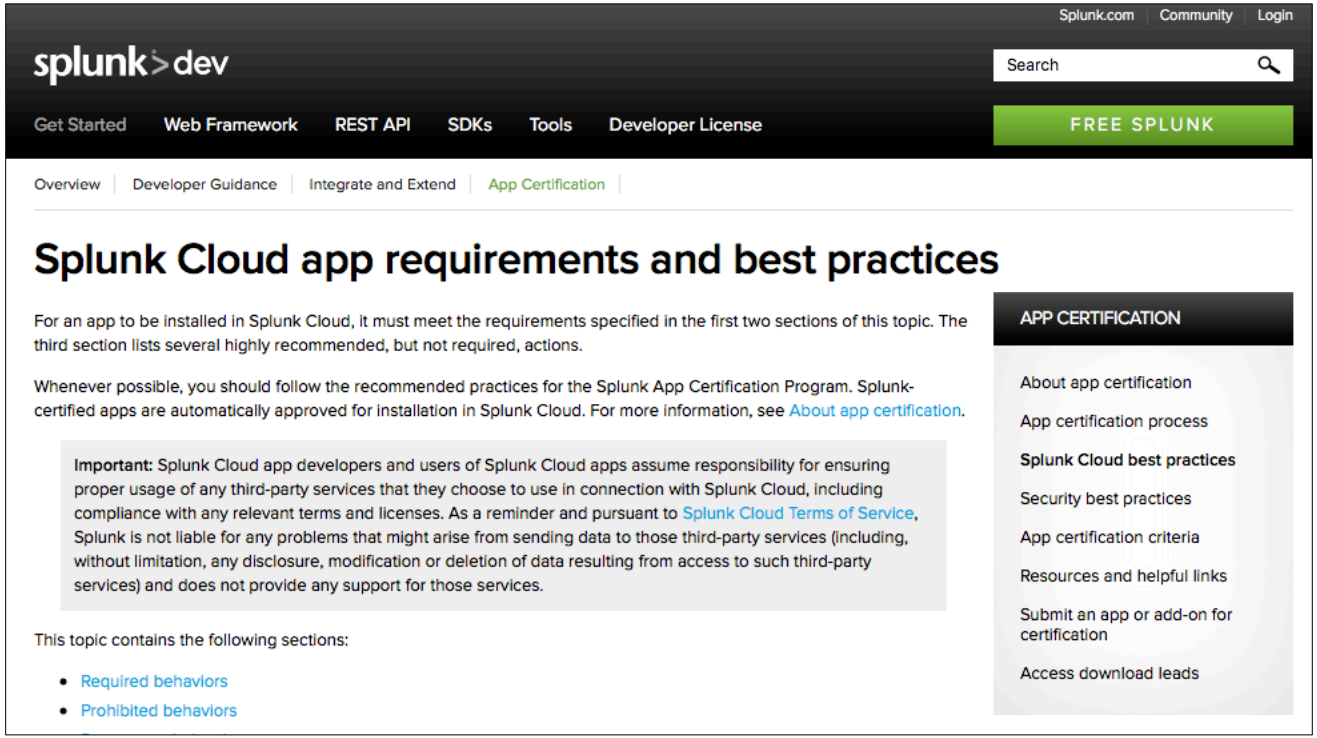


For example, easily add a modal popup to a Simple XML dashboard!

Get to know CSS

- All Splunk elements have an id now
- Check out Firefox's 3D view for layering

Splunk Cloud has Best Practices too



http://dev.splunk.com/view/app-cert/SP-CAAAE85

Do's and Don'ts – Packaging Applications

Do	Don't
Follow the guidelines found at http://docs.splunk.com/Documentation/Splunk/latest/AdvancedDev/PackageApp	Leave any hidden files in the app such as Mac's ._ files.
Include a screen shot of your application in the correct location.	
Let the user choose which inputs are enabled for their environment.	Enable all inputs by default if not necessary.
Use a build automation tool such as Apache Ant if necessary to ensure a clean build/ package.	Leave anything in: $SPLUNK_HOME/etc/apps/<app>/local directory $SPLUNK_HOME/etc/apps/<app>/metadata/local.meta
Ensure the appropriate settings are set in app.conf	
Document your app with a README.txt file	
Test your application on a clean system	

Do's and Don'ts – Data Collection

Do	Don't
Support multiple platforms.	Code for a single OS.
Use scripting language utilities such as os.path.join() and the special environment variable $SPLUNK_HOME to construct paths in scripts.	Hard code script paths.
Write data to the "main" index. This ensures that your data is searchable by default.	Hard code index names in searches if you must use a custom index.
Use key=value pairs in writing to log files (if you have control of the logging output).	Use name abbreviations.
Throttle how much data is collected at one time from an API.	Overwhelm a system by pulling exorbitant amounts of data at one time from an API.
Use logging and error trapping in scripts and inputs.	

Do's and Don'ts - Applications

Do	Don't
Use setup.xml or a mod input configs to allow the end user to configure the app	Make users manually enter information such as API credentials into configuration files.
Encrypt user input passwords. http://blogs.splunk.com/2011/03/15/storing-encrypted-credentials/	Store clear text passwords in .conf files.
Parameterize indexes so that they can be easily changed	Hard code indexes in your searches
Use the CIM add-on http://docs.splunk.com/Documentation/CIM/latest/User/Overview	
Place all .conf files in default $SPLUNK_HOME/etc/apps/<your_app>/default	Leave any content in $SPLUNK_HOME/etc/apps/<your_app>/local
Set default permissions in: $SPLUNK_HOME/etc/apps/<your_app>/metadata/default.meta	Have a local.meta file located in: $SPLUNK_HOME/etc/apps/<your_app>/metadata

THANK YOU

splunk>