

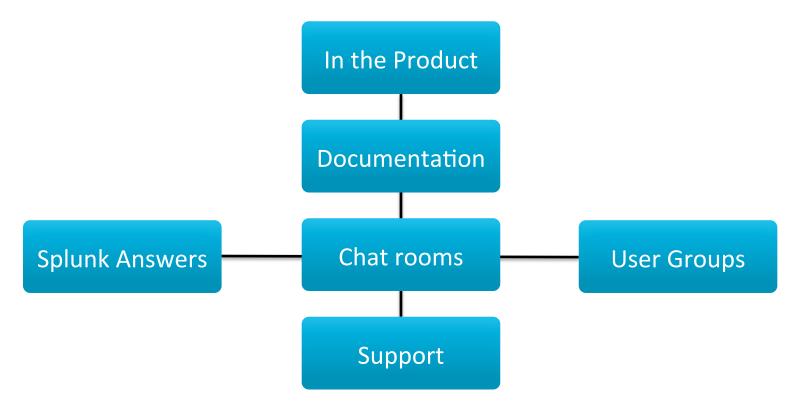
Disclaimer

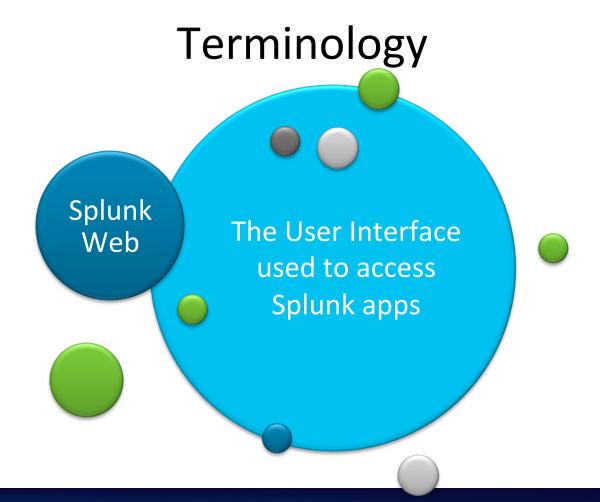
During the course of this presentation, we may make forward looking statements regarding future events or the expected performance of the company. We caution you that such statements reflect our current expectations and estimates based on factors currently known to us and that actual events or results could differ materially. For important factors that may cause actual results to differ from those contained in our forward-looking statements, please review our filings with the SEC. The forwardlooking statements made in the this presentation are being made as of the time and date of its live presentation. If reviewed after its live presentation, this presentation may not contain current or accurate information. We do not assume any obligation to update any forward looking statements we may make. In addition, any information about our roadmap outlines our general product direction and is subject to change at any time without notice. It is for informational purposes only and shall not, be incorporated into any contract or other commitment. Splunk undertakes no obligation either to develop the features or functionality described or to include any such feature or functionality in a future release.

Agenda

- Help in the UI (Splunk Web)
- Help locating info in the docs
- Help with terminology
- Help from the Splunk Community

Where do you start?





Terminology



Terminology SPL The search processing language used to search for events



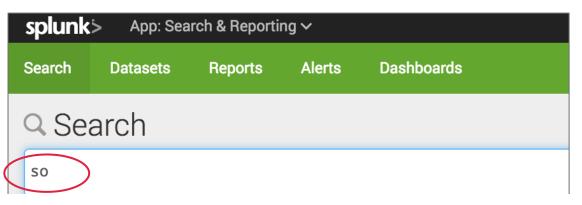
Help in the Search app

- Features to help you build and view searches
 - Search Assistant Compact (new)
 - Search Assistant Full
 - Syntax highlighting (new)
 - Shortcuts (new hidden gems)
- Help completing your task
 - Help menu
 - Searching the documentation

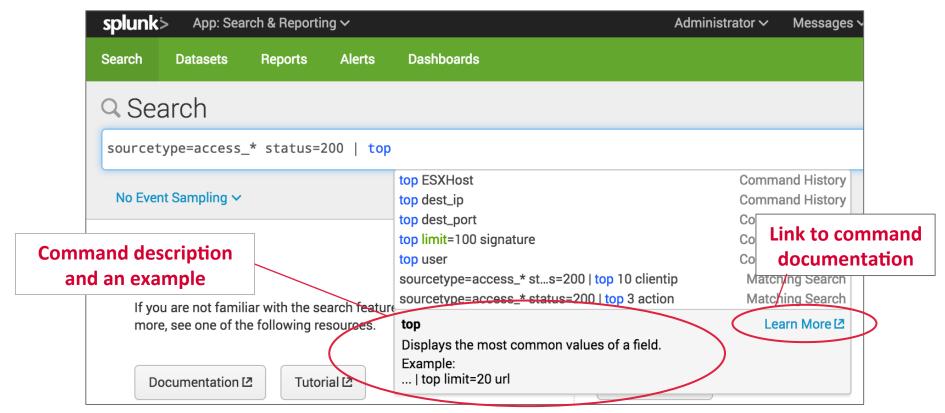


Search Assistant (Compact) – search terms

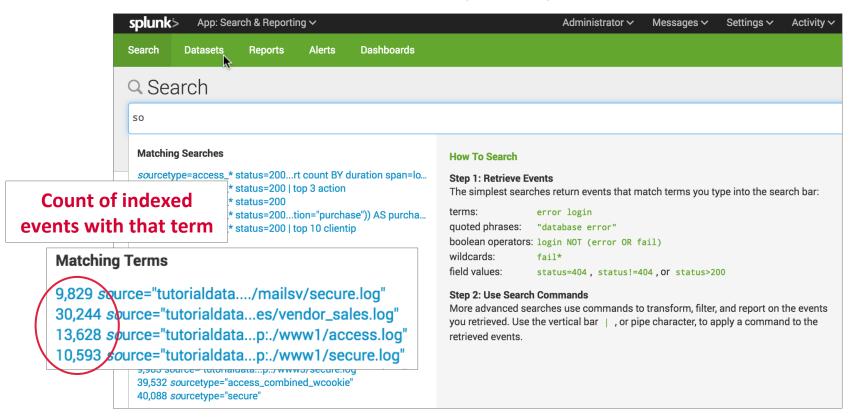
- Type a few letters or a word
- Shows terms in indexed events and search history
- Click term or search to add to the Search bar



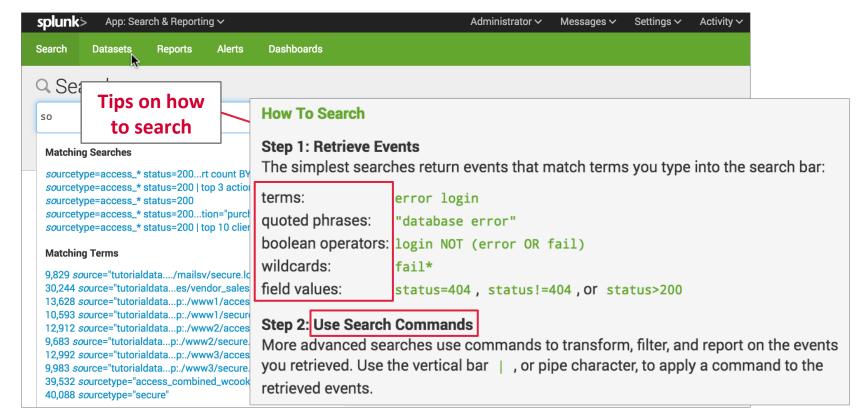
Search Assistant (Compact) – command help

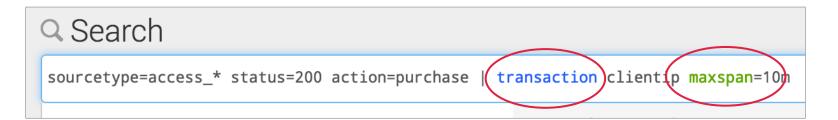


Search Assistant (Full) – term count



Search Assistant (Full) – search tips





- Commands
- Command arguments

```
sourcetype=access_* status=200 action=purchase | transaction clientip maxspan=10m | chart count
```

- Commands
- Command arguments
- Functions

Q Search

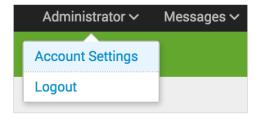
(error OR fail* OR severe) OR (status=404 OR status=500 OR status=503)

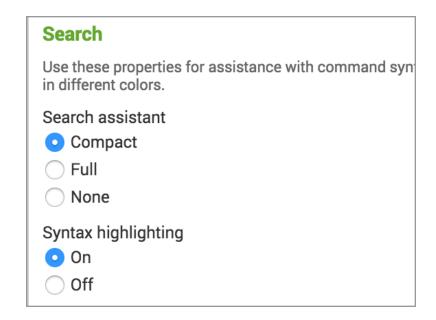
- Commands
- Command arguments
- Functions
- Keywords

```
(index=* OR index= *) ((()) (tag=listening tag=port) OR (tag=process tag=report) OR (tag=service tag=report)) | eval nodename =
    "All_Application_State" | eval dest=if(isnull(dest) OR dest="","unknown",dest), process=if(isnull(process) OR process="","unknown"
    ,process) | rex field=process "^\\s*(?<process_name>[^\\s]+)" max_match=1| eval is_Ports=if(searchmatch("(tag=listening tag=port)"
   ),1,0), is not Ports=1-is Ports, is Processes=if(searchmatch("(tag=process tag=report)"),1,0), is not Processes=1-is Processes,
   is Services=if(searchmatch("(tag=service tag=report)"),1,0), is not Services=1-is Services | eval nodename = if(nodename ==
   "All_Application_State" AND searchmatch("(tag=listening tag=port)"), mvappend(nodename, "All_Application_State.Ports"), nodename)|
   eval dest_port=if(isnum(dest_port), dest_port,0), transport=if(isnull(transport) OR transport="","unknown",lower(transport)),
   transport_dest_port=if(isnull(transport_dest_port) OR transport_dest_port="",split(replace(mvjoin(mvzip(transport,dest_port),"|"
   ),",","/"),"|"),transport_dest_port) | rename_dest_port_AS_All_Application_State.Ports.dest_port_transport_AS_
   All Application State.Ports.transport transport dest port AS All Application State.Ports.transport dest port | eval nodename = if
   (nodename == "All Application State" AND searchmatch("(tag=process tag=report)"), mvappend(nodename, "All Application State
    .Processes"), nodename) | rename cpu_load_mhz AS All_Application_State.Processes.cpu_load_mhz cpu_load_percent AS
   All_Application_State.Processes.cpu_load_percent cpu_time AS All_Application_State.Processes.cpu_time mem_used AS
   All_Application_State.Processes.mem_used | eval nodename = if(nodename == "All_Application_State" AND searchmatch("(tag=service
   tag=report)"), mvappend(nodename, "All Application State.Services"), nodename)| eval service=if(isnull(service) OR service=""
    ,"unknown",service), service id=if(isnull(service id) OR service id="","unknown",service id), start mode=if(isnull(start mode) OR
```

Search Help Settings

- Compact and Syntax highlighting are new in 6.5.0. and are the default settings
- Change the settings through Account Settings on the User menu





Parsing search syntax

```
(index=* OR index= *) ((()) (tag=listening tag=port) OR (tag=process tag=report) OR (tag=service tag=report)) | eval nodename =
    "All_Application_State" | eval dest=if(isnull(dest) OR dest="","unknown",dest), process=if(isnull(process) OR process="","unknown"
    ,process) | rex field=process "^\\s*(?<process_name>[^\\s]+)" max_match=1| eval is_Ports=if(searchmatch("(tag=listening tag=port)"
   ),1,0), is not Ports=1-is Ports, is Processes=if(searchmatch("(tag=process tag=report)"),1,0), is not Processes=1-is Processes,
   is Services=if(searchmatch("(tag=service tag=report)"),1,0), is not Services=1-is Services | eval nodename = if(nodename ==
   "All Application State" AND searchmatch("(tag=listening tag=port)"), mvappend(nodename, "All Application State.Ports"), nodename)
   eval dest_port=if(isnum(dest_port), dest_port,0), transport=if(isnull(transport) OR transport="","unknown",lower(transport)),
   transport_dest_port=if(isnull(transport_dest_port) OR transport_dest_port="",split(replace(mvjoin(mvzip(transport,dest_port),"|"
   ),",","/"),"|"),transport_dest_port) | rename_dest_port_AS_All_Application_State.Ports.dest_port_transport_AS_
   All Application State.Ports.transport transport dest port AS All Application State.Ports.transport dest port | eval nodename = if
   (nodename == "All_Application_State" AND searchmatch("(tag=process tag=report)"), mvappend(nodename, "All_Application_State")
    .Processes"), nodename) | rename cpu_load_mhz AS All_Application_State.Processes.cpu_load_mhz cpu_load_percent AS
   All_Application_State.Processes.cpu_load_percent cpu_time AS All_Application_State.Processes.cpu_time mem_used AS
   All_Application_State.Processes.mem_used | eval nodename = if(nodename == "All_Application_State" AND searchmatch("(tag=service
   tag=report)"), mvappend(nodename, "All Application State.Services"), nodename)| eval service=if(isnull(service) OR service=""
    ,"unknown",service), service id=if(isnull(service id) OR service id="","unknown",service id), start mode=if(isnull(start mode) OR
```

Parsing search syntax

Command (Ctrl) + \ keyboard shortcut

```
(index=* OR index= *) ((()) (tag=listening tag=port) OR (tag=process tag=report) OR (tag=service tag=report))
| eval nodename = "All Application State"
 eval dest=if(isnull(dest) OR dest="","unknown",dest), process=if(isnull(process) OR process="","unknown",process)
rex field=process "^\\s*(?<process_name>[^\\s]+)" max_match=1
eval is Ports=if(searchmatch("(tag=listening tag=port)"),1,0), is not Ports=1-is Ports, is Processes=if(searchmatch("(tag=process
   tag=report)"),1,0), is not Processes=1-is Processes, is Services=if(searchmatch("(tag=service tag=report)"),1,0), is not Services
    =1-is Services
eval nodename = if(nodename == "All_Application_State" AND searchmatch("(tag=listening tag=port)"), mvappend(nodename,
    "All_Application_State.Ports"), nodename)
 eval dest port=if(isnum(dest port), dest port,0), transport=if(isnull(transport) OR transport="","unknown",lower(transport)),
   transport_dest_port=if(isnull(transport_dest_port) OR transport_dest_port="",split(replace(mvjoin(mvzip(transport,dest_port),"|"
   ),",","/"),"|"),transport_dest_port)
rename dest port AS All Application State. Ports. dest port transport AS All Application State. Ports. transport transport dest port AS
   All Application State.Ports.transport dest port
| eval nodename = if(nodename == "All_Application_State" AND searchmatch("(tag=process tag=report)"), mvappend(nodename,
    "All_Application_State.Processes"), nodename)
```

Double click on a term

Locating terms in search strings

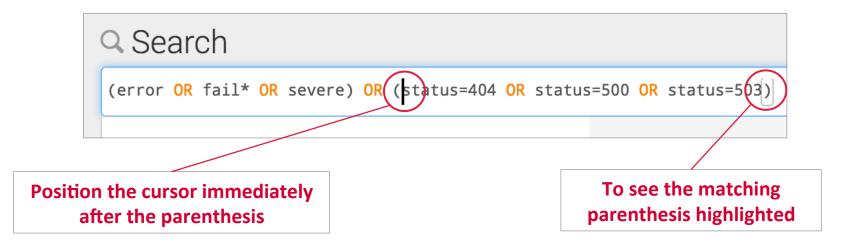
```
(index=* OR index=_*) ((()) (tag=listening tag=port) OR (tag=process tag=report) OR (tag=service tag=report) | eval nodename =
    "All Application State" | eval dest=if(isnull(dest) OR dest="","unknown",dest), process=if(isnull(process) OR process="","unknown"
    ,process) | rex field=process "^\\s*(?<process name>[^\\s]+)" max match=1 | eval is Ports=if(searchmatch("(tag=listening tag=port
   )"),1,0), is not Ports=1-is Ports, is Processes=if(searchmatch("(tag=process tag=report)"),1,0), is not Processes=1 is Processes,
   is_Services=if(searchmatch("(tag=service tag=report)"),1,0), is_not_Services=1<u>-is_Servi</u>ces | eval hodename = (f(hodename =
    "All_Application_State" AND searchmatch("(tag=listening tag=port)"), mvapper(d(nodename, )'All_Application_State.Ports"), nodename)
      eval dest_port=if(isnum(dest_port),dest_port,0), transport=if(isnull(transport) OR transport="","unknown",lower(transport)),
   transport_dest_port=if(isnull(transport_dest_port) OR transport_dest_port="",split(replace(mvjoin(mvzip(transport,dest_port),"|"
    ),",","/"),"|"),transport dest port) | rename dest port AS All Application State.Ports.dest port transport AS
    All_Application_State.Ports.transport_transport_dest_port AS All_Application_State.Ports.transport_dest_port | eval nodename
    (nodename = "A<del>ll_Appl</del>ication_State" AND searchmatch("(tag=process tag=report)"), mvappend(nodename,)"All_Application_State
    .Processes" ( hodename) / rename cpu_load_mhz AS All_Application_State.Processes.cpu_load_mhz_epu_load_percent AS
   All Application State.Processes.cpu_load_percent_cpu_time_AS All Application_State.Processes.cpu_time_mem_used_AS
   All Application State Processes mem used | evil nodename =) [f(nodename - "All Application State" AND searchmatch("(tag=service
   tag=report)"), mvappend(nodename, All_Application_State.Services"), nodename) eval service=if(isnull(service) OR service=""
    ,"unknown",service_id, service_id=if(isnull(service_id) OR service_id="","unknown",service_id), start_mode=if(isnull(start_mode) OR
```

Locating matching parenthesis

Q Search

(error OR fail* OR severe) OR (status=404 OR status=500 OR status=503)

Locating matching parenthesis

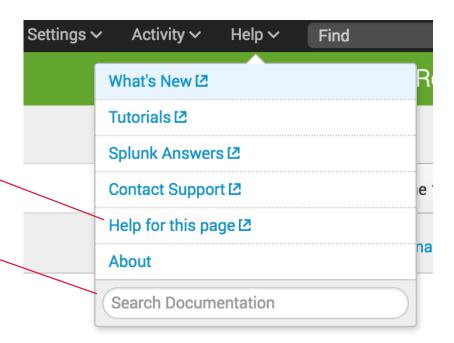




Task Help

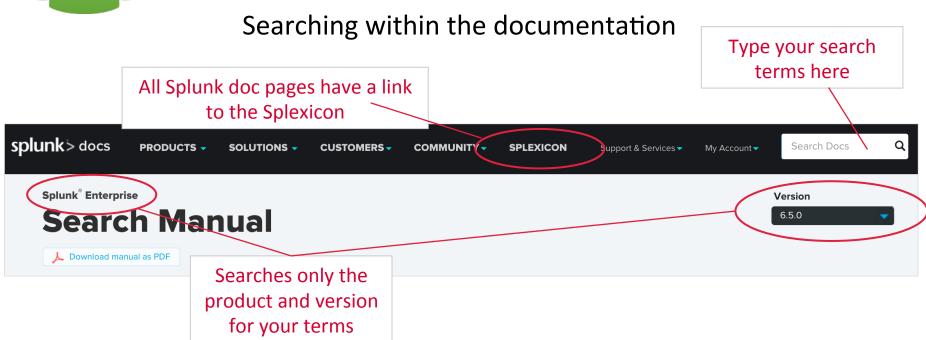
Help specific to the window you are on

 Search the specific product and version of the documentation





Searching the docs





Searching the docs

Uses the Google Search Appliance

Results in different locations

Search Results

Documentation - (387)

Splunk.com - (458)

Community Wiki - (109)

Results 1 - 10 of approximately 387 total for "source type" on Splunk.com

Why source types matter - Splunk Knowledgebase | Docs

..... sourcetype is the name of the **source type** search field. You can use the sourcetype field to find similar **types** of data from any **source type**. ...

http://docs.splunk.com/Documentation/Splunk/6.4.2/Data/Whysourcetypesmatter

Manage source types - Splunk Knowledgebase | Docs

..... whose names contain a certain string, type that string in ... Only source types

Related Answers

- Discard Source type
- remove source type
- Source type to use for postgresql log
- Combine Multiple Source Types with Rename Function
- Can't find the right source type
- remove source and source types
- Source types and field tagging
- use multiple sources of the same type in



Searching the entire doc site



site:docs.splunk.com security

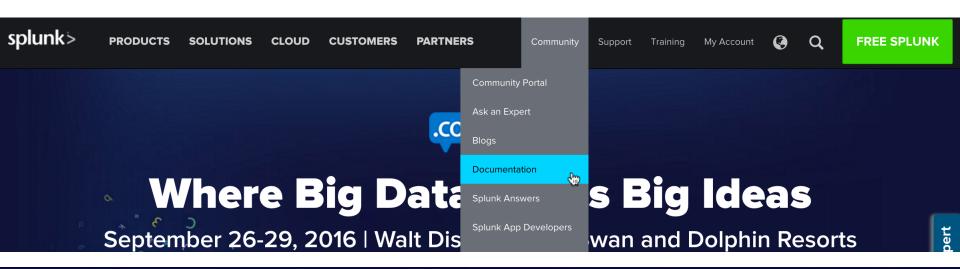




How do I find the Splunk documentation?

- From inside Splunk Web
- docs.splunk.com
- dev.splunk.com

- From the <u>splunk.com</u> web site
 - Under Community
 - Under Support



What docs are available?



Core products

Splunk[®] Enterprise

Splunk[®] Light

Splunk Cloud™

Hunk®

Splunk® Universal Forwarder



Developer tools

Splunk® Add-on Builder

Splunk® SDKs

Splunk® Web Framework



Premium solutions





Apps and add-ons

Splunk® Supported Add-ons

Get started

Search and report

Administer

Alerting Manual

How to create and dispatch alerts that are triggered when specific conditions are met.

Dashboards and Visualizations

Create and edit dashboards by using Splunk Enterprise interactive editors and simple XML source code. Includes information about visualizations that you can use to show search results. Also includes a reference to simple

Pivot Manual

How to use Pivot to create tables and charts without the use of the Splunk Search Processing Language (SPL).

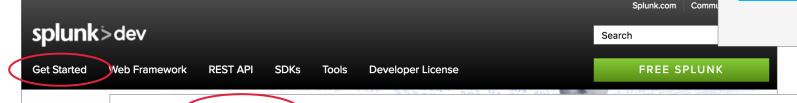
Reporting Manual

How to save and manage searches and pivots as a report. Includes report acceleration, report scheduling, and printing reports as PDFs.

Splunk Dev Portal

App Certification

dev.splunk.com



Integrate and Extend

CUSTO THE PO

Integrate

Build real-

Accelerate

Better code, faste

- Deliver improv proactive aler
- Gain new insid business trans
- Improve DevC

Splunk Developer Guidance

Developer Guidance

Overview

Overview

The Splunk developer platform enables developers to take advantage of their web development skills and the same underlying technologies that power the core Splunk Enterprise product to build exciting new apps and solutions that address your specific use cases and technologies.

Splunk Developer Guidance includes two reference apps and associated applied engineering guidance to help you become productive, competent and successful in building, testing and deploying comprehensive Splunk solutions. The reference apps are complete, end-to-end real-world apps build together with our partners which are meant to showcase various underlying technologies as well as good and proven practices and patterns.



Order paperback Order ebook

DEVELOPER GUIDANCE

Part I: The Journey

Planning a journey

Platform and tools

UI and visualizations

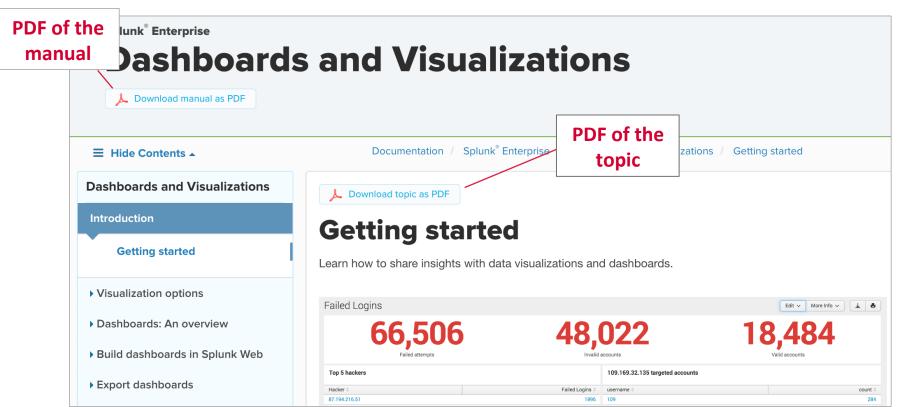
Working with data

Adding code

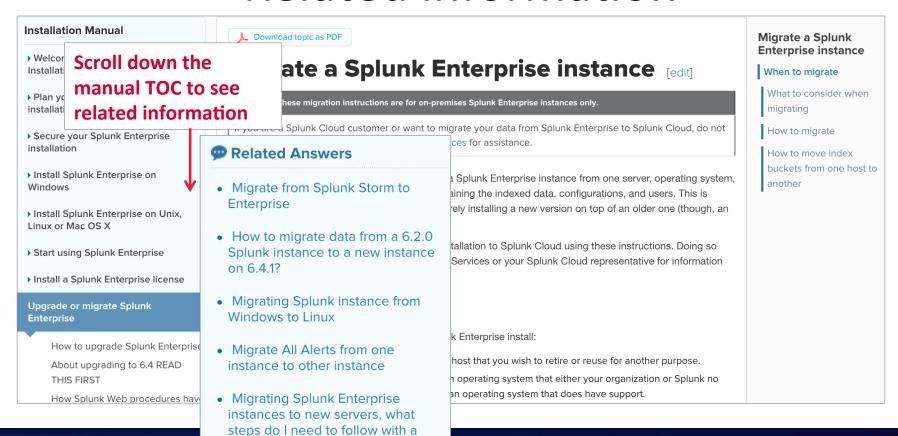
Packaging and deployment

Updating our equipment and OΔuth

Can I get a PDF of the docs?

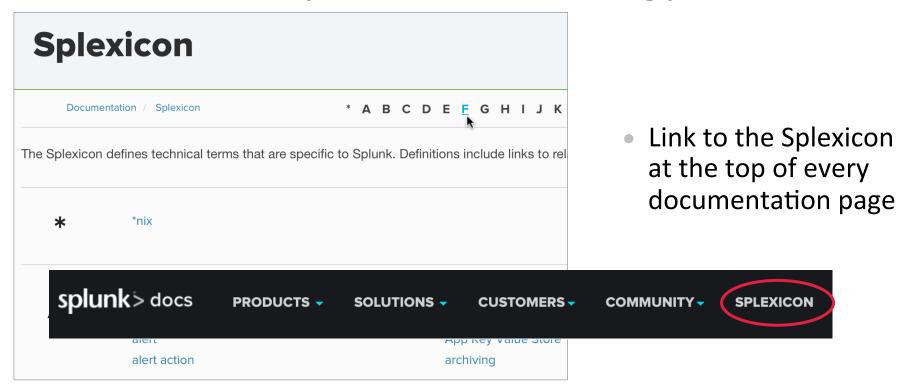


Related information

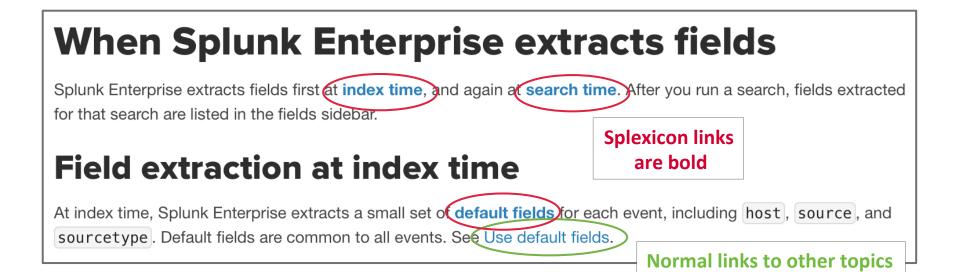


deployment server?

Help with terminology



Topic links to Splexicon entries



People say no one reads documentation

- Over 1.3 million unique page views each month
- More than 3500 pages of content



"Reading the utterances that other companies pass off as their documentation always makes me appreciate Splunk's docs."

- Rich Mahlerwein, Forest County Potawatomi IT Department

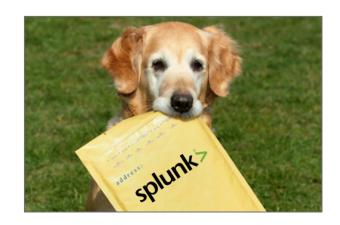
And we get fan mail ...

"Splunk's documentation is excellent... Good docs make a huge difference ... most companies and open-source projects can barely be bothered to document anything at all. Your team's hard work in this area is one of the reasons that Splunk is a joy to use."

- Matt Perry, Lawrence Livermore National Laboratory

Why are Splunk Docs so good?

- Besides our awesome team of writers and editors?
- Because users take the time to send us feedback:
 - Suggestions for improvements
 - Corrections
 - Examples
 - Requests for more info
- An average of 150 doc feedback emails each month.
- We always follow up!



How do I send doc feedback?

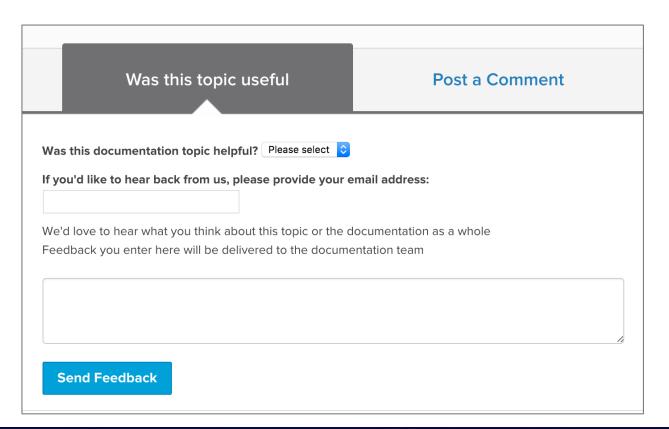
(and what happens to it)

- Two methods for providing doc feedback
 - Feedback and Comments
- Feedback > the fastest way to communicate with the doc team

"Not only does the docs team produce great docs, they also respond to feedback helpfully and in almost no time."

- Johannes Effland, Consist Software Solutions

Feedback form





Feedback examples

This feedback is helpful

User:
Email:
Result: YES
URL: http://docs.splunk.com/Documentation/Splunk/latest/Search/Exportsearchresults
Additional comments: Hi, the documentation is all in all helpful but contains unfortunataly some mistakes, point 2 under python SDK contains the following code:

rr = results.ResultsReader(service.jobs.export("search index=_internal | earliest= -1h))

this code is wrong, first you don't use a pipe in this kind of search, second there is a quotation mark on the end missing. Here the corrected version:

rr = results.ResultsReader(service.jobs.export("search index=_internal earliest= -1h"))

Without comments or an email address, we can't help this user

User: 173.36.	
Email:	
Result: NO	
URL: http://docs.splunk.com/Documentation/Splunk/latest/SearchRe	erence/Stats
Additional comments:	7
	_

Comment form

Post a Comment Was this topic useful You must be logged into splunk.com in order to post comments. Log in now. Please try to keep this discussion focused on the content covered in this documentation topic. If you have a more general question about Splunk functionality or are experiencing a difficulty with Splunk, consider posting a question to Splunkbase Answers. 0 out of 1000 Characters **Submit Comment**

Comments

Cgardiner

Thank you for the examples!

I have added them to the documentation.

Lstewart splunk, Splunker July 1, 2016 The doc team responses with a comment

For reference on alternate timezone formats:

%z - hour and minute (e.g. +0500)

%:z - hour and minute separated with a colon (e.g. +05:00)

%::z - hour minute and second separated with colons (e.g. +05:00:00)

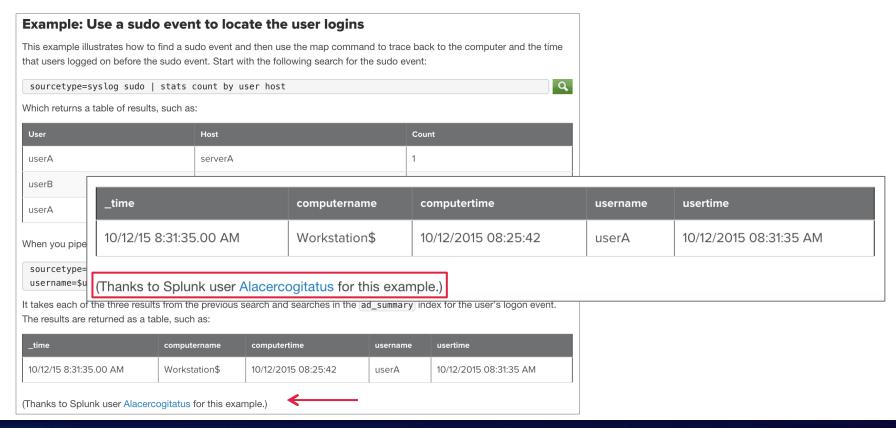
%:::z - hour only (e.g. +05)

Cgardiner

June 29, 2016

Comments are posted at the bottom of the topic

Customer examples in the docs



Splunk Community

"It comes back to the fact that [the competitors] don't have the same user community base or following...

Even if they had like functionality, they wouldn't have the same large community that I can work with...

The people are open. In a nutshell, that's the major difference between Splunk and the other guys."

Golan Ben-Oni, CSO/SVP Network Architecture, IDT

https://answers.splunk.com

> L SPLUNK TRUST

- Q&A forum for the Splunk community
- Find solutions before filing a support case
- Contributors are Splunkers, partners, and customers
- Learn from other users' handson experience



Photo of SplunkTrust Community MVPs 2015-2016

https://answers.splunk.com

- 75-85% of content contributed by non-employees
- Time to Answer metrics:
 - 25% of questions answered within 1 hour
 - 50% within 12 hours
- Currently 62,000+ Questions and 75,000+ Answers
- 2000+ followers on Twitter @splunkanswers

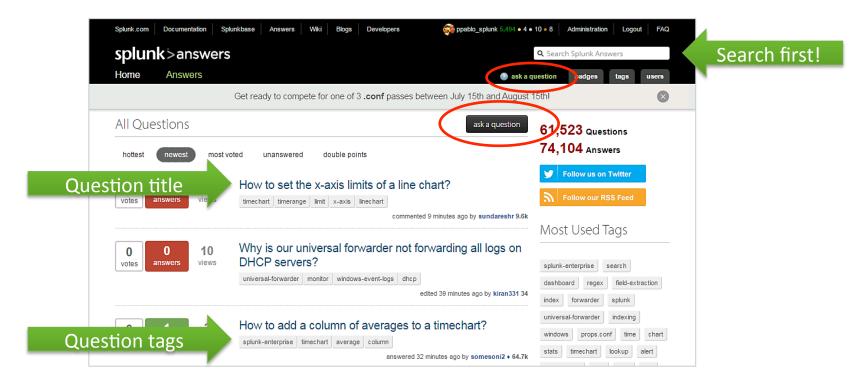
How do I increase my chances of getting my questions answered?

- Question title should clearly state your issue
- In the question content, provide all relevant details of your environment and issue:
 - Splunk products and versions
 - Exact Splunk product names and terminology
 - Type of Splunk deployment
 - Types of forwarders

How do I increase my chances of getting my questions answered?

- Provide all details about your environment and issue:
 - Error messages and in which logs
 - Anonymized sample data
 - Attempted searches or regular expressions
 - Configuration file names
 - Prior research you have done
 - Expected results

Help with Splunk Answers



Help with Splunk Answers

Your Question: Clear question title Type your question here... **Code Sample formatting** Fill in the details... Detailed explanation of your issue Preview [Hide] Choose Product: Splunk product you are working with Splunk Enterprise Splunk Cloud Splunk Light Hunk Splunk MINT * Splunk App for AWS | * Splunk Add-on for Amazon Web Services universal-forwarder Add all relevant tags x props.conf Tags are short keywords, with no spaces within. At least 1 and up to 5 tags can be used Post Your Question

Splunk User Groups

https://usergroups.splunk.com

- Learn and network with Splunk users in your local region
- 215 members joined between 2010 2014
- 1000+ new members since 2014
- 60+ groups worldwide
- Users meet monthly, every other month, or quarterly
- Each group decides on own meeting topics and structure

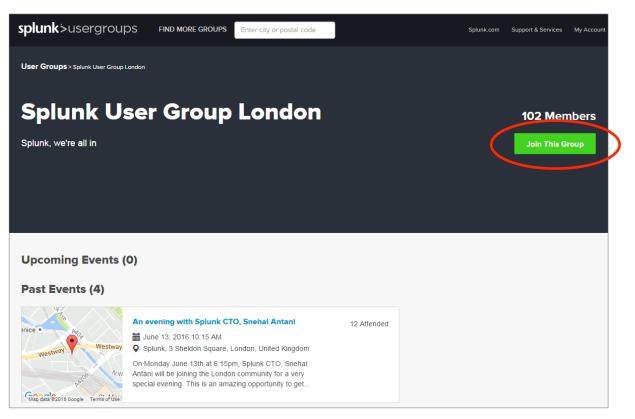
Help with Splunk User Groups



Help with Splunk User Groups



Help with Splunk User Groups



Slack & Internet Relay Chat (IRC)

- Chat with fellow customers, partners, and Splunkers worldwide
- Opportunity to network outside of in-person events
- Ask for help with issues and learn from other users in real time
- Experience Splunk community culture daily!







Join us on Slack!

- Submit a request through http://splunk402.com/chat
- Request will be reviewed for approval by someone on the Community team
- Access the web or free Slack client from http://slack.com

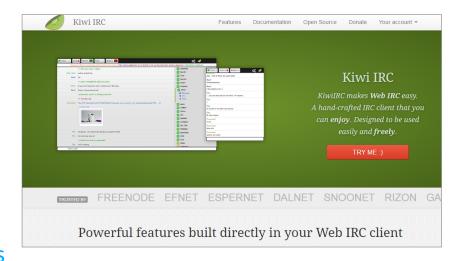
Join us on IRC!

 Download an IRC client or use a web client like https://kiwiirc.com

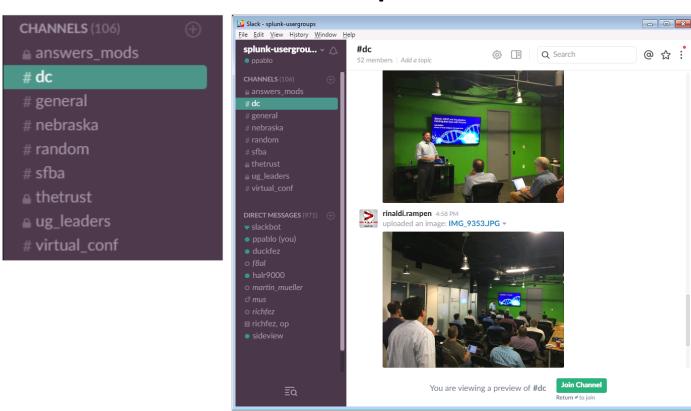
Network: Efnet

Server: Find one here!
 http://www.efnet.org/?module=servers

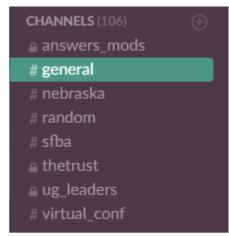
Channel: #splunk

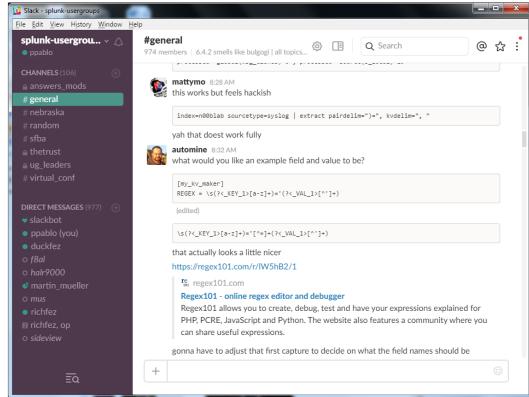


Help with Slack

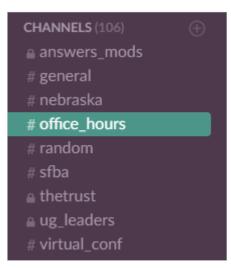


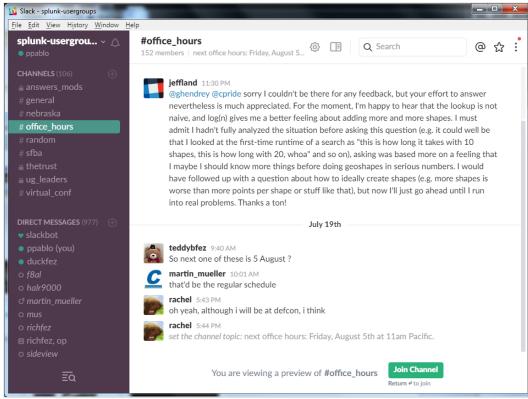
Slack #general channel





Slack #office_hours channel





Slack #virtual_conf channel





- CHANNELS (106)

 answers_mods

 # general

 # nebraska

 # random

 # sfba

 a thetrust

 ug_leaders

 # virtual_conf
- Channel for SplunkTrust Virtual .conf Se what is that?
- Monthly series of live talks by SplunkTrust members with Q&A
- Anyone worldwide can watch, listen, and learn!
- Stay updated on upcoming sessions through the Splunk Meetup page

Other Resources

- Splunk Community Portal: <u>www.splunk.com/en_us/community.html</u>
- Splunk Education & Training: www.splunk.com/view/SP-CAAAAH9
- Splunk Blogs: http://blogs.splunk.com
- Sizing Tool: https://splunk-sizing.appspot.com
- Search Examples:
 - www.bbosearch.com
 - www.gosplunk.com

Questions?



THANK YOU

Visit us at the booths!

- Patrick at Splunk Answers
- Laura at Documentation

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