

Increasing Engineering Productivity in Microservices World

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Work

intuit®



Financial Data Platform

Play



splunk®



dynatrace



CloudBees®
The Enterprise Jenkins Company



Sumit Nagal

Principal Engineer in Quality, Intuit

Agenda

- Microservices Overview
- Opportunity
- Journey Line
- Optimization
- Helping Engineering Productivity
- Best Practices and Lessons Learned
- Q & A

Microservices Overview (Financial Data Platform)

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Financial Data Platform – Mission

Acquire and provide financial data that enables awesome user experience across the small business and consumer ecosystems



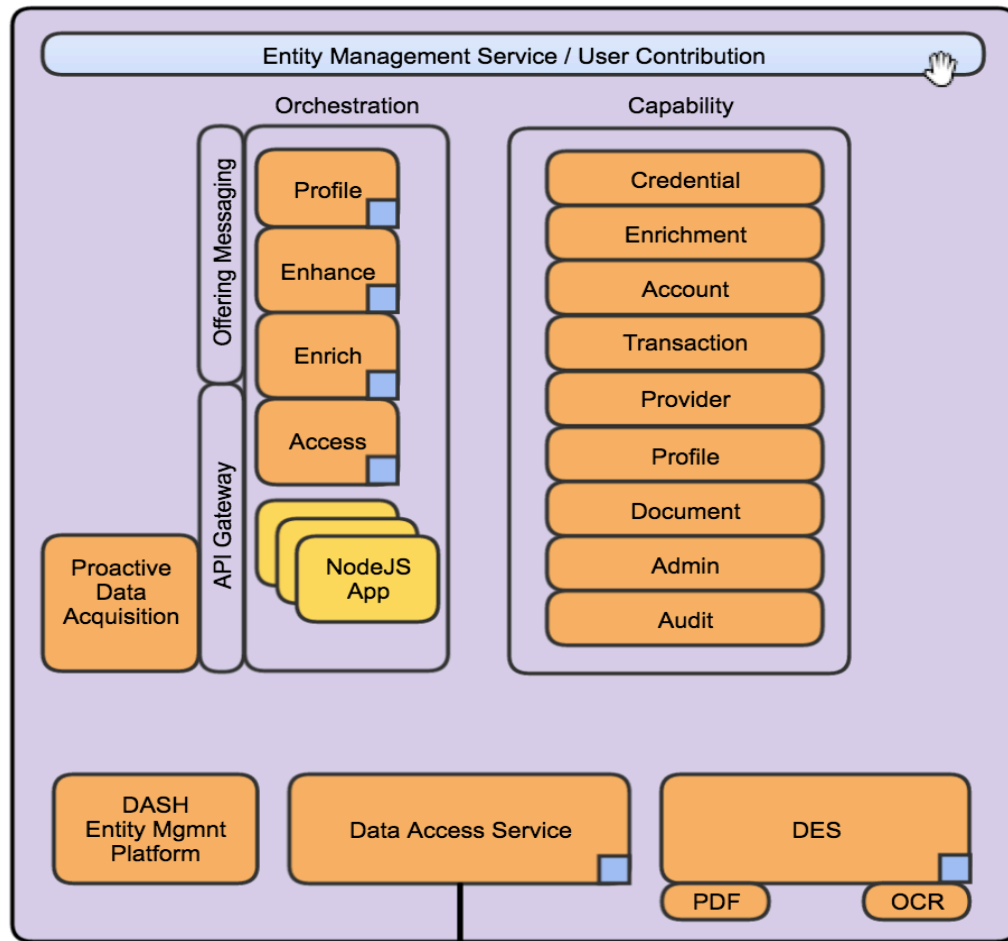
Powering key cross-Intuit initiatives:

- Get data for taxes
- Online banking
- Intuit Commerce Network
- Intuit Vault
- Bill pay
- Never enter data

Intuit Proprietary & Confidential

intuit.

Overview

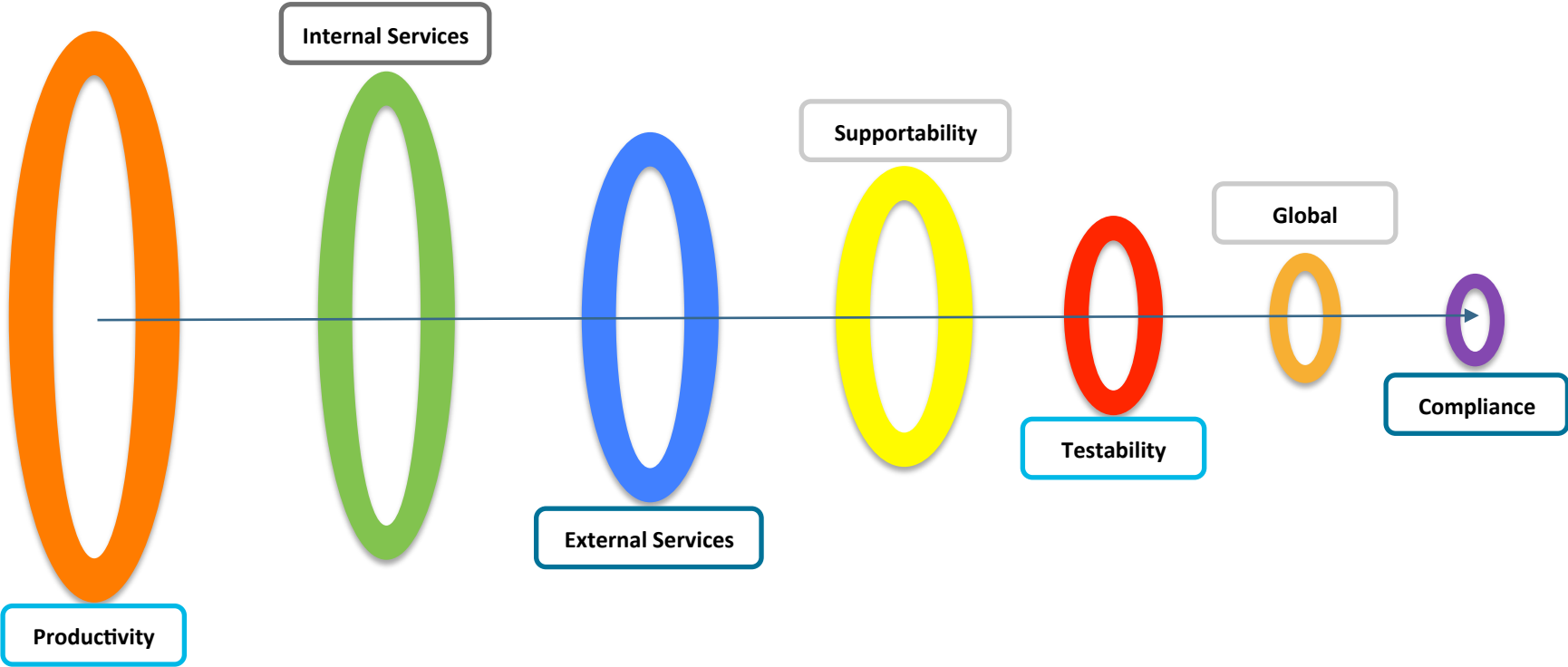


Opportunity



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Challenges – Microservices



Challenges - Engineering



Dev-Engineer

I need early integration environment.

I want to quickly identify and fix integration issues.



Ops-Engineer

I need visibility of the infrastructure.

I need the information on dependent services.



Quality-Engineer

I need to test every service in isolation.

I need visibility of my dependent service testing and its impact on my service.



Support-Engineer

How will I identify issue in service for customer flow?

How will I help customer and external services to identify service problem ?



Product Manager

What features are widely used by internal team ?

How to pivot services quickly based on external requirements ?



Management

How can I get visibility releases across services ?

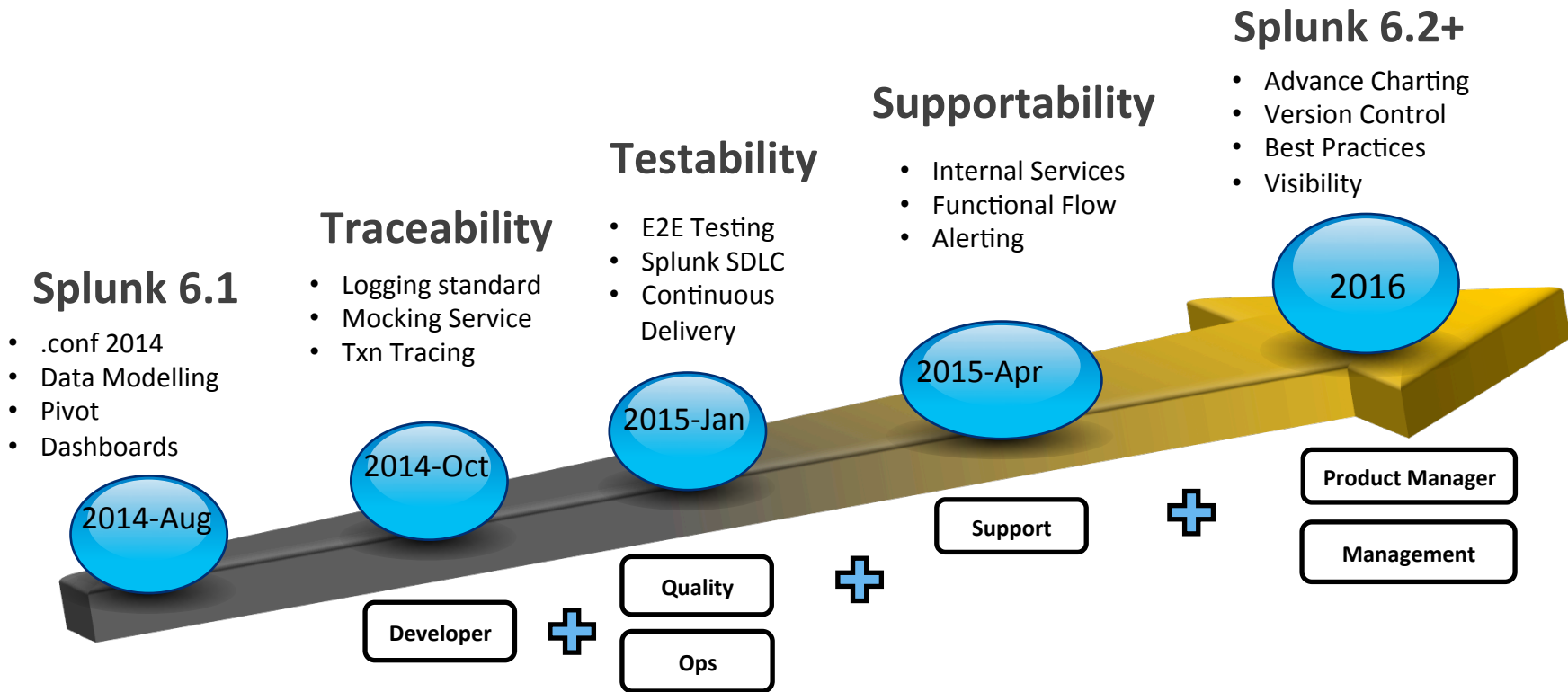
What are potential bottlenecks for service release ?

Journey Line



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Journey Line

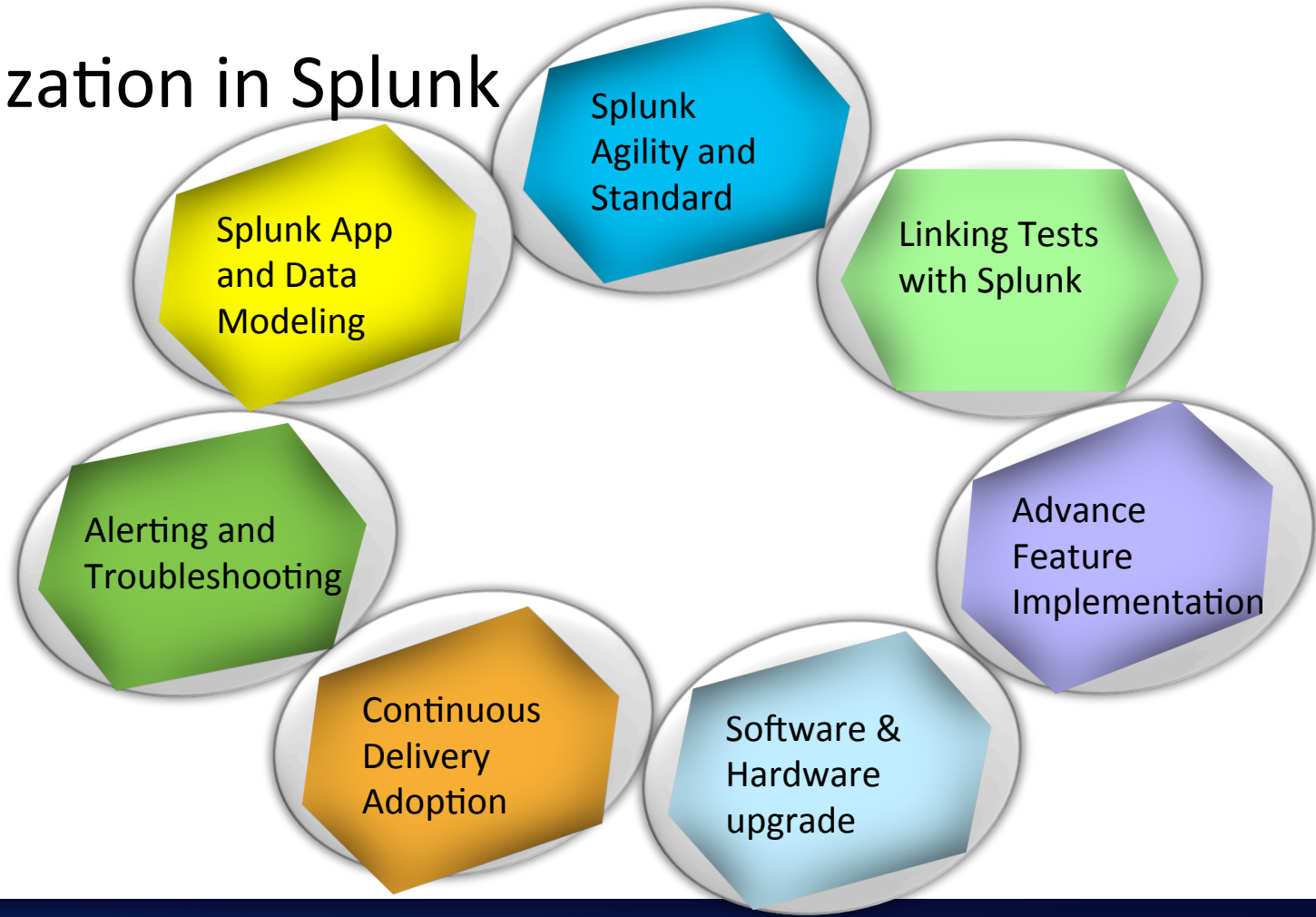


Optimization



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Optimization in Splunk



Helping Engineering Productivity

Helping Engineering Productivity

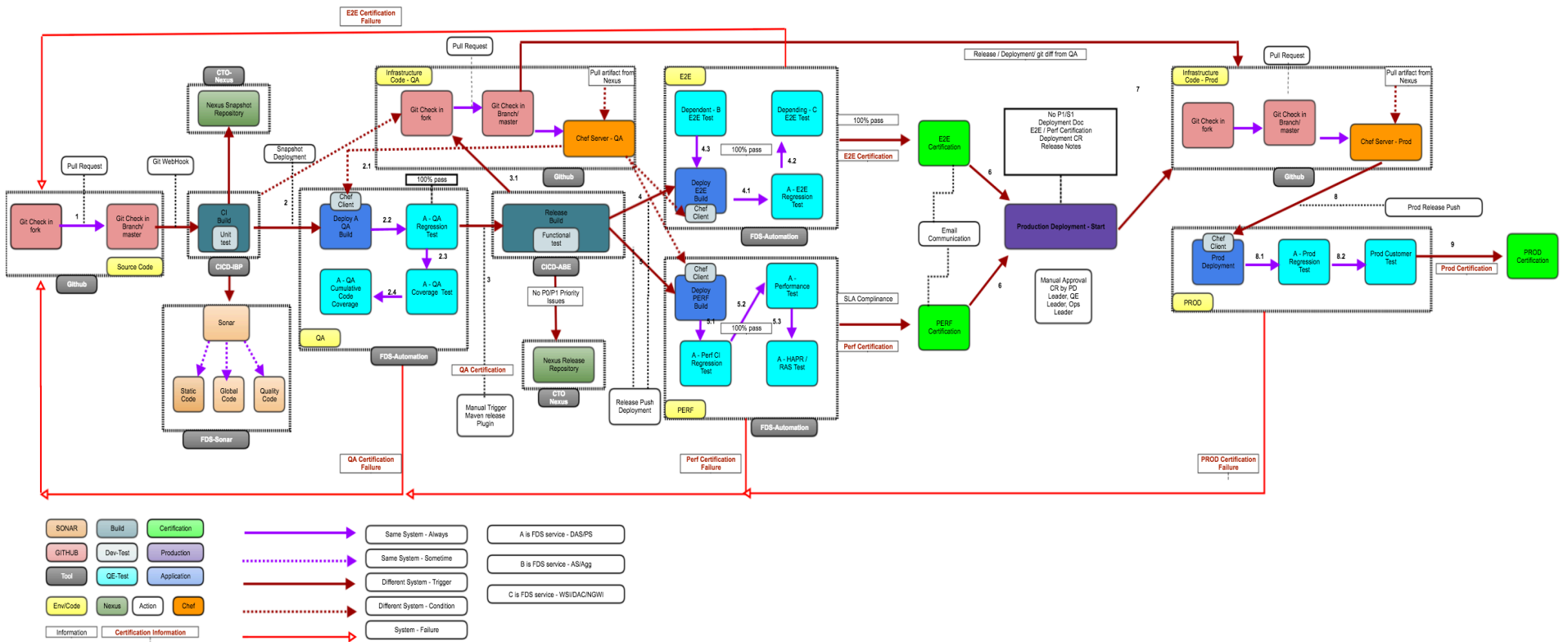
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Process Implementation-Increase Engineering Productivity

- Continuous Delivery
- Standards (Logging/Testing/E2E/Certification)
- Traceability
- Adoption
- Agility


Continuous Delivery



Standards - Process Adoption

- Logging
 -
- Testing
 -
- Workflow
- Certification

Standards - Logging

 Log Formatting Information / Edit

Created by Nagai, Sumit, last modified by Cao, Hong on Mar 31, 2015

Access Document Provider DAC DAS DAP PES NGWI Vault WSI CS

S.No.	Log Location	Existing	Suggestion
1	Time Format	20140802.104501.496PDT	yyyy-MM-dd HH:mm:ss.SSS'zzz
2.	Logging Information coming from calling application (TTO Import)	<ul style="list-style-type: none"> intuit_tid - tid=58686a1d-008b-4f23-a77f-9cd946625c1 Provider name - providerId=VerizonTest Entity Type - entityTypes=W2,1098 Entity Count - entityCounts=W2=1,1098=1 Tax Year - taxYear=2014 Auth ID - userAuthId=??? App ID - appId=intuit.platform.fcpassservice.astescient Asset - asset=??? Intuit Asset - intuitOrigAssetId=8144777518287398300 	<ul style="list-style-type: none"> intuit_tid - tid=58686a1d-008b-4f23-a77f-9cd946625c1 Provider name - legacyId=VerizonTest Entity Type - entityType=W2 Entity Count - entityCount=W2=1,1098=1 Tax Year - taxYear=2014 Auth ID - authId=??? App ID - appId=intuit.platform.fcpassservice.astescient Asset - assetId=??? Intuit Asset - origAssetId=8144777518287398300 IP address - ipAddress=
3.	Logging information coming from Application (AS)	<ul style="list-style-type: none"> Log Level - level=INFO Method Type - reqMethod=POST End Point - reqPath=/v1/access Query Param - reqQParams={} Content Type - reqContentType=application/json Request Content Length - reqConLLength=357 Free Memory - freeMem=436mb Total Memory - totalMem=4085mb Response Content Type - respContentType=application/json Response Content Size - respConLLength=8778 Host Response Content Type - hostRespContentType=application/x-cfx Host Response Content Channel Type - hostRespChanType=csx2 Status Message - statusDetail= Status Code - respStatus=200 Status Code from DAS - accSvcErrorCode=?? Total Time - execTime=966 	<ul style="list-style-type: none"> Log Level - level=INFO class information class=com.intuit.platform.fcp.access.xyz Method Type - reqMethod=POST End Point - reqPath=/v1/access Query Param - reqQParams="" Content Type - reqContentType=application/json Request Content Size - reqConLSize=357bytes Free Memory - freeMem=436mb Total Memory - totalMem=4085mb Response Content Type - respContentType=application/json Response Content Size - respConLSize=8778bytes Host Response Content Type - hostRespContentType=application/x-cfx Host Response Content Channel Type - hostRespChanType=csx2 Status Message - statusMsg= Status Code - statusCode=200 Status Code from DAS - accSvcErrorCode=??

Log Entry at Calling Service

The following style should be used by a service to log all calls made to a remote service. For example, this log entry should be generated

- date
- time :
- logLevel
- myAppId : This is my (i.e., the service generating the log entry) app Id
- intuit_tid :
- remoteAppId : AppId of the service to which the call is being made
- remoteMethod :
- remotePath:
- remoteStatus: HTTP status code received from the remote service
- remoteErrorCode: error code received from the remote service
- remoteExecutionTime: time elapsed between the when the request was send, and when the response was received.

These fields should appear in the logs in the order specified above. In addition to these fields, a service may also log additional data as

In case the calling service is using a SDK to talk to the remote service, it is the SDK's responsibility to log in this format. If the SDK does not log maintained.

- date
- time
- logLevel
- myAppId : This is my (i.e., the service generating the log entry) app Id
- intuit_tid :
- remoteAppId : AppId of the service to which the call is being made
- appClass : The class name where the log is being generated
- appMethod : The method name where the log is being generated
- remoteErrorCode: error code received from the remote service
- remoteExecutionTime: time elapsed between the when the request was send, and when the response was received.

Other Log Entries

The following style should be application to log everything else. For example, this can be used to log something interesting within a me

- Date
- Time
- LogLevel
- myAppId : This is my (i.e., the service generating the log entry) app Id
- intuit_tid :
- appClass : The class name where the log is being generated
- appMethod : The class name where the log is being generated

Standards - Testing

S.No.	Task	AS	PS	DAS	DAC	WSI	Vault	Doc	NGWI	CS	AGG	Available
1	Automation for every Environment	DONE	DONE	DONE	DONE	IN PROGRESS	DONE	DONE	DONE	DONE	IN PROGRESS	DONE
2	Automation for every host	DONE	DONE	DONE	DONE	IN PROGRESS	IN PROGRESS	IN PROGRESS		DONE	IN PROGRESS	IN PROGRESS
3	Unique identification for every Test	DONE	DONE	DONE	DONE	DONE	IN PROGRESS	IN PROGRESS	PENDING	DONE	IN PROGRESS	IN PROGRESS
4	Production tests	DONE	DONE	DONE	DONE		DONE	DONE	IN PROGRESS	DONE	IN PROGRESS	IN PROGRESS
5	No hardcoding	DONE	DONE	DONE	DONE	DONE	DONE	DONE	IN PROGRESS	DONE	IN PROGRESS	IN PROGRESS
6	Detaching Test from Source Code	PENDING	DONE	DONE	DONE	IN PROGRESS	DONE	PENDING	PENDING	DONE	IN PROGRESS	IN PROGRESS
7	Perf Automation Support	DONE	DONE	IN PROGRESS	IN PROGRESS		DONE	DONE	IN PROGRESS	DONE	IN PROGRESS	IN PROGRESS
8	Automation Test Stability - QA	IN PROGRESS	DONE	IN PROGRESS	IN PROGRESS	IN PROGRESS	DONE	IN PROGRESS		DONE	IN PROGRESS	IN PROGRESS
9	Automation Test Stability - E2E	DONE	DONE	DONE	DONE	IN PROGRESS	DONE	DONE		DONE	IN PROGRESS	IN PROGRESS
10	Automation Test Stability - Perf	IN PROGRESS	DONE	IN PROGRESS	IN PROGRESS		DONE	IN PROGRESS		DONE	IN PROGRESS	IN PROGRESS
11	Automation test Time (less then 10 minutes)	PENDING	DONE	DONE	DONE		IN PROGRESS	PENDING		IN PROGRESS	IN PROGRESS	IN PROGRESS
12	Smart/Smoke Tests	DONE	DONE	IN PROGRESS	IN PROGRESS		DONE	DONE	DONE	DONE	IN PROGRESS	IN PROGRESS

Standards - Workflow

S.No	Services	Release	JIRA Project	Dev Portal	Git	CI	Automation	Dependent Service	Depending Service	Security	Splunk
1	NGWI	X.X	NWI	NGWI	P4 : //flicds/DataAcquisitionService/webintegration/nextgencore/	NGWI_CI	NGWI	PS, PES, DES	AS, DAS, Agg		NGWIDataModel
2	WSI	X.X	FWSI	WSI	https://github.intuit.com/CTO-FDS-DurableConnectivity/wsi.git	WSI_IBP_CI	WSI	Doc, PS	FDI, DAS, Agg	WSI.pdf	WSIDataModel
3	DAC		FLGC	Direct API Connectivity DAS	https://github.intuit.com/CTO-FDS-DurableConnectivity/dac.git	DAC_IBP_CI	DAC	PS,	AS, DAS, Agg , NGWI,	dac.pdf	DACServiceDataModel
4	DAS		OFXT	DAS	https://github.intuit.com/CTO-FDS-DurableConnectivity/das.git	DAS_IBP_CI	DAS	PS, DAC, NGWI, WSI, HDS, CRED	Agg , AS , FDI	das.pdf	DasServiceDataModel
5	HDS		FFBI	Hosted Data Services	https://github.intuit.com/CTO-FDS-DurableConnectivity/hds.git	HDS_IBP_CI	HDS	PS , PBI	AS, DAS, Agg ,	hds.pdf	HDSDataModel
6	PBI		FFBI	Bulk Import	https://github.intuit.com/CTO-FDS-DurableConnectivity/pbi.git	PBI_IBP_CI	-	PS	AS, DAS, Agg , HDS	pbi.pdf	PBIDataModel
7	CRED		CRED	Credentials Service	https://github.intuit.com/CTO-FDP-Credential-Service/single-credential.git	CRED_IBP_CI	CRED	PS	AS , DAS , DAC , Widget		CredentialServiceDataModel
8	Transaction		FAT	Transaction Service	https://github.intuit.com/cto-dev-fdp-fdi/transaction.git	FDP-TXN	Txn	-	Enhance, Trinity		TransactionServiceDataModel
9	Doc		FDP	DOC		DOC_CI	Doc	DAP	AS, WSI , FDI , DAS		docservicedatamodel
10	PES		PDFX	PDF Extraction Service	https://github.intuit.com/PDFX/PesPdfExtractService.git	PES_IBP_CI	PES	PS	NGWI, AS, DAS		PEServiceDataModel
11	AVS/FDI		FAT	FDI		FDI-AVS	FDI-AVS	DAS , NGWI, Provider	-Widget		AVSDataModel
12	Enhance/FDI		FAT	FDI	https://github.intuit.com/cto-dev-fdp-fdi/enhance.git	FDI-Enhance	FDI	Transaction, Agg Classic	-Widget		FDIDataModel
13	Vault		FDP	Vault Service			-	Doc	-		-
14	Profile/FDI		FAT CRED for profile v2	FDI	https://github.intuit.com/fdp/fdp-profile-service.git	FDI-Profile	NA	PS, NGWI, DAS	-		FDIDataModel
15	CAT		CCCAT	Categorization	https://github.intuit.com/FDSCategorization/Categorization.git	CAT-IBP-CI	CAT_Local_CI-Regression	IUS	PERS, Agg		CATDashboard
16	Agg		FDSA	AGG	P4		Agg	NGWI , PS , DASH	AS, DAS, DAC, WSI , NGWI		Aggdatamodel
17	Das Connector		OFXT	NA			Agg	Agg	AS, DAS, DAC, WSI , NGWI		Aggdatamodel
18	DASH		DAS	DASH	Git Link Automation Link	DASH_CI AdminUI_CI	DASH_Automation AdminUI_Automation	-	PS		DASH Splunk
19	Personalization		PERSONALIZATION Under Categorization	Personalization	https://github.intuit.com/FDSCategorization/Personalization.git	Pers-IBP-CI	PERS_Local_CI-Regression		COAAalyzer		
20	COAAalyzer		COAAalyzer Under Categorization	COAAalyzer	https://github.intuit.com/FDSCategorization/COAAalyzer.git	COA-IBP-CI	COAAalyzer Regression	PERS QBOv3 API	-		COAAalyzerDashboard
21	AS		FAS	Access Service			AS	PS , Doc , DAS , NGWI , HDS,			accessservicedatamodel
22	Accounts		-	Account Service	https://github.intuit.com/cto-dev-fdp-fdi/account.git	FDP-Account	FDP-Account	-	-		-
23	CAF/FDI		FWSI	FDI	https://github.intuit.com/cto-dev-fdp-fdi/customer-authorization-deauthorization.git	FDI-CAF	FDI	PS ,	DAS, Doc, WSI ,		FDIDataModel
24	PS		FDPS	PS	https://github.intuit.com/FDP-QE/ProviderService-IntegrationTests.git	PS_CI	PS		AS, DAS, DAC, Agg , WSI , NGWI , FDI , HDS, CRED , Doc , Vault, Bulk Import, PBI, PES		ProviderServiceDataModel

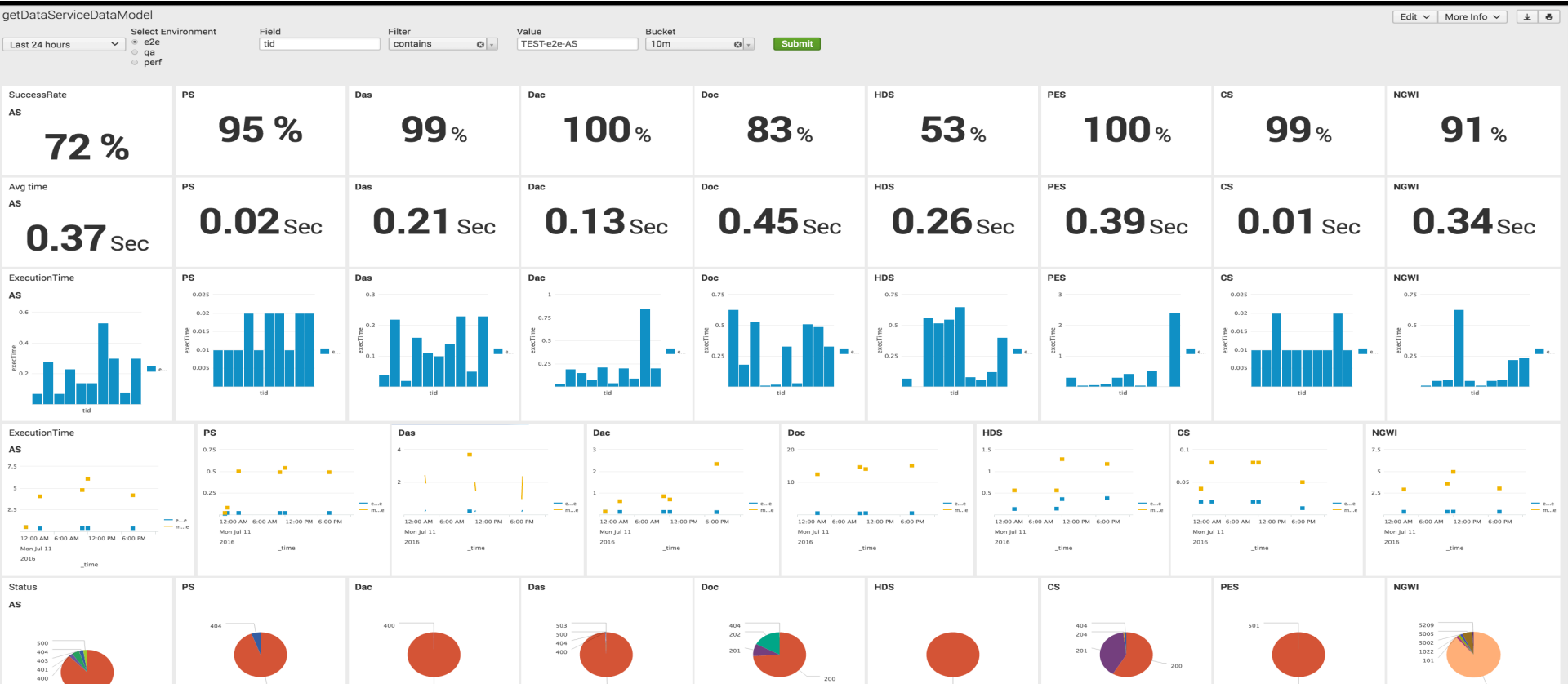
Standards - Certification

	QA					E2E					
BankStream	Component	Release	Deployment	Automation	Certification	Component	Release	Deployment	Automation	Certification	
1	QBO	31.0.X	INPROGRESS	INPROGRESS	INPROGRESS	1	QBO	31.0.X	INPROGRESS	INPROGRESS	NOT READY
2	PS	1.11.1.0	1-7-2016	COMPLETE	COMPLETE	2	PS	1.11.1.0	1-7-2016	COMPLETE	COMPLETE
3	DAS	1.7.0.0.x	01-13-2016	COMPLETE	COMPLETE	3	DAS	1.6.0.5	11-19-2015	COMPLETE	COMPLETE
4	WSI	1.2.0.27	01-12-2016	COMPLETE	COMPLETE	4	WSI	1.2.0.27	01-12-2016	INPROGRESS	INPROGRESS
5	FDI - CAF	0.0.5X	2-09-2016	COMPLETE	COMPLETE	5	FDI - CAF	0.0.4	2-09-2016	COMPLETE	COMPLETE
6	AGG	4.7.20.3	1-15-2016	INPROGRESS	INPROGRESS	6	AGG/BIM	4.7.21.113	1-15-2016	INPROGRESS	COMPLETE
7	Doc	1.2.12.0	02-10-2016	COMPLETE	COMPLETE	7	Doc	1.2.12.0	02-10-2016	COMPLETE	COMPLETE
8	BIM	4.7.21.113	1-14-2016	INPROGRESS	COMPLETE						

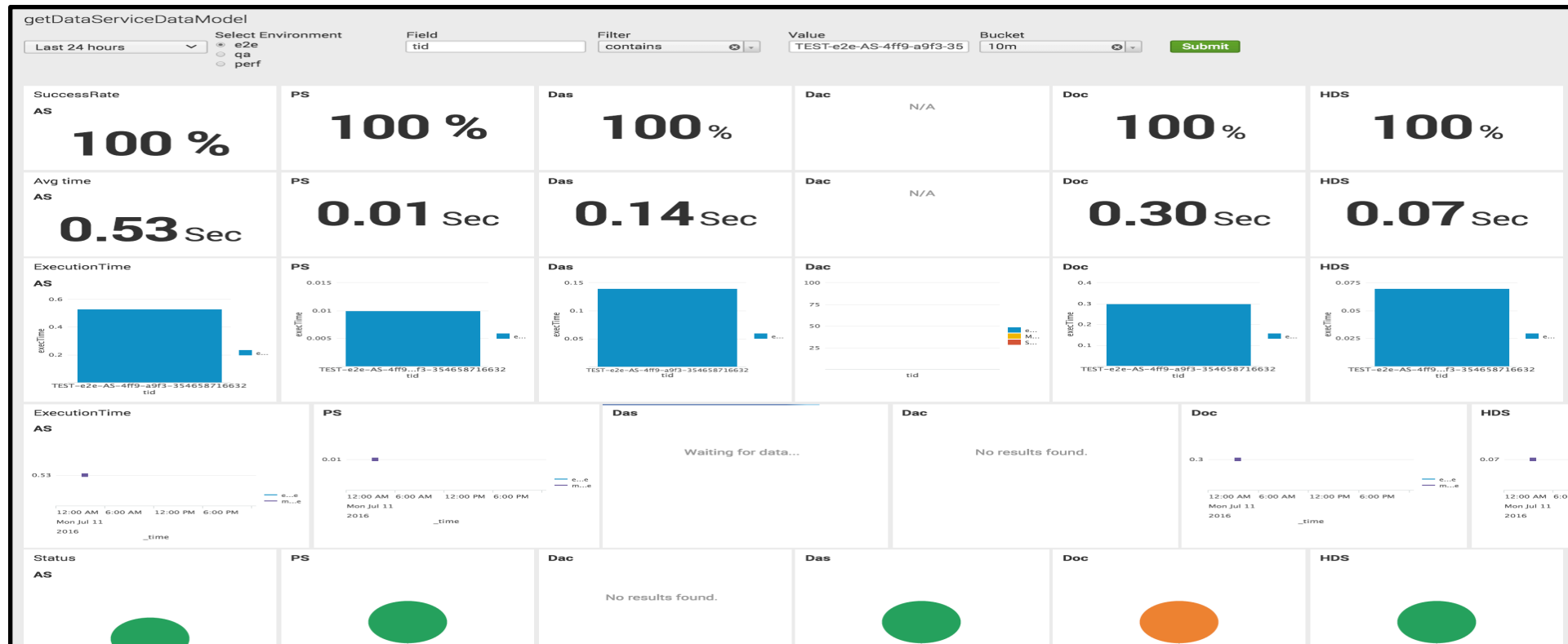
Traceability - Visibility to Identify Potential Issue

- Workflow Strategy (End-to-End)
- Single Service
- Single Test

Traceability – Workflow – Tax



Traceability – Single Service - AS



Traceability – Single Test– AS

Last 24 hours | Select Environment: e2e qa perf |
 Field: | Filter: | Value: | Bucket: |

Avg time 1 Sec	Avg Size 9 Kbs	Transactions 1	Success rate 100	Failure rate 0																										
execTime in Sec - top 10	Size in Kb - top 10	BU App - Success Metrics	Status AS	Failure AS																										
<table border="1"> <thead> <tr> <th>tid</th> <th>execTime</th> </tr> </thead> <tbody> <tr> <td>TEST-e2e-AS-4ff9-a9f3-354658716632</td> <td>0.533000</td> </tr> </tbody> </table>	tid	execTime	TEST-e2e-AS-4ff9-a9f3-354658716632	0.533000	<table border="1"> <thead> <tr> <th>tid</th> <th>respCont.Length</th> </tr> </thead> <tbody> <tr> <td>TEST-e2e-AS-4ff9-a9f3-354658716632</td> <td>8.747070</td> </tr> </tbody> </table>	tid	respCont.Length	TEST-e2e-AS-4ff9-a9f3-354658716632	8.747070	<table border="1"> <thead> <tr> <th>providerName</th> <th>Intuit.platform.fdpaservice.astestclient</th> </tr> </thead> <tbody> <tr> <td>Dominion-Test</td> <td>100.00%</td> </tr> </tbody> </table>	providerName	Intuit.platform.fdpaservice.astestclient	Dominion-Test	100.00%	<table border="1"> <thead> <tr> <th>providerName</th> <th>200</th> </tr> </thead> <tbody> <tr> <td>Dominion-Test</td> <td>1</td> </tr> </tbody> </table>	providerName	200	Dominion-Test	1	No results found.										
tid	execTime																													
TEST-e2e-AS-4ff9-a9f3-354658716632	0.533000																													
tid	respCont.Length																													
TEST-e2e-AS-4ff9-a9f3-354658716632	8.747070																													
providerName	Intuit.platform.fdpaservice.astestclient																													
Dominion-Test	100.00%																													
providerName	200																													
Dominion-Test	1																													
Access Service in ms	Provider Service in ms	DAS Service in ms	Alternat data service in ms	Document service in ms	Oauth Services in ms																									
			No results found.	No results found.	No results found.																									
Provider by host	Provider ErrorCode	BU App - Information	EntityType Information	EntityCount Information																										
<table border="1"> <thead> <tr> <th>host</th> <th>count(tid)</th> </tr> </thead> <tbody> <tr> <td>pe2eacqap400.ie.intuit.net</td> <td>1</td> </tr> </tbody> </table>	host	count(tid)	pe2eacqap400.ie.intuit.net	1	<table border="1"> <thead> <tr> <th>providerId</th> <th>accSvcErrorCode</th> <th>calledSvcErrorMessage</th> </tr> </thead> <tbody> <tr> <td>dominion-test</td> <td>0</td> <td></td> </tr> </tbody> </table>	providerId	accSvcErrorCode	calledSvcErrorMessage	dominion-test	0		<table border="1"> <thead> <tr> <th>AppId</th> <th>BU</th> </tr> </thead> <tbody> <tr> <td>Intuit.platform.fdpaservice.astestclient</td> <td>Intuit.platform.fdpasser</td> </tr> </tbody> </table>	AppId	BU	Intuit.platform.fdpaservice.astestclient	Intuit.platform.fdpasser	<table border="1"> <thead> <tr> <th>entityTypes</th> <th>taxYear</th> <th>count</th> </tr> </thead> <tbody> <tr> <td>W2</td> <td>2015</td> <td>1</td> </tr> </tbody> </table>	entityTypes	taxYear	count	W2	2015	1	<table border="1"> <thead> <tr> <th>entityCounts</th> <th>taxYear</th> <th>count</th> </tr> </thead> <tbody> <tr> <td>W2=1</td> <td>2015</td> <td>1</td> </tr> </tbody> </table>	entityCounts	taxYear	count	W2=1	2015	1
host	count(tid)																													
pe2eacqap400.ie.intuit.net	1																													
providerId	accSvcErrorCode	calledSvcErrorMessage																												
dominion-test	0																													
AppId	BU																													
Intuit.platform.fdpaservice.astestclient	Intuit.platform.fdpasser																													
entityTypes	taxYear	count																												
W2	2015	1																												
entityCounts	taxYear	count																												
W2=1	2015	1																												

Traceability – Single Test– DAS

docservicedatamodel

Edit More Info Download Print

Last 24 hours

Select Environment: e2e qa perf

Field: tid

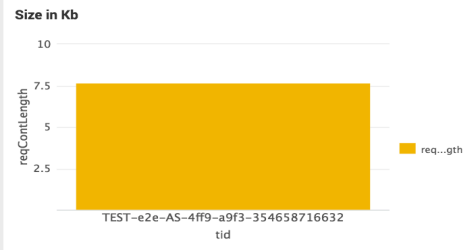
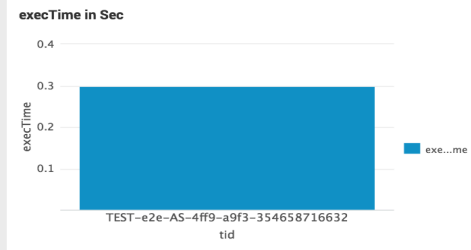
Filter: contains

Value: TEST-e2e-AS-4ff9-a9f3-354658716632

Bucket: 5m

Submit

Avg time 0 Sec	Avg Size 8 Kbs	Transactions 1	Success rate 100	Failure rate 0
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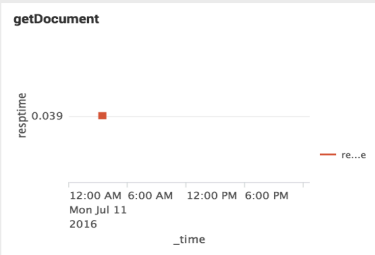
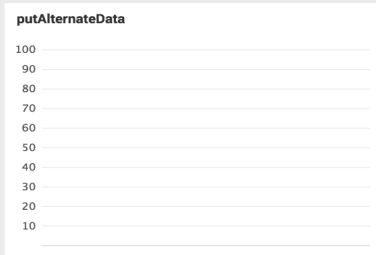
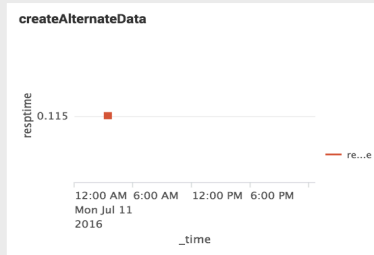


Status AS

respStatus	Intuit_platform.fdpasservice.astestclient
201	1

Failure AS

statusDetail	Intuit_platform.fdpasservice.astestclient
	1



getAlternateData


















No results found.























Adoption - Improving Engineering Productivity

- Workflow
- Internal Services
- External Services
- Single Service

Adoption – Workflow - Tax

Job ↓	Success #	%
 FDP » AS » CD » AccessService_ClaimBased	5	100%
 FDP » AS » CD » E2E-Test-Regression	1048	97%
 FDP » AS » CD » E2E-Test-Sanity	33	100%
 FDP » DAC » CD » QA-Bank-Regression	570	91%
 FDP » DAC » CD » QA-Tax-Regression	1031	100%
 FDP » DAS » CD » E2E-DAS-TAX-Regression	999	100%
 FDP » DAS » CD » E2E-DAS-WSI-Regression	136	92%
 FDP » DAS » CD » QA-Regression-Bank	570	91%
 FDP » DAS » CD » QA-Regression-Tax	999	100%
 FDP » Doc » CD » E2E-Test-Regression-Git	1146	98%
 FDP » NGWI » CD » QA-Test-Sanity-109X	415	<100%
 FDP » NGWI » CD » QA-Test-Sanity-DES	367	92%
 FDP » NGWI » CD » QA-Test-Smoke	366	100%
 FDP » NGWI » CD » QA-Test-Smoke-1095	18	12%
 FDP » NGWI » CD » QA-Test-Smoke-Paychex	1	>0%
 FDP » PS » CD » E2E-Test-Regression	17	100%
 FDP » PS » CD » QA-Test-Regression	14	100%
Total	7735	94%

Adoption – Workflow - Banking

Job ↓	Success #	%
 FDP » DAC » CD » E2E-Test-Sanity	1021	99%
 FDP » DAC » CD » QA-Test-Sanity	0	0%
 FDP » DAS » CD » E2E-Test-Sanity	1202	<100%
 FDP » DAS » CD » E2E-Test-Smoke	1014	57%
 FDP » DAS » CD » QA-Test-Sanity	1722	99%
 FDP » DAS » CD » QA-Test-Smoke	0	0%
 FDP » FDI » CD » E2E-Test-Regression	1	20%
 FDP » FDI » CD » E2E-Test-Sanity	14	67%
 FDP » FDI » CD » E2E-Test-Smoke	2	40%
 FDP » FDI » CD » QA-Test-Regression	3	60%
 FDP » FDI » CD » QA-Test-Sanity	18	86%
 FDP » FDI » CD » QA-Test-Smoke	2	40%
 FDP » HDS » CD » E2E-Test-Regression	13	62%
 FDP » HDS » CD » E2E-Test-Sanity	13	62%
 FDP » HDS » CD » QA-Test-Regression	13	62%
 FDP » HDS » CD » QA-Test-Sanity	13	62%
 FDP » HDS » CD » QA-Test-Smoke	0	0%
 FDP » WSI » CD » E2E-Test-Regression	260	92%
 FDP » WSI » CD » E2E-Test-Sanity	0	0%
 FDP » WSI » CD » QA-Test-Regression	267	94%
Total	5578	86%

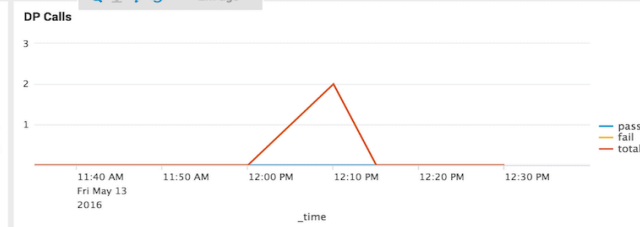
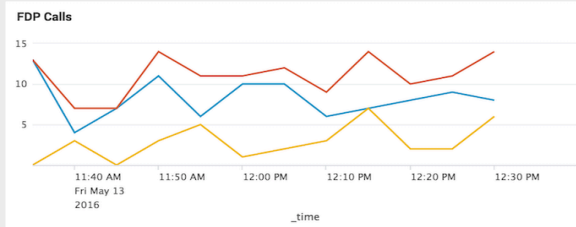
Adoption – Tax – Internal Services

getData_CFP_DS_FDP_DataModel

Edit More Info

Last 60 minutes | Field: tid | Filter: contains | Value: * | Bucket: 5m | Submit

Total calls 169	Total Failures 70	FDP Error DS Success 0	FDP Error DS Success % 0.00%	FDP Calls 133	FDP calls - Success 99	DS calls 33	DS Success 0	DP calls 3	DP Success 0
----------------------------------	------------------------------------	---	---	--------------------------------	---	------------------------------	-------------------------------	-----------------------------	-------------------------------



Distribution of fld - DS and FDP

fld	execTime	DSFAIL	DPFAIL	FDPFAIL	DSSUCCESS	DPSUCCESS	FDPSUCCESS	hosted	Retry	DP	DP_Percentage_Failure	DP_Percentage_Success	DS	DS_Percentage_Failure	DS_Percentage_Success	FDP	FDP_Percentage_Failure	FDP_Percentage_Success	Total
IntuitCC	10.13	0	0	0	0	0	1	IntuitCC	0	0			0			1	0.00%	100.00%	1
IntuitCC	9.22	0	0	0	0	0	1	IntuitCC	0	0			0			1	0.00%	100.00%	1
Self	3.74	2	0	2	0	0	0	0	0	0	2	100.00%	0.00%	0.00%	2	100.00%	0.00%	4	
Self	8.65	0	0	0	0	0	1	0	0	0			0			1	0.00%	100.00%	1
Self	0.71	9	0	9	0	0	46	Self	0	0			9	100.00%	0.00%	55	16.36%	83.64%	64

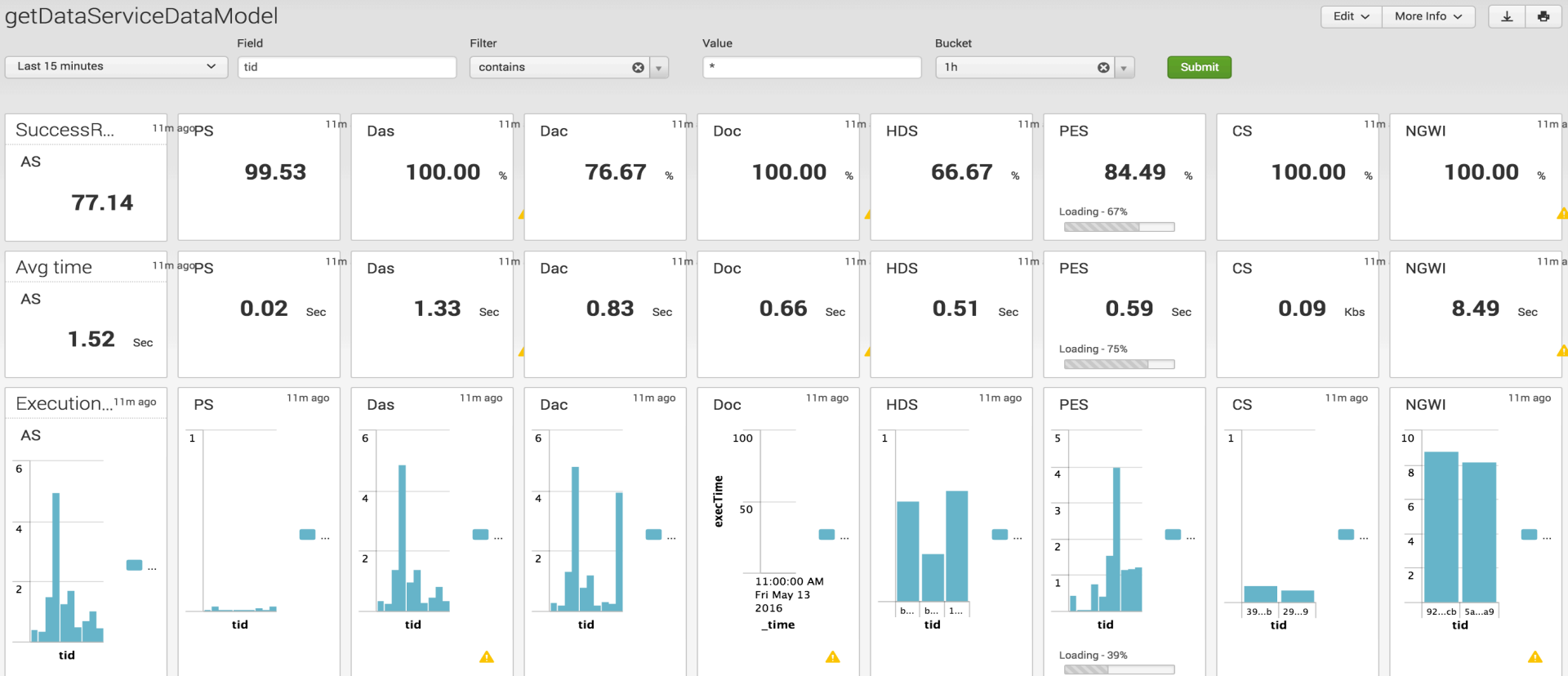
Distribution of App - DS and FDP

app	execTime	DSFAIL	DPFAIL	FDPFAIL	DSSUCCESS	DPSUCCESS	FDPSUCCESS	hosted	Retry	DP	DP_Percentage_Failure	DP_Percentage_Success	DS	DS_Percentage_Failure	DS_Percentage_Success	FDP	FDP_Percentage_Failure	FDP_Percentage_Success	Total
Intuit.co	1.59	1	0	1	0	0	5	Self	0	0			1	100.00%	0.00%	6	16.67%	83.33%	83.33%
Intuit.ts	0.80	2	0	2	0	0	2	Self	0	0	2	100.00%	0.00%	0.00%	2	100.00%	0.00%	50.00%	50.00%
Intuit.ts	1.56	30	3	31	0	0	92	IntuitCC Self	0	3	100.00%	0.00%	30	100.00%	0.00%	123	25.20%	74.80%	74.80%

Distribution of Tax Form - DS and FDP

formtype	execTime	DSFAIL	DPFAIL	FDPFAIL	DSSUCCESS	DPSUCCESS	FDPSUCCESS	hosted	Retry	DP	DP_Percentage_Failure	DP_Percentage_Success	DS	DS_Percentage_Failure	DS_Percentage_Success	FDP	FDP_Percentage_Failure	FDP_Percentage_Success	Total
Self	1.28	19	3	20	0	0	84	Self	0	3	100.00%	0.00%	19	100.00%	0.00%	104	19.23%	80.77%	126
IntuitCC Self	2.48	14	0	14	0	0	15	IntuitCC Self	0	0			14	100.00%	0.00%	29	48.28%	51.72%	43

Adoption – Tax – FDP Services



Adoption – Tax – External Service

DACServiceDataModel

Edit More Info [Download] [Refresh]

Last 15 minutes

Select Environment
 dac
 dac_tax

Field
tid

Filter
contains

Value
*

Bucket
1h

Submit

Avg time 3m ago

0.66 Sec

Avg Size 3m ago

1.42 Bytes

Total Txn 3m ago

31

Success Rate 3m ago

70.97 %

Failure Rate 3m ago

29.03 %

execTime - top 10 3m ago

tid	execTime	timeSvc	timeAgent
fb3b4d3b-0ee4-4589-be7d-62fafdd0875c	1.79	0.03	1.76
f51442f0-703c-40e6-a0e2-8fd77f27494e	0.21	0.01	0.19
f1717e7f-afc8-48b3-923d-784f66f08ee1	1.18	0.06	1.12
ec2924ef-d2b4-4cd8-90a8-39b80e967f53	1.06	0.05	1.00
ec0dbac2-ceea-46eb-878b-ea63267ba541	0.13	0.01	0.12

Size - top 10 3m ago

tid	Size
fb3b4d3b-0ee4-4589-be7d-62fafdd0875c	2078
f51442f0-703c-40e6-a0e2-8fd77f27494e	621
f1717e7f-afc8-48b3-923d-784f66f08ee1	1409
ec2924ef-d2b4-4cd8-90a8-39b80e967f53	1394
ec0dbac2-ceea-46eb-878b-ea63267ba541	861

Provider Summary 3m ago

partnerid	http_status_code_service	count
[Redacted]	200	13
[Redacted]	200	1
[Redacted]	200	1
[Redacted]	200	1
[Redacted]	200	1

Status 3m ago

intu	api_name	Failure	Pass
[Redacted]	acquire	0	3
[Redacted]	acquire	0	31

Capability 3m ago

capability	http_status_code_service	count
[Redacted]	200	2
[Redacted]	200	29

Offering 3m ago

intu	http_status_code_ser
[Redacted]	
[Redacted]	
[Redacted]	
[Redacted]	

App ID 3m ago

intu	http_status_code_service	count
[Redacted]	200	3
[Redacted]	200	31

Agent Code 3m ago

agent_service	http_status_code_host	count
DAC	200	31

Adoption – Tax – Single Service -AS

accessservicedatamodel

Select Environment: Last 15 minutes | fdp_acq

Field: tid | Filter: contains | Value: * | Bucket: 1h | Submit

Avg time 6m ago

1.50 Sec

Avg Size 6m ago

4.15 Kbs

Transactions 6m ago

35

Success rate 6m ago

71.43

Failure rate 6m ago

28.57

execTime in Sec - top 10 6m ago

tid	execTime
ff64d1f7-db26-40bc-bcc4-accf99fd4292	0.411000
fb3b4d3b-0ee4-4589-be7d-62fafdd0875c	2.359000
f51442f0-703c-40e6-a0e2-8fd77f27494e	0.362000
f365f6cb-aaf3-4dd7-8a31-e56bfd9f361e	1.516000
ec0dbac2-ceed-46eb-878b-ea63267ba541	0.278000

Size in Kb - top 10 6m ago

tid	respContLength
ff64d1f7-db26-40bc-bcc4-accf99fd4292	4.235352
fb3b4d3b-0ee4-4589-be7d-62fafdd0875c	4.919922
f51442f0-703c-40e6-a0e2-8fd77f27494e	1.791992
f365f6cb-aaf3-4dd7-8a31-e56bfd9f361e	4.861328
ec0dbac2-ceed-46eb-878b-ea63267ba541	2.235352

BU App - Success Metrics 6m ago

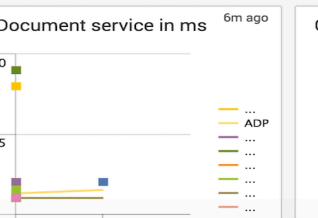
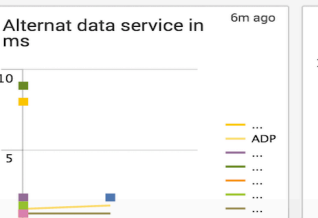
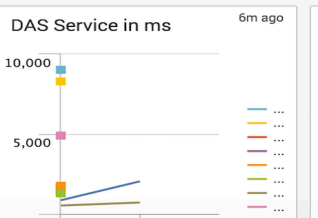
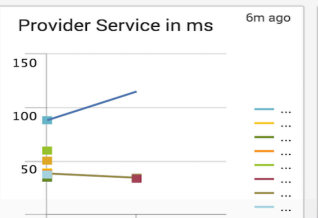
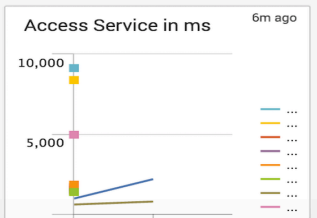
providerName	Intuit	Uncl
[Redacted]	69.25	100.0
[Redacted]	100.0	100.0
[Redacted]	100.0	100.0
[Redacted]	100.0	100.0

Status AS 6m ago

providerName	200	401
[Redacted]	13	0
[Redacted]	1	0
[Redacted]	1	0
[Redacted]	1	0
[Redacted]	2	0

Failure AS 6m ago

providerId	hosted	accSvcError	accSvcEr
[Redacted]	Self	0	0
[Redacted]	Intuit	1	1
[Redacted]	Self	0	0
[Redacted]	Self	0	0



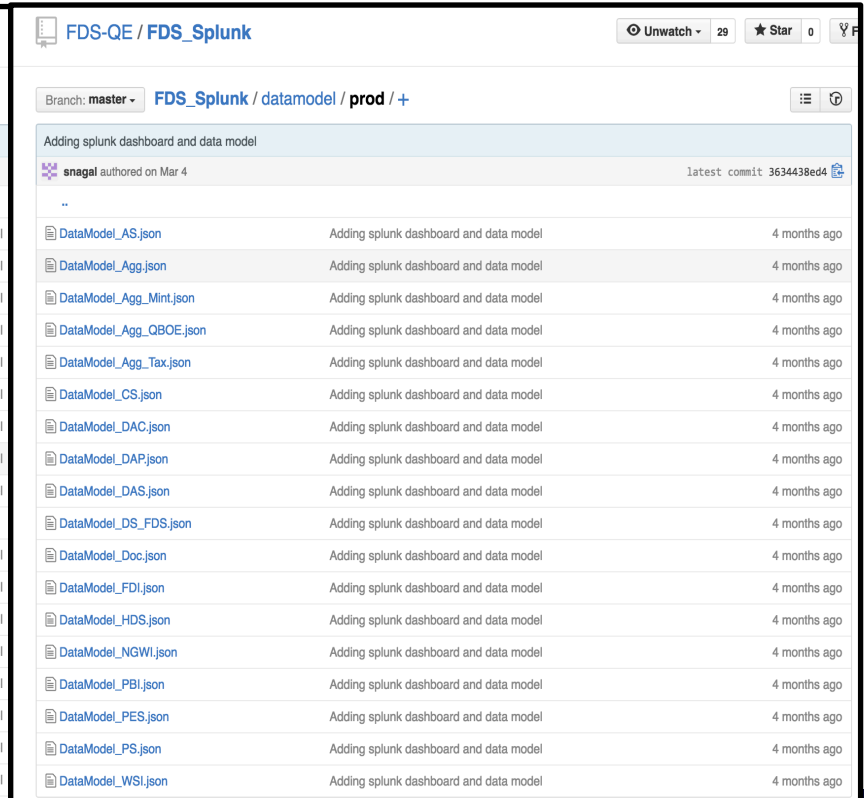
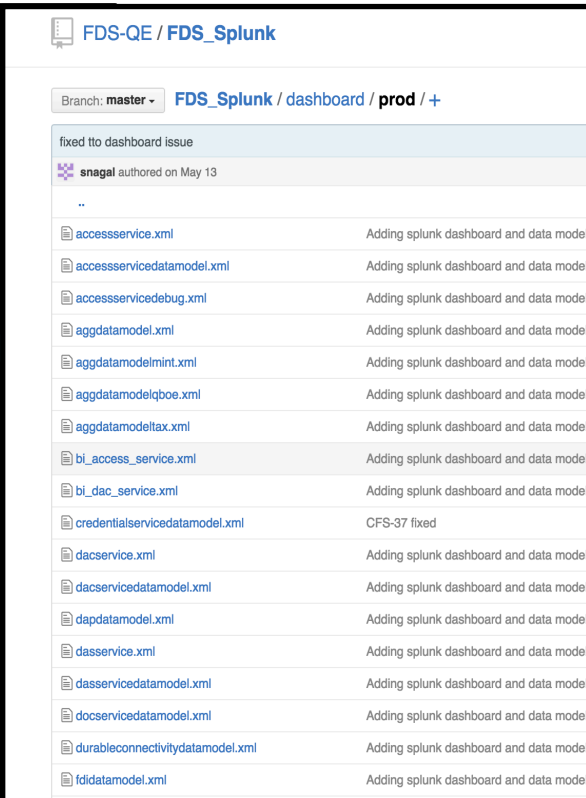
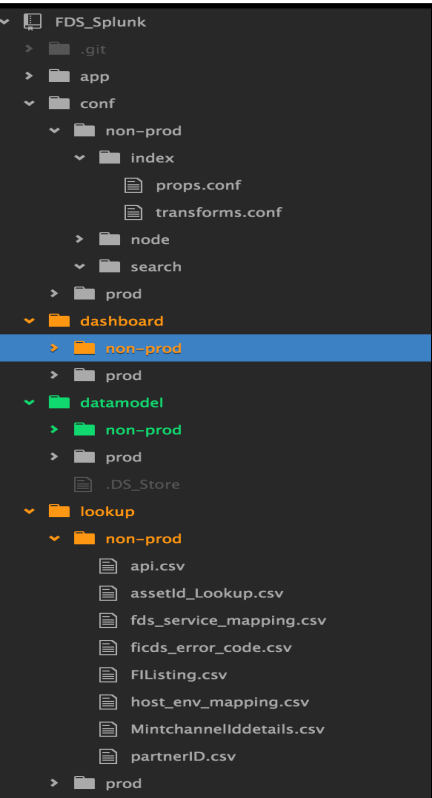
Oauth Services in ms 6m ago

No results found.

Agility - Increasing Productivity with Splunk

- Right indexing across environment – holistic view
- Pivot creation - standard
- Dashboard creation - standard
- Extracted Fields - standard
- Transaction ID - standard
- Version control – maintaining and managing of Splunk assets
- Promotion – Simplify monitoring and alerting in production
- Traversing – Across microservices
- tstats utilization in place of pivot – performance boost
- Summaries – Acceleration technology with summary indexing

Agility – Increasing Productivity with Splunk



Best Practices / Lessons Learned/ What's Next



.conf2016

Best Practices

Microservices are different than monolith – handle with care

Logging standard – must be in microservices

End-to-end testing – strategy define

Data modelling – per service

Continuous delivery - adoption

Splunk SDLC - alerting / supportability / accountability

Lessons Learned

Performance issues

Number of queries per user

Dashboard debugging with data model

Data model migration

Modification in data model (enhance/ updation)

Process accountability

Data model – supportability special char “|”

Json parsing with data model is challenging

Calculation field support is missing in data model

Disk space

What's Next

Atlassian Jira integration

PagerDuty

Splunk REST API

Atlassian HipChat

CloudBees Jenkins

Splunk annotation in testing

Interaction and linking in multiple dashboards

Holistic data model and dashboard - any service

Q & A

• Helping IT Teams Increase Productivity

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splunk >

THANK YOU

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Appendix

• Helping IT Teams Increase Productivity

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Splunk – Data Model

DataModel_DAC

DataModel_DAC

[< Back to Data Models](#)

! This Data Model cannot be edited because it is accelerated. Disable acceleration in order to edit the Data Model.

Objects

EVENTS

DAC

perf

e2e

qa

dac

dac_tax

e2e

e2e

CONSTRAINTS

index=* sourcetype=*dacperf*

index=e2e

INHERITED

_time

actionvalue

agent_dac_time_ms

agent service

Splunk – Data Model - Fields

EXTRACTED

acti		String
age	_ms	Number
age		String
age		Number
api		String
api		String
autl		Number
bytr	d	Number
bytr		Number
cap		String
dac		Number
dat		String
Dm	_exceptions	String
doc	3_count	String
doc	3_count	Number
doc	count	String
ein		String
env		String
errc		Number
errc	t	Number
errc	/vice	Number
errc		String
errc	:	String
errc	ice	String
Hiar	us	String
hos	ersion	Number
hos	ersion	Number
hos		String
http	fe_host	Number
http	fe_providersvc	Number
http	fe_service	Number
indu		String
intu		Number
intu		Number
intu	ntservice	String
intu	d	Number
intu	I	Number

CALCULATED

ExceptionVal	Number
ErrorValue	Number
TPS	Number
tid	String
GenericException	String
ExceptionInfo	String
CausedException	String
CausedExceptionMessage	String
Application	String
AssetId	String
BU	String

Splunk – Data Model – Eval /Regex/lookup

CALCULATED

<input type="checkbox"/> ExceptionVal	Number	Eval Expression	Edit
<input type="checkbox"/> ErrorValue	Number	Eval Expression	Edit
<input type="checkbox"/> TPS	Number	Eval Expression	Edit
<input type="checkbox"/> Application	String	Lookup	Edit
<input type="checkbox"/> AssetId	String		
<input type="checkbox"/> BU	String		
<input type="checkbox"/> tid	String	Regular Expression	Edit
<input type="checkbox"/> GenericException	String	Regular Expression	Edit
<input type="checkbox"/> ExceptionInfo	String		
<input type="checkbox"/> CausedException	String	Regular Expression	Edit
<input type="checkbox"/> CausedExceptionMessage	String		

Life cycle for Log change in Splunk

- New change in Logs
- Modify Data Model
- Auto Extract
- Custom Extract
- Modification in Main Search
- Modification in Panel
- Download Data Model
- Download Dashboard
- Data Model - Move to Prod
- Modification in Prod Dashboard