The Power Of Data Normalization: A Look At The Common Information Model

Mark Bonsack, CISSP

Staff Sales Engineer, Splunk

Vladimir Skoryk, CISSP, CCFE, CHFI, CISA, CISM, RGTT

Senior Professional Services Consultant, Splunk

.conf2016

splunk>

Disclaimer

During the course of this presentation, we may make forward looking statements regarding future events or the expected performance of the company. We caution you that such statements reflect our current expectations and estimates based on factors currently known to us and that actual events or results could differ materially. For important factors that may cause actual results to differ from those contained in our forward-looking statements, please review our filings with the SEC. The forwardlooking statements made in the this presentation are being made as of the time and date of its live presentation. If reviewed after its live presentation, this presentation may not contain current or accurate information. We do not assume any obligation to update any forward looking statements we may make. In addition, any information about our roadmap outlines our general product direction and is subject to change at any time without notice. It is for informational purposes only and shall not, be incorporated into any contract or other commitment. Splunk undertakes no obligation either to develop the features or functionality described or to include any such feature or functionality in a future release.

Who Are We?

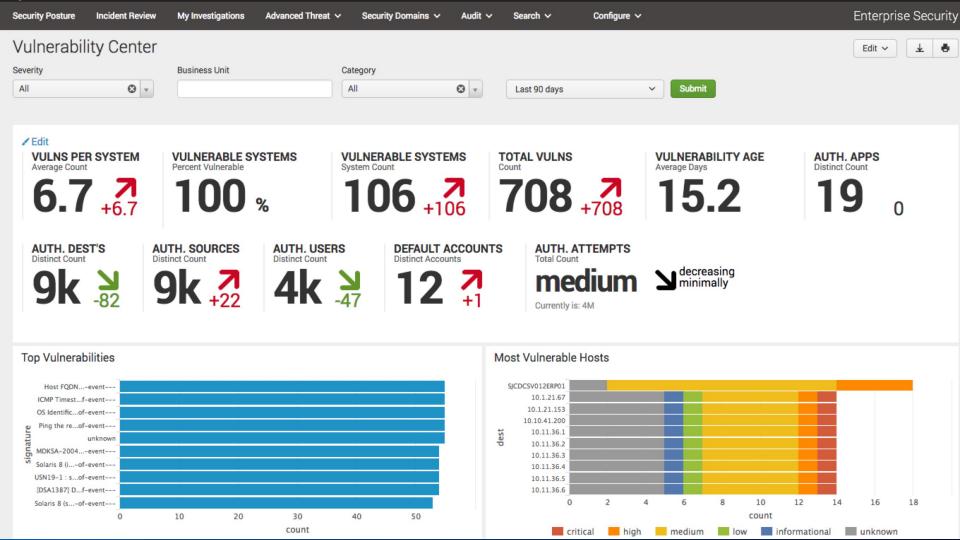
- Mark: Staff Systems Engineer, Southwest Majors
- 5 years @ Splunk
- Focus: Security, Networking, IT Operations space

- Vladimir: Sr. PS Consultant, Professionally homeless
- 3 years @ Splunk
- Focus: Security

Quick Poll

Have you heard of Splunk Common Information model (CIM)?

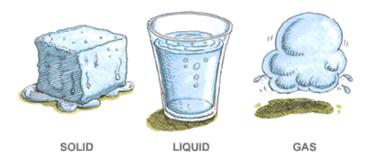
Have you worked on normalizing data using the Splunk CIM?



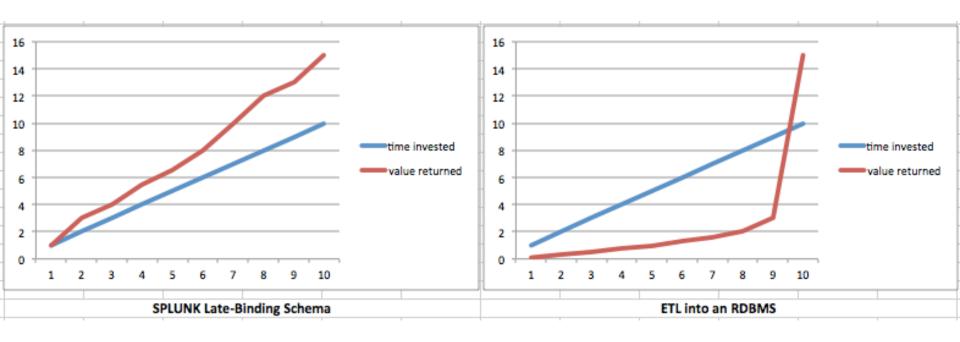


Different Phases Of Splunk Use

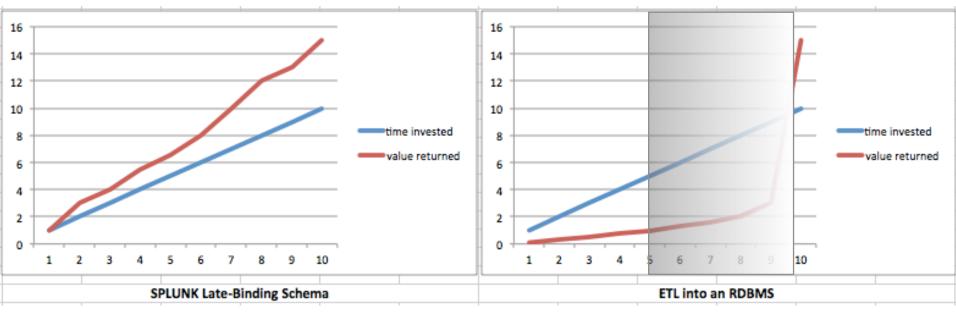
- The search bar, custom development, bespoke solutions
 - Users must know data intimately, but can produce exciting results
- Splunk App for Product
 - Silo-bound apps provide visibility for their intended product
- Splunk App for Role
 - Mission-specific apps translate product-specific knowledge for users



Late Binding Schema Rewards Time Invested



Late Binding Schema Rewards Time Invested



CHANGE leads to Zeno's Paradox... always halfway to done, never done!

All Data is Relevant = Big Data















Email

Web

Desktops

Servers

DHCP/ DNS Network **Flows**



Storage













Apps



Service Desk





Badges Hypervisor

Firewall Authentication Vulnerability

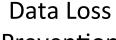






Mobile





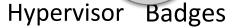
Prevention

Anti-

Malware

All Data is Relevant = Big Data

I don't know how to ask four hundred systems if something changed!





Storage



Mobile



Veb



Desktops



Servers



DHCP/ DNS Network



Flows





Custom Apps



Industrial Control



Service Desk



Call Records

The Value Of Normalization

Makes things easier for a search user
Simple apps can play nicely together
Complex apps become far more useful

Normalization: Not Just A Dirty Word

(tag=malware tag=attack action=allowed)



(sourcetype=SYMC "Delete failed") OR (product="VirusScan Enterprise" action=would*) OR (SourceName="Trend Micro OfficeScan Server" "Action: * cannot *")

- Normalizing at index time is pretty lame
- Normalizing the data before it's stored is VERY lame
- Normalizing with tags and fields at search time is very AWESOME

The Splunk Common Information Model





/ Edit

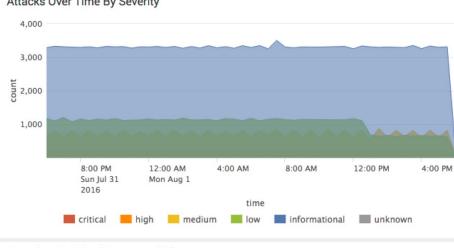
ATTACK CATEGORIES Unique Count

ATTACK SIGNATURES Unique Count

ATTACK SOURCES Unique Count

Unique Count 110k 374 91k 7

ATTACK DESTINATIONS







File type detection(52020)

Data filtering detection(60000)

DoS: Oracle.9i.TNS.OneByte.DoS

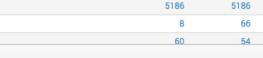
ATTACK-RESPONSES 403 Forbidden

WEB-CGI calendar access

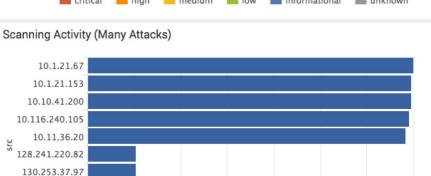
File type detection(52060)

WEB-MISC SSLv3 invalid data version attempt

Common Standard Protection: Prevent termination of McAfee processes







New Attacks - Last 30 Days

firstTime 0

04/14/2016 22:32:39

04/14/2016 21:29:01

04/14/2016 21:25:35

04/14/2016 21:16:35

04/14/2016 20:51:53

04/14/2016 20:49:41

FTP:AUDIT:REP-INVALID-REPLY

ids_type 0

host

host

host

host

unknown

unknown

signature 0

Web Attack: Mass Iframe Injection Website 17

Web Attack: Malvertisement Website Redirect

Web Attack: Facebook Manual Share 44

Web Attack: Angler Exploit Kit Website 6

Spyware phone home detection(12620)

Spyware phone home detection(13024)

Different products, same view!

vendor_product 0

Symantec Endpoint Protection

Symantec Endpoint Protection

Symantec Endpoint Protection

Symantec Endpoint Protection

Palo Alto Networks Firewall

Palo Alto Networks Firewall

dest count

61977

13553

15

15

1

66

src_count

61845

13605

18355

46

693

693

66

2930

2656

count 0

135931

29256

18355

12830

8361

6079

5763

5186

Common Information Model (CIM)

Set of Data Models representing least common denominator of domain



- Normalize tags and fields at search time
- Enable correlation across data sources
- Simplify searches for users
- Includes 23 preconfigured data models

Splunk Did Not Invent The CIM...



DMTF Releases Version Three of Common Information Model (CIM) Standard

DMTF recently released Version 3 of the Common Information Model (CIM) standard and the Managed Object Format (MOF) schema description language.

CIM was initially developed in 1997 as a modeling language and as a schema that describes a set of conceptual models to define the components of managed computing and networking environments. The CIM schema has since expanded to include models for new markets (including cloud infrastructure management, virtualization management, peripherals, network components and applications) and collectively has evolved to become one of the most widely implemented system and network management information models to-date.

The CIM standard enables a common definition of information for any management domain, including systems, networks, applications and services. It also allows for vendor extensions. CIM's common definitions enable vendors to exchange semantically rich management information between systems throughout the network.

As part of the CIM release, a number of enhancements and additions are introduced through new versions of the Schema including ongoing improvements to support products and alliance partners, and to support new DMTF Profiles and Management Initiatives. The new CIM Version 3.0 standard provides the following schema description enhancements:

- . Enumerations (both global and local)
- · Structures (both global and local)
- · Improved support for the specification of Methods
 - · Addition of parameters
 - · Default value of parameters
 - · Method Return Values can be arrays or void
- . Support for the use of complex types, including by reference and by value

To download the latest version of CIM or to learn more, visit http://dmtf.org/standards/cim.

...But Is The Only Platform Where It Doesn't Suck

- Splunk Common Information Model
 - Makes things far easier for search users
 - Makes standalone apps more powerful
 - Makes enterprise apps possible
- Splunk Technology Add-ons
 - Translate data to the CIM
 - Get gnarly data into Splunk



Architecture

Machines -> Data -> Information -> Users

Bits & Bytes

Extractions & Schema & Reports & Alerts

RAW DATA

TECHNOLOGY DATA MODELS

SEARCH

CIM Powers Splunk Ecosystem

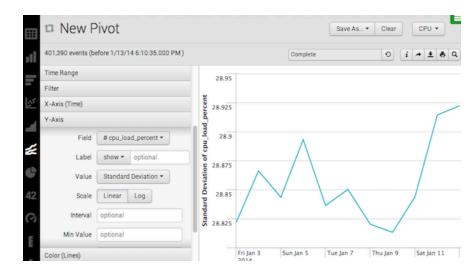


How To Get Started



How To Get Started With CIM?

- Splunk_SA_CIM
 - Packaged in premium apps
 - Domain specific datamodel definitions
 - Search>Pivot
 - Dataset structure
 - Acceleration
 - Provides CIM "dictionary"



http://docs.splunk.com/Documentation/CIM/latest/User/Overview

CIM Data Model Details

- Alerts
- **Application State**
- Authentication
- Certificates
- Change Analysis
- Databases
- Data Loss Prevention
- Email
- **Interprocess Messaging**
- Intrusion Detection
- Inventory

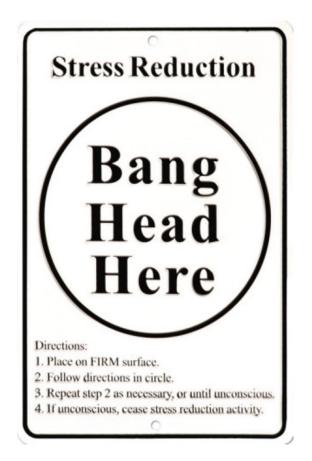
ITSI Data models (Trial for CIM)

- **Operating System**
- **Database**
- Virtualization new

- Java Virtual Machines
- Malware
- **Network Resolution**
- **Network Sessions**
- Network Traffic
- Performance
- Splunk Audit Logs
- Ticket Management
- Updates
- **Vulnerabilities**
- Load Balancer
- **Application Server**
 - Web Server new

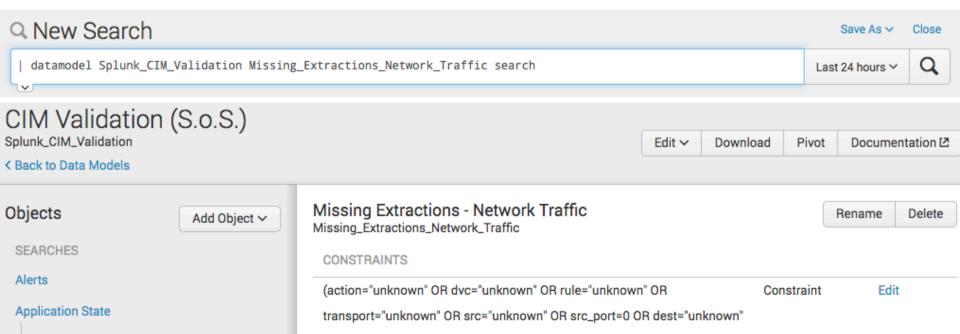
Why CIM?

- CIM != Data Models
- Universal way to refer to an object
- Consider
 - destination ip
 - d-ip
 - dstip
 - dest ip
 - dst_ip
 - bob
- CIM solves this, dest_ip



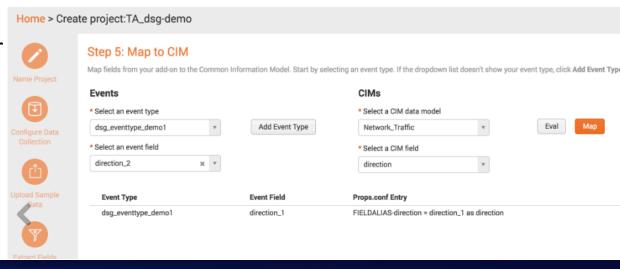
Tips For Getting Started With CIM

- Splunk_SA_CIM
 - CIM Validation (S.o.S) datamodel
 - Basic tools to spot untagged or partially parsed data



Add-on Builder

- Helpful when developing new content
 - Point and click
 - Field extractor
 - CIM mapper
 - Branding
 - Best practice validator



Sa-catwalk

- Data preparation tool for data models
- Review datasets against particular data models
- Rapid verification and prototyping for TA's
- Particularly helpful with premium apps
- Extendable to custom content.



Dat	a Model Network	Traffic (and sub models)	uses these fields:	Sa	-catwa	Check for unexpected values
	field 0	total_events \(\phi\) di	stinct_value_count 0 p	percent_coverage 🌣	field_values 0	is_cim_valid ≎
1	action	2268	5	100.00	48.15% allowed 33.33% NONE 11.11% DROP 3.7% IGNORE 3.7% TRAFFIC_IPACTION_NOTIFY	▲ found 4 unexpected values (NONE, DROP, IGNORE, TRAFFIC_IPACTION_NOTIFY)
2	арр	2268	5	70.37	29.63% NONE 18.52% NULL 11.11% SSL 7.41% HTTP 3.7% DNS	event coverage less then 90%
3	bytes	0	Chack	for missir	ng extractions	• Check for extraction coverage
4	bytes_in	2268	CHECK	101 11115511		event coverage less then 90%
5	bytes_out	2268	1	18.52	0.18% 0	△ event coverage less then 90%
6	channel	0	0	0		no extracted values found
7	dest	2268	75	100.00	0.79% 10.11.36.43 0.57% 10.11.36.49 0.57% 10.11.36.11 0.57% 10.11.36.9 0.53% 10.11.36.10 0.53% 10.11.36.27 0.53% 10.11.36.40 0.49% 10.11.36.32 0.49% 10.11.36.13 0.49% 10.11.36.15 0.44% 10.11.36.15 0.44% 10.11.36.12 0.44% 10.11.36.30 0.44% 10.11.36.30	Eat a cookie!
8	dest_interface	0	0	0		no extracted values found
9	dest_ip	2268	75	100.00	0.79% 10.11.36.43 0.57% 10.11.36.49 0.57% 10.11.36.11	● looking good!

. .

What Else?

- Ability to assign score to dataset
- Ability to monitor score over time
- Ability to detect data format changes
 - Oh, remember that code upgrade last month? Log format changed...
 - Alert me!

Total fields % CIM Compliance % TIM Compliance 17%

Take-away

- CIM sets you up for success as your Splunk environment grows in size and sophistication
- CIM != Data Models
- Use the available tools to make your life easier



THANK YOU

