# **Attendee Guide**

Event Platform: Intrado | INXPO | West

20-21 October | AMER 21-22 October | EMEA & APAC EVENT HOURS 07:00 PDT Oct 20 - 09:00 PDT Oct 22, 2020



### Attendees must be registered for .conf20

### Register



Event Platform OPENS at 07:00 PDT October 20, 2020

### Need to Register?

### **Create Account**

https://reg.rainfocus.com/flow/splunk/ splunkconf20/reg/login



Opening Keynote (AMER) STARTS at 07:55 PDT October 20, 2020

### Use the Username and Password you registered with

If you forgot your username or password follow the prompts to retrieve/reset.

| Username                | You must be registered for         |
|-------------------------|------------------------------------|
| Username                | .com20                             |
| Password                | Need Help?                         |
| Password                | Email: confregistration@splunk.com |
| Forgot your username or | 5 2 1                              |
| password?               | Register                           |
|                         |                                    |

### **Issues?**



Event Platform Issues? TOOLS > HELP DESK to chat with support team

### **Need Help with Login?**

Email: confregistration@splunk.com

### **Need Help with Platform?**

- 1. See Computer Tips (next slide)
- 2. TOOLS > HELP DESK to chat with technical support team between 7am PDT Oct 20 - 9am PDT Oct 22, 2020
- 3. Email: INXPOeventsupport@west.com



### Computer Tips

To make sure your computer, internet connection, and sound are ready to go, take a moment to test your system or device in advance.

<u>Computer Tips - Global</u> <u>System Check</u> <u>Secure Content</u> <u>Connectivity Troubleshooting</u>

| ure your system is ready to go for the event. Here are a few tips a | and tricks that will help. |               |     |    | opualed. 5-2 |
|---|----------------------------|---------------|-----|----|--------------|
| esktop Requirements   |                            |               |     |    |              |
| esktop Browser / OS Support   | 9                          | 0             | 0   |    | 9            |
| Windows 7<br>asing out, December 20, 2020 - Release 14.8            | 11                         | Edge Chromium | *81 | ж  | *85          |
| Windows 8.1 (Includes Surface Pro 3)                                | 11                         | Edge Chromium | *81 | х  | *85          |
| Windows 10 (Includes Surface Pro 4)                                 | 11                         | Edge Chromium | *81 | к  | *85          |
| macOS Mojave (10.14)  | ×                          | Edge Chromium | *81 | 11 | *85          |
| macOS Catalina (10.15)  | .X.                        | Edge Chromium | *81 | 12 | *85          |
| Red Hat Enterprise Linux 7.4  | ×                          | 3             | х   | х  | *85          |
| Fedora Linux 25   | ×                          |               | x   | x  | *85          |
| ablet Requirements  |                            |               |     |    |              |
| ablet Browser   | 9                          | ۷             | (   | 2  | 0            |
| iPad 2+, iPad Air, iPad Pro & iPad Mini                             | X                          | ×             |     | 13 | ×            |
| *Samsung Galaxy Tab 4, 9  | ×                          | 18            |     | ×  | *85          |



## **Help Desk**

The Help Desk is available for any technical support issues you have while interacting in the virtual event.

Intrado/INXPO/West support representatives will be standing by in the space to answer your queries.

**1. Computer Tips:** Available to view helpful resources in troubleshooting potential issues such as chat or communication problems, security prompts, secure content, FAQs, etc.

**2. Resources:** View or Save .conf20 Event Resources such as Terms & Conditions, Event Code of Conduct.

View: View a document immediately.

**Save:** Save a document to your briefcase for review at your convenience. Please note that saving to your briefcase is not the same as saving the document to your computer. Please click on 'Download' in your briefcase to do so.



**3. Event Technical Support:** Connect directly with Intrado/INXPO/West support staff to help assist with any questions you may have.

You can use the public chat or initiate private chat or in-platform email with support staff by clicking on a representative's image you see under 'Staff' at the bottom of page.

**Email:** If you have additional questions/concerns after live support has ended or you prefer not to use the public chat or in-platform messaging, email Intrado/INXPO/West support at INXPOeventsupport@west.com.



## Profile

The first time you log into the event, your profile will be updated with your login info. Your profile will help you network with other attendees in the event.

|                                   |  | - 1 Profile Photo: When setting up your profile you  |
|-----------------------------------|--|--|
| 1                                 | ▲ <u></u>  | can choose an image to represent yourself during   |
| Se la                             | Personal Info  | the event. You may select from a list of stock   |
|                                   | Name Buttercup<br>Email SCHRISTENSEN@SPLUNK.COM  | images, or you can upload your own photo.<br><i>File Type: .gif or .jpg / Recommended size: 180x180 pixels</i> |
|                                   | Compar <sup>BUTTERCUP@splunk.com</sup>   |  |
| Edit Photo<br>Buttercup<br>Mascot | Job Title  | 2. Personal Information: Your profile contains your<br>Name Email Company Job Title and Country                |
| Splunk                            | Mascot   | Name, Email, company, oob had and country.   |
|                                   | Country  | To prevent misrepresentation and impersonation,  |
|                                   | United States  | changes to Name and Company are not permitted  |
|                                   | Language   | in the platform. To update your Name or Company,   |
|                                   | English United States  | please email confregistration@splunk.com.  |
|                                   | Time   |  |
|                                   | (UTC-08:00) Pacific Time (US & Canada); Tijuana  | 3. Time Zone: You can update your time zone to   |
|                                   | Save Changes   | personalize your experience.   |
|                                   | Save Changes NOTE: After you make an undate select Save Changes. You will need to log out and log back in for the changes to take effect | 4 Auto-Forward: If you don't want to miss any  |
|                                   |  | T. Auto i orward. If you don't want to fills dify  |

**IMPORTANT**: Make sure that you **Save Changes** at bottom. Please note that you will need to exit/log out and log back in for the changes to take effect.

messages while offline from the platform, check the 'Auto-Forward' options for vCards and Mail.



## HOME

After logging into the event you will be taken immediately to the .conf20 HOME page. From HOME, you can visit the main areas of the event by clicking on the Quick Link Buttons or utilizing the Top Navigation bar.



1. Home: You can return to the welcome page by clicking on HOME on the top navigation at any time.

2. Top Navigation: Access the different areas of the event at any time. WATCH & LEARN, PARTNER ZONE, SPLUNK ZONE, CONNECT and TOOLS. Several areas expand to include additional sections within that area.

3. Search: Use the search feature to find speakers, sponsors, documents/links and presentations/webcasts within the event.

4. Profile: Access your Profile, Communications Center, Briefcase and Achievements.

5. Quick Link Buttons: Access the different spaces in the event quickly from these buttons.



## WATCH & LEARN

Navigate to WATCH & LEARN to access the AGENDA OVERVIEW, SESSIONS and HANDS-ON LABS





### **Agenda Overview**



| Day 1 - Agenda  |   |                |  |  |
|---|---|----------------|--|--|
| Splunk Executive Keynote Sessions                                       | 07:55 - 10:55 PDT - Oct 20 – AMER<br>07:55 - 10:55 SGT - Oct 21 - APAC<br>07:55 - 10:55 BST - Oct 21 - EMEA | Splu           |  |  |
| Super Sessions<br>Platform, Security, IT, Observability                 | 11:00 - 12:00 PDT - Oct 20 - AMER<br>11:00 - 12:00 SGT - Oct 21 - APAC<br>11:00 - 12:00 BST - Oct 21 - EMEA | Bre            |  |  |
| Breakout Sessions   | 12:00 - 16:00 PDT - Oct 20 – AMER<br>On-Demand - Oct 21 - APAC<br>On-Demand - Oct 21 - EMEA                 | Han            |  |  |
| Hands-on Labs*  | 12:00 - 16:00 PDT - Oct 20 - AMER<br>Not currently available for APAC<br>Not currently available for EMEA   | Fea            |  |  |
| Featured Sessions*  | 13:00 - 13:30 PDT - Oct 20 - AMER<br>13:00 - 13:30 SGT - Oct 21 - APAC<br>13:00 - 13:30 BST - Oct 21 - EMEA | Fea            |  |  |
| Partner Zone  | 12:00 - 16:00 PDT - Oct 20 - AMER<br>12:00 - 16:00 SGT - Oct 21 - APAC<br>12:00 - 16:00 BST - Oct 21 - EMEA | Part           |  |  |
| Splunk Zone<br>Splunk Apps Showcase / Ask the Experts / Data Playground | 12:00 - 16:00 PDT - Oct 20 - AMER<br>12:00 - 16:00 SGT - Oct 21 - APAC<br>12:00 - 16:00 BST - Oct 21 - EMEA | Splu<br>Spluni |  |  |
| Search Party!*  | 16:00 - 16:30 PDT - Oct 20 - AMER<br>16:00 - 16:30 SGT - Oct 21 - APAC<br>16:00 - 16:30 BST - Oct 21 - EMEA | Clos           |  |  |

| <b>Day 2 – A</b> g  | genda   |
|---|---|
| Splunk Executive Keynote Session  | 08:00 - 08:30 PDT - Oct 21 - AMER<br>08:00 - 08:30 SGT - Oct 22 - APAC<br>08:00 - 08:30 BST - Oct 22 - EMEA |
| Breakout Sessions   | 09:00 - 16:00 PDT - Oct 21 - AMER<br>On-Demand - Oct 22 - APAC<br>On-Demand - Oct 22 - EMEA                 |
| Hands-on Labs*  | 08:30 - 16:00 PDT - Oct 21 - AMER<br>Not currently available for APAC<br>Not currently available for EMEA   |
| Featured Sessions*  | 10:00 - 10:30 PDT - Oct 21 - AMER<br>10:00 - 10:30 SGT - Oct 22 - APAC<br>10:00 - 10:30 BST - Oct 22 - EMEA |
| Featured Sessionsconf Recess*   | 12:30 - 13:00 PDT - Oct 21 - AMER<br>12:30 - 13:00 SGT - Oct 22 - APAC<br>12:30 - 13:00 BST - Oct 22 - EMEA |
| Partner Zone  | 08:30 - 16:00 PDT - Oct 21 - AMER<br>08:30 - 16:00 SGT - Oct 22 - APAC<br>08:30 - 16:00 BST - Oct 22 - EMEA |
| Splunk Zone<br>Splunk Apps Showcase / Ask the Experts / Data Playground | 08:30 - 16:00 PDT - Oct 21 - AMER<br>08:30 - 16:00 SGT - Oct 22 - APAC<br>08:30 - 16:00 BST - Oct 22 - EMEA |
| Closing Keynote*  | 16:00 - 17:00 PDT - Oct 21 - AMER<br>16:00 - 17:00 SGT - Oct 22 - APAC<br>16:00 - 17:00 BST - Oct 22 - FMFA |

\*While most of our sessions will be available On-Demand after the event, those with an '\*' will only be available during the scheduled time slots.

| Start Time by Time Zone       |            |                         |            |                             |            |  |
|-------------------------------|------------|-------------------------|------------|-----------------------------|------------|--|
| AMER                          |            | APAC                    |            | EMEA                        |            |  |
| Country (City)                | Start Time | Country (City)          | Start Time | Country (City)              | Start Time |  |
| United States (San Francisco) | 08:00 PDT  | Singapore               | 08:00 SGT  | United Kingdom (London)     | 08:00 BST  |  |
| United States (Denver)        | 09:00 MDT  | Malaysia (Kuala Lumpur) | 08:00 MYT  | France (Paris)              | 09:00 CEST |  |
| United States (Chicago)       | 10:00 CDT  | China (Beijing)         | 08:00 CST  | Germany (Frankfurt)         | 09:00 CEST |  |
| United States (New York)      | 11:00 EDT  | Philippines (Manila)    | 08:00 PHST | Spain (Madrid)              | 09:00 CEST |  |
| Canada (Vancouver BC)         | 08:00 PDT  | Japan (Tokyo)           | 09:00 JST  | Italy (Rome)                | 09:00 CEST |  |
| Canada (Calgary)              | 09:00 MDT  | Australia (Sydney)      | 11:00 AEST | Netherlands (Amsterdam)     | 09:00 CEST |  |
| Canada (Toronto)              | 11:00 EDT  | New Zealand (Auckland)  | 13:00 NZDT | Egypt (Cairo)               | 09:00 EET  |  |
| Mexico (Mexico City)          | 10:00 CDT  | India (Mumbai)          | 05:30 IST  | South Africa (Johannesburg) | 09:00 SAST |  |
| Argentina (Buenos Aires)      | 12:00 ART  | Pakistan (Islamabad)    | 05:00 PKT  | Israel (Tel Aviv)           | 10:00 IDT  |  |
| Brazil (São Paulo)            | 12:00 BRT  | Bangladesh (Dhaka)      | 06:00 BST  | UAE (Dubai)                 | 11:00 GST  |  |
| Bolivia (La Paz)              | 11:00 BOT  | Indonesia (Jakarta)     | 07:00 WIB  | Iran (Tehran)               | 10:30 IRST |  |
| Peru (Lima)                   | 10:00 PET  | Thailand (Bangkok)      | 07:00 ICT  | Ghana (Accra)               | 07:00 GMT  |  |
| Costa Rica (San Jose)         | 09:00 CST  | Vietnam (Hanoi)         | 07:00 ICT  | Kenva (Nairobi)             | 10:00 EAT  |  |



### Where to watch LIVE and ON-DEMAND Sessions





### Keynote, Featured & Super Sessions Theater

- Keynote Sessions
- Super Sessions
- Featured Sessions
- Search Party!
- AMER
- APAC
- EMEA
- Customer Voices

### **Breakout Sessions Theater**

- Platform
- Security
- IT Ops
- DevOps
- Splunk Developer
- Splunk4U
- SplunkTrust
- Integration Investigation & Monitoring (IIM)
- Service Monitoring & Insights
- Application Performance Monitoring (APM)
- SOC Transformation
- Good for All Skill Levels
- Beginner
- Intermediate
- Advanced



### Change the view by selecting 'list' or 'thumbnail'



### Filter or search for a specific speaker, session, topic or product

|          | Day 1 Day 2 Breakout Sessions                   | Platform Security             | IT Ops DevOps Splunk Developer           | Splunk4U SplunkTrust                         |
|----------|---|-------------------------------|--|--|
|          | Infrastructure Investigation & Monitoring (IIM) | Service Monitoring & Insights | Application Performance Monitoring (APM) | SOC Transformation Good for All Skill Levels |
| <u> </u> | Beginner Intermediate Advanced                  | All Sessions                  |  |  |
|          | My Agenda                                       |                               |  |  |
| 2        | Filter:   | MORE 3                        |  | :=   |



- **1.** Select a Tab to automatically filter sessions in your view
- 2. Filter/Search by a specific word: Keyword - Ex: Cloud
   Session Title - Ex: Splunk AR 3.0
   Session ID - Ex: PLA1158
   Speaker - Ex: Burch
- 3. Select MORE to reveal a drop-down to select a specific Product



## My Agenda

If you used the .conf20 Session Catalog (conf.splunk.com) to plan your schedule BEFORE entering the event, select 'My Agenda' to view the sessions you already have identified as being of interest to you.



### APAC and EMEA attendees:

Did you use the .conf20 Session Catalog (conf.splunk.com) to plan your schedule before entering the event? Visit the <u>Session Catalog</u> in another browser window/tab, and check the box next to 'My On-Demand' under filters on the left side to reference the sessions you didn't want to miss.



splunk> .conf2

# Agenda Builder

You can add upcoming sessions that you are interested in attending to your agenda.

As the event schedule progresses, session status will change and the available actions/options will change.

|   | Action/Option      | Description  |
|---|--------------------|--|
|   | Add to Agenda      | Add a session to your agenda up until 30 minutes prior to the start time   |
| Tuesday, October 20, 2020<br>07:55 a.m 08:45 a.m.<br>KEY1941 - How to Thrive in | Remove from Agenda | Remove a session from your agenda up until 30 minutes prior to the start time  |
| the Data Age (AMER)   |                    | The session will be beginning shortly (button displays 30 minutes prior to Enter Now)  |
| Add to Agenda   |                    | The session is beginning shortly - you may click into the session (button displays 15 minutes prior to Live Now)               |
| 0   | Live Now           | A session is currently live (when you click into the session, you will join at current location of webcast, not the beginning) |
| Remove from Agenda  | Archiving          | A live session has finished and is archiving (preparing for On-Demand)   |
|   | On Demand          | A session is available to view   |

**Information (icon):** Click on the information icon for session abstract, speaker info, etc. **Add to Calendar (icon):** After adding a session to your agenda, you can download a calendar (ics) reminder



**Viewing Console** 

### Interaction

While sessions are broadcasting during their scheduled times (not during On-Demand), viewers will be able interact with fellow attendees and/or session moderators using the **CHAT** and **Q&A** Channels:

- CHAT interact with fellow attendees
- Q&A ask questions of session moderators and/or get technical support for your viewing experience

### Information

All viewers will be able to review the following information and materials:

- SESSION INFO session abstract and speaker bios
- HANDOUTS presentation and additional resources



**IMPORTANT:** viewing console will open/launch in a **NEW browser window** (not a new tab).



### Hands-on Labs

Learn tricks and tips from our experts!



Come grab a virtual seat at Splunk's hands-on labs. Our hands-on labs are 40-minute expert-led workshop sessions with live moderation from our Instructors. We offer beginner, intermediate, and advanced labs. Learn tricks and tips from our experts!

#### Enter Hands-On Lab Here

Note: These self-led labs allow for completion within 40 minutes. If the hands-on lab is not complete within this time frame, the lab will time out and start at the beginning.

Splunk's Hands-on Labs are 40-minute self-led workshop sessions with live moderation from our expert instructors.

Beginner, intermediate, and advanced labs will be available.

Tuesday, Oct 20, 12pm-4pm PDT Wednesday, Oct 21, 8:30am-4pm PDT

There will be 6 Hands-On Labs offered each day.

These self-led labs are hosted outside of the event platform and allow for completion within 40 minutes. If the Hands-On Lab is not complete within the this time frame, the lab will time out and start at the beginning.



# PARTNER ZONE

By clicking on Partner Zone on the top navigation, you will be taken to the Exhibit Hall, where you can visit booths, download/view content and engage with booth staff from 52 Splunk Partners.



Once you've entered a booth, you may click through the content tabs on the right hand side to view collateral and other assets and information provided by the Partners.

The staff listed in the staff tab will be standing by in the space to chat with you and answer your questions.





# **SPLUNK ZONE**

Splunk Apps Showcase, Data Playground, Ask the Experts, Splunk Store & Hoodies



## **Splunk Apps Showcase**

Demos, Product Briefs, White Papers and more!





50+ demos, case studies, solution briefs, product briefs, white papers and more!

**Questions?** All booths will have an **Ask the Experts** button that will immediately connect you with a Splunk Expert.

Select the **Connect Live on Twitch** tab to check out some of the LIVE podcasts with special guests on SplunkTalk @ .conf20 streaming on our Twitch Channel.



### Ask the Experts

Get some one-on-one time with a Splunk expert for personalized help with any question you might have.



#### Have a question?

Get some one on one time with a Splunk expert for personalized help with any question you might have. Whether it's beginner or advanced, we will get you the help you need. Just drop into the chatbot that will pair you with the best suited subject matter expert for you.



#### Looking for more?

Check out the Splunk Community where our Splunk community members have come together to learn, get inspired, share knowledge, and have fun.



#### Visual learner?

The App Showcase is your one stop shop for Splunk demos. Whether it be products, apps, add-ons, solutions or verticals.



#### Hands on learner?

The Hands-on Lab lets you get into the data and have Splunkers walk you through step-by-step.

|       | Solunk Digital Assistant                                |
|-------|---|
| ſ     | Welcome to Ask the Experts! We're excited you're here!  |
|       | Let's get your questions answered. How can we help you? |
|       | Splunk Technical Capabilities                           |
|       | What's New?   |
| R ply | to Splunk Digital Assistant                             |
| > 😳   |   |
|       |   |
|       |   |

Whether it's beginner or advanced, we will get you the help you need.

Just drop in, answer a few questions, and automatically get paired with the best-suited Splunk Expert based on your needs.

Ask the Experts will be running daily in each region as follows:

AMER: 08:00 - 16:00 PDT Oct 20 & 21 APAC: 08:00 - 16:00 SGT Oct 21 & 22 EMEA: 08:00 - 16:00 BST Oct 21 & 22



## **Data Playground**

Highlighting all the amazing ways Splunkers are using Splunk in their day-to-day lives.



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Enter a world where you play, interact and explore with all sorts of data driven wonders.

Various video demos highlighting all the amazing ways our own employees are Rocking the Data Age!

Click around on all the pink highlighted areas to explore the limitless opportunities with Splunk.





### transaction endswith=hoodie

Complete 13 tasks (5 badges) to earn your FREE .conf20 hoodie



Complete the tasks to collect the badges. Acquire ALL the required badges between 20 Oct 08:00 PDT and 22 Oct 08:00 PDT to earn a FREE hoodie! After the event you will be contacted via email to redeem your hoodie.



Not able to complete all the tasks in 48 hours to earn your FREE hoodie? We'll have a limited number of hoodies that will be available for purchase in the Online Splunk Store (see next slide).

The complete list of badges (and required tasks to achieve each badge) will be clearly outlined for you in the platform.

Keynote Connoisseur - Keynote, Featured & Super Sessions
 Session Seeker - Breakout Sessions
 Know-It-All Zone - Splunk Apps Showcase (Splunk Zone)
 Community Contributor - Networking Lounges (Connect)
 Social Butterfly - Partner Zone

IMPORTANT: timeframe to complete the required tasks to earn your FREE hoodie is 08:00 PDT 20 October to 08:00 PDT 22 October, 2020. No exceptions.

| 🔊 🔍                        |
|----------------------------|
| Signed in as:<br>Buttercup |
| PROFILE                    |
| COMMUNICATION CENTER       |
| BRIEFCASE                  |
| ACHIEVEMENTS               |
| FXIT                       |

See the badges you have earned by reviewing your ACHIEVEMENTS



# **Splunk Store**

The Splunk Store is your place to shop for amazing Splunk Swag plus some .conf20\* items!



See the NEW SPLUNK T-SHIRT SLOGANS and limited-edition .conf20 SWAG.

Select **Shop Now** or **Buy Now** > to be taken to the <u>Splunk Store</u> where you can add items to your cart, including old favorites like the first AND ever-popular Splunk T-shirt, 'Take the sh out IT.'



.conf20 hoodies will be available for purchase 7am PDT Oct 20 until 5pm PDT Oct 30, 2020. Please note hoodies will not ship until mid-December 2020.

P.S. On this page, we'll also have a few videos (re)introducing attendees to The Splunk T-Shirt Company!

\*limited-edition-while-supplies-last



# CONNECT

### Networking Lounges, #splunkconf20





## **Networking Lounges**

Connect and network with Splunkers and fellow .conf20 attendees in these 6 lounges





# #splunkconf20

### Get social and check out the #splunkconf20 Twitter feed



Attendees can participate by posting to Twitter using the hashtag #splunkconf20.

Keep in mind social media profile settings must be set to "public" in order for the posts to show on the social wall.

splunk> .conf2

# SEARCH

You can use the search feature to find documents/links, and presentations/webcasts within the event. To launch the search feature, click on magnifying glass in the navigation bar at the top of the screen.

| splunk> .conf20 HOME                             | WATCH & LEARN - PARTNER ZONE SPLUNK ZONE - CONNECT - TOOLS - EXIT | In the empty field, type your search criteria.                     |
|--|---|--|
| My Previous Searches<br>Doug Merritt<br>Platform | OPTIONS   | To narrow your search to specific <b>Spaces</b> , <b>Documents</b> |
| Partner<br>Security                              | Z Space   | and/or Presentations, click on                                     |
| Keynote  | ✓ Documents   | the "Gear" and select the  |
| Popular Searches                                 | Presentations   | appropriate boxes. Leaving all                                     |
| cloud<br>keyword                                 | Start Search  | global search in the platform.                                     |
| aaa<br>buttercup                                 | PLEASE ENTER SEARCH CRITERIA AND CLICK SEARCH                     |  |

#### **Popular Tags**



## **Communication Center**

### There are 3 types of private communication within the event platform

If you receive an **Email Message**, **Chat** or **vCard request** within the platform, you will be notified via a communication pop-up (accompanied by an audible chime) that will display in the upper right-hand corner of your screen.

**Messages:** The notification will display you have **Unread Email(s)**. You have the option to Open, Save or Delete.

**Chats**: The notification will display you have **Pending Chat(s)**. If you receive a chat request you will be able to **Accept** or **Decline** the request. You may also send a short message to the chat requester when declining a chat.

vCards: The notification will display you have New vCard(s). You have the option to Open, Save or Delete.



You can also see ALL of your communications by visiting the Communication Center. You can also Download to your local machine.



### Briefcase

The briefcase is a central location to retrieve all documents and links that you have saved from this event. This includes all documents and links saved from the Partner Zone, Splunk Apps Showcase, Networking Lounges and Sessions.

By clicking on the "Download" button, you can download all documents listed in your briefcase or manually select which documents you prefer to download to your computer.

| Briefc | ase   | (All) (2) | Ω                          |
|--------|---|-----------|----------------------------|
| Conten | Download Delete All   |           | Signed in as:<br>Buttercup |
|        | .conf20 Terms & Conditions<br>280 KB  | 3:24 PM   | PROFILE                    |
| 0      | General: From Space - Host Space [4795] / Help <u>View</u>  | 10/9/2020 | COMMUNICATION CENTER       |
| (      | My Little Buttercup Coloring Book   | 2:25 DM   | BRIEFCASE                  |
| Þ      | Bring Buttercup into your home with these fun downloadable coloring pages! Print them for your kids (or yourself) to enjoy! | 10/9/2020 | ACHIEVEMENTS               |
|        | General: From Space - Million Data Points Lounge / Million Data Points Lounge   |           |                            |
|        | View  |           | EXIT                       |



## Sounds of the Event

The event uses audio to notify you when certain events occur.

This is especially helpful if you are logged into the event but are working in another application.

**Chat Accepted** 



You will hear this sound when someone responds to a chat request that you initiated. Click on the icon above to play the sound.

### **Communication Received**



You will hear this sound when you receive a new Email, chat request or VCard. Click on the icon above to play the sound. **Event Announcement** 



You will hear this sound when you receive an Announcement. Click on the icon above to play the sound.





### **Event Support**

Event Dates & Times 7am PDT Oct 20 - 9am PDT Oct 22, 2020

Contact Event Tech Support Email: <u>INXPOeventsupport@west.com</u>

For technical support in the platform during the event, from the top navigation bar select TOOLS > HELP DESK to chat with the support team.