Catching Rogue Traders

How a multinational bank used Splunk to catch rogue traders in financial markets

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About Us

- **Aleksey Eremenko (Lex)**
  - Background for financial markets & data science
  - Markets Surveillance
  - Think of me as a secret agent

- **Vincent Leycuras**
  - Background in financial markets
  - Eager to fix the divide between Technologists and the rest of the world
  - Splunk convert since 2015
Why We Do What We Do

- **UBS Rogue Trader Scandal**
  In early September 2011, the Swiss bank UBS announced that it had **lost around 2.3 billion dollars**, as a result of unauthorized trading performed by a director of the bank's Global Synthetic Equities Trading team in London.

- **Societe Generale Rogue Trader**
  SocGen revealed that in January 2008 that a rogue trader had **lost the bank £3.7bn**. The trader, had been taking unauthorised positions on stock futures. The trader had previously worked in compliance, and bank bosses suggested he was adept at hiding his losses and bypassing checks.

- **Baring’s Bank Goes Bust**
  Leeson did make Barings vast sums. In 1993, he made £10m - 10% of the bank’s profits for that year. But in 1995, the discovery of a secret file - Error Account 88888 - showed that Leeson had gambled away **£827m in Barings’s name** and the city’s oldest merchant bank, and banker to the Queen, went bust.
“Why is it so hard to catch rogue traders?”
Rogue Trader Tactics & Behaviors

1. Get a job on a trading desk
2. Trade things your bosses don’t understand
3. Trade away from the home office
4. Know the back office systems
5. Trade with other people’s accounts
6. If you lose money, double down
7. Cross your fingers
8. Enlist your colleagues
9. Confess and point fingers

Need to correlate many non-traditional data sources across multiple systems
The Banking Technology Challenge

- Legacy banking infrastructure
- Systems were not designed to accept the granularity of data requirements of today
- Siloed systems & data sources
Enter Splunk!
Our Splunk Story

- Developed an app to conduct real-time financial markets monitoring, analytics, reporting & investigations.
Where It All Started

- Technology needed better systems monitoring capability – the brief was:
  - Ability to monitor flows across systems, not just the systems
  - Reuse/recycle legacy tools/scripts/daemons, avoid throw away
  - Remove the need for direct server access, especially for non-support staff

- Discovered Splunk almost by accident:
  - A project team had sneaked it in for their own needs
  - Just enough license headroom to add another system *(mine!!)*
  - Very little exposure, so plenty of opportunity to investigate *(i.e., muck around)*

- Let the platform grow organically *(for a while…)*
  - More systems were added with virtually 0 marginal cost
  - Funding eventually came to build it properly
  - All key systems are now on-boarded, the journey really begins NOW
Climbing The Value-Add Ladder

- **From System Monitoring...**
- Financial systems are fault-tolerant, true system failures are rare...
- ... But integration is extremely hard to get right
- ➔ *Splunk allows us to measure cross-system efficiency*

- **... To Operational Intelligence**
- Integration patterns are asynchronous, this can cause choke points and chain reactions...
- ... Often caused by an upstream system
- ➔ *Splunk allows us to detect early symptoms and contain the risk of outage*

- **... To Trade Surveillance**
- Splunk captures all the trade booking steps down to the millisecond
- Which allows for indisputable timelines...
- ➔ *... That can be tested against known suspicious patterns*
Trend Reporting & Drilldown Analytics
“But what about #machinelearning?”
Machine Learning

Our Approach

• Correlate data sources across 50+ metrics for individuals, product types, regions
• Identify patterns & behaviours with classification models
• Train classification model
• Detect Rogue Traders!

ML Classification Models
Adaptive Limit Anomaly Detection
Use ML Alongside Prescriptive Rules

Machine Learning + Prescriptive Rules = Enhanced Detection
The Splunk Value Evolution

Reporting

What happened?
Reports, Query and Search Tools

Why did it happen?
Visualization Tools, Scorecards

What's happening now?
Real-Time Dashboards, Radar

What is going to happen?
Machine Learning, Predictive Analytics & Forecasting

Prediction

Analysis

Monitoring
Add Us On LinkedIn!

Aleksey Eremenko
Markets Surveillance Manager

Vincent Leycuras
Thank You

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