

SplunkTrust AMA Panel

Go Ahead... Ask Them Anything!

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The 2018 Cohort

- ▶ 42 Members
 - 16 Customers / 24 Partners / 2 Employees
 - 39 Men, 4 Women
 - US, Canada, UK, Germany, Switzerland, New Zealand, Australia, India, Japan

- ▶ 5 Tracks (new for 2018)
 - 13 Practitioners
 - 12 Architects
 - 9 Advocates
 - 6 Developers
 - 2 Honorary (1 Splunker and 1 ex-Splunker)



Trust Perks And Awards

- Fezzes and pins
- Free passes to .conf
- ► Free EDU credits (unlimited in 2017, 5 in 2018)
- Private Slack channel
- Stipend to attend annual Trust summit in San Francisco (new for 2018)
- Licenses
- Access to executives, product managers and developers
- The adoration of thousands





Successes And Challenges

- ► We've grown from 23 to 28 to 40 in our first three years.
 - High participation in Community programs
 - Strong group identity
- We have strong participation and engagement with the Community
 - Answers
 - Chat
 - SplunkLives and Workshops
 - .conf Presentations
 - Blog Posts
 - Contributions to white papers

- Splunk can't keep up with the offers of help from Trust members
 - Enhancement request prioritization
 - Community support of apps
- Turnover at Splunk is rearranging traditional back channels

