Splunk Community 101

Where, why, and how to connect with Splunk users worldwide to set yourself up for success

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During the course of this presentation, we may make forward-looking statements regarding future events or the expected performance of the company. We caution you that such statements reflect our current expectations and estimates based on factors currently known to us and that actual events or results could differ materially. For important factors that may cause actual results to differ from those contained in our forward-looking statements, please review our filings with the SEC.

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Agenda

Community Programs

Splunk Answers

Slack Chat

Splunk User Groups

SplunkTrust
Who is the Community?

- Customers
- Partners
- Splunkers
- You
Splunk Community Programs

- **Splunk Answers**
  - Q&A Forum

- **Slack Chat**
  - Online, real-time interaction

- **User Groups**
  - Face-to-face interaction

- **SplunkTrust**
  - MVP Program
Splunk Answers
answers.splunk.com

Q&A forum to get help with deploying, managing, and using Splunk products

- 60% Questions answered within 24 hours
- 20m Average time to answer
- 9k Monthly Active Users
Real-time help and interaction about all things Splunk

Multiple channels to join:
  - #general
  - #n00bs
  - #conf2017
  - …and more!

Slack Chat
splk.it/slack
Learn and connect with people about all things Splunk in your local region

Groups are user-run, user-led, and meet regularly throughout the year
SplunkTrust
splk.it/splunktrust

Community MVP Program

Formally recognizes leaders in the Splunk Community for their passion and service to other users
SplunkTrust
splk.it/splunktrust

Criteria
► Open to customers and partners only
► Based on participation:
  • Splunk Answers
  • Splunk User Groups
  • Slack Chat
  • Speaking at Splunk & industry events

Perks
► Splunk fez
► Free pass to .conf
► Free Splunk Education
► SplunkTrust icon on public profiles
► Meetings with Splunk product management
► Annual summit
Get involved!
Engage with the Splunk Community

It’s fun, we promise!

Ask or answer Qs on Answers
answers.splunk.com

Follow @SplunkAnswers

Join Slack
splk.it/slack

Attend a User Group
usergroups.splunk.com

Learn about the SplunkTrust
splk.it/splunktrust

Read the Community Manual
splk.it/communitymanual
“Where Will Your Karma Take You” Contest

• Launch Date: October 1, 2017

• 1 user will win a free pass to .conf2018 every month until July 31, 2018

• Earn the most karma points to win!

• View official rules at splk.it/karmacontest
kthxbai 😊

Don't forget to rate this session in the .conf2017 mobile app

splunk> .conf2017
Appendix: Additional Resources

Splunk Community Portal: community.splunk.com
- Splunkbase: splunkbase.splunk.com
- Splunk Blogs: blogs.splunk.com
- Splunk Community Manual: docs.splunk.com/Documentation/Community/1.0/community
- Splunk Developers: dev.splunk.com
- Splunk Documentation: docs.splunk.com
- Splunk Education & Training: education.splunk.com

Third-Party Tools (*not supported by Splunk*)
- Search Examples:
  - Big Book of Splunk Searches: bbosearch.com
  - GoSplunk - A Search Repository: gosplunk.com
- Sizing Tool for Predicting Storage Requirements: splunk-sizing.appspot.com