



Splunk as a Tool for DevOps Acceleration

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DevOps Adoption

And Where it Stalls



New Customer Demands are Driving Change

Scenario
Survive or Thrive?



New
Expectations

New
Technologies

New
Devices

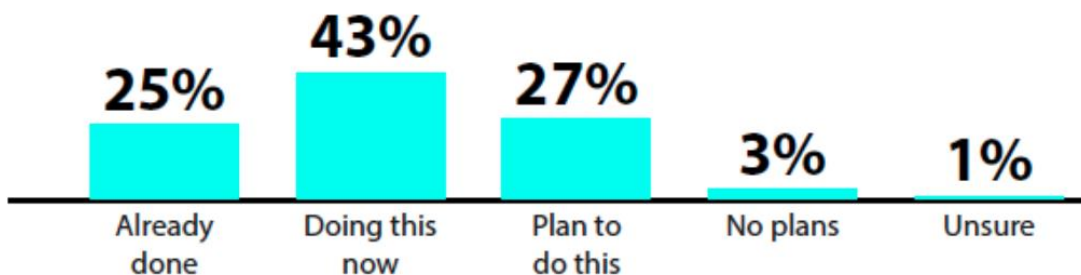
New Data
Streams

DevOps is Here

Automation a leading Indicator

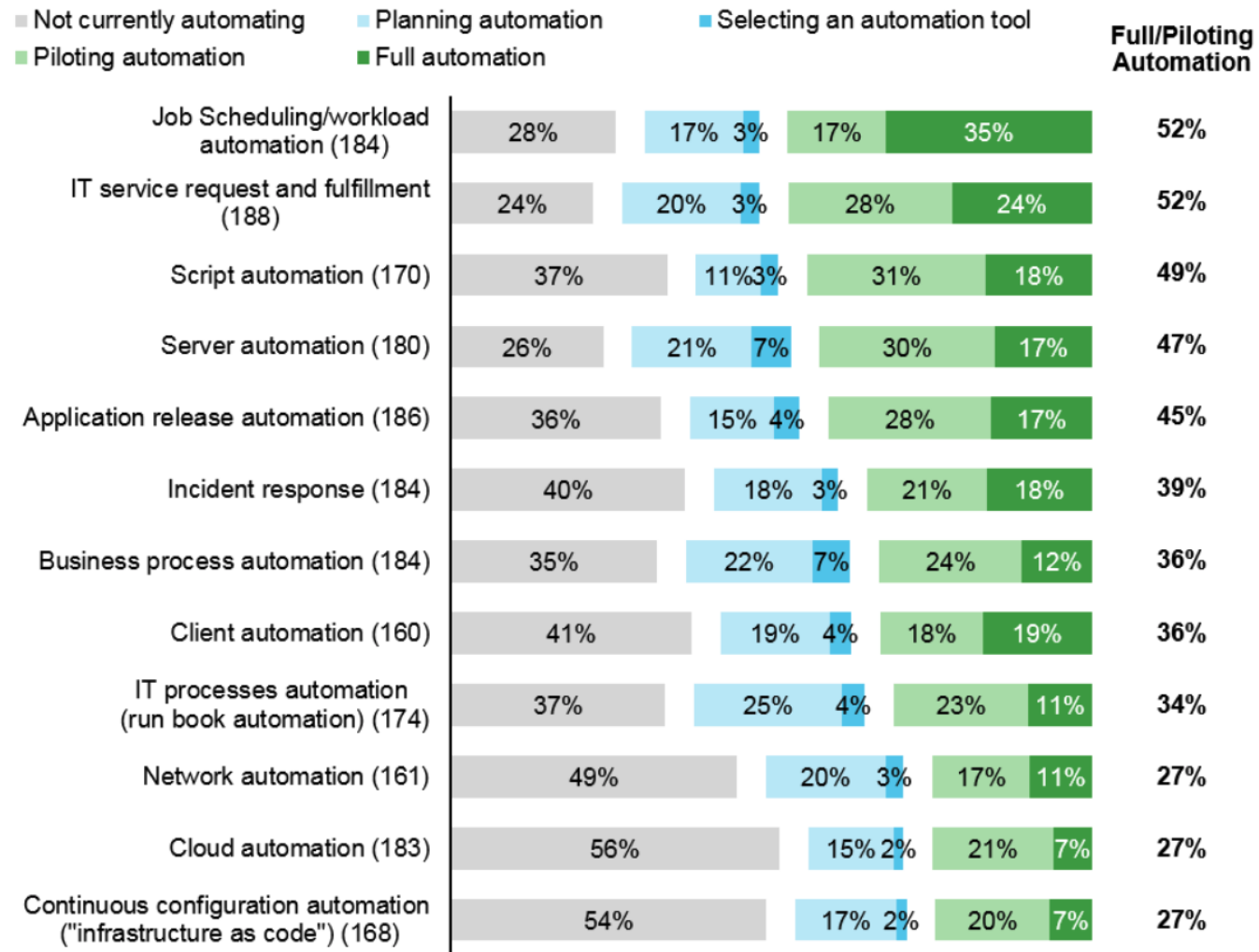
- ▶ Automation adoption across environment and value stream
- ▶ Adoption in various stages

Do you have an initiative to implement DevOps?



Source: CA Technologies, Oppenheimer & Co.

Phase of automation by type



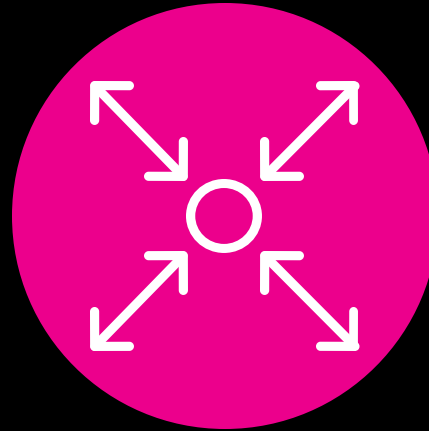
Source: Gartner, Oppenheimer & Co

Common DevOps Evolution Points

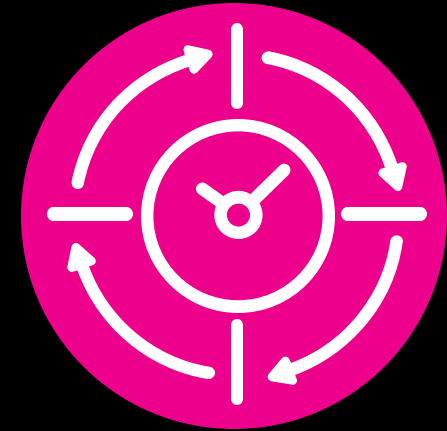
Focus Areas to Minimize Adoption Stalls



Platform Stability
and Transparency



Process Maturity
and Collaboration



Value Stream
Optimization

Phase 1 – Early Wins

How to get some quick wins



Scenario

Too Fast to Deploy



Ops Behind
Pace

Development Speed Outpacing Ops

Agile
Development

New Features become Inventory

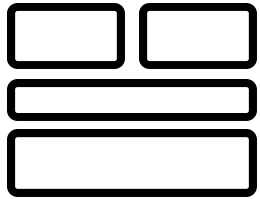
New IT
Services

New Services and Environments

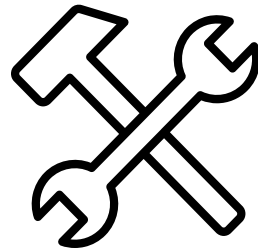
NewOps

New Operating Models for IT

Stability and Visibility First



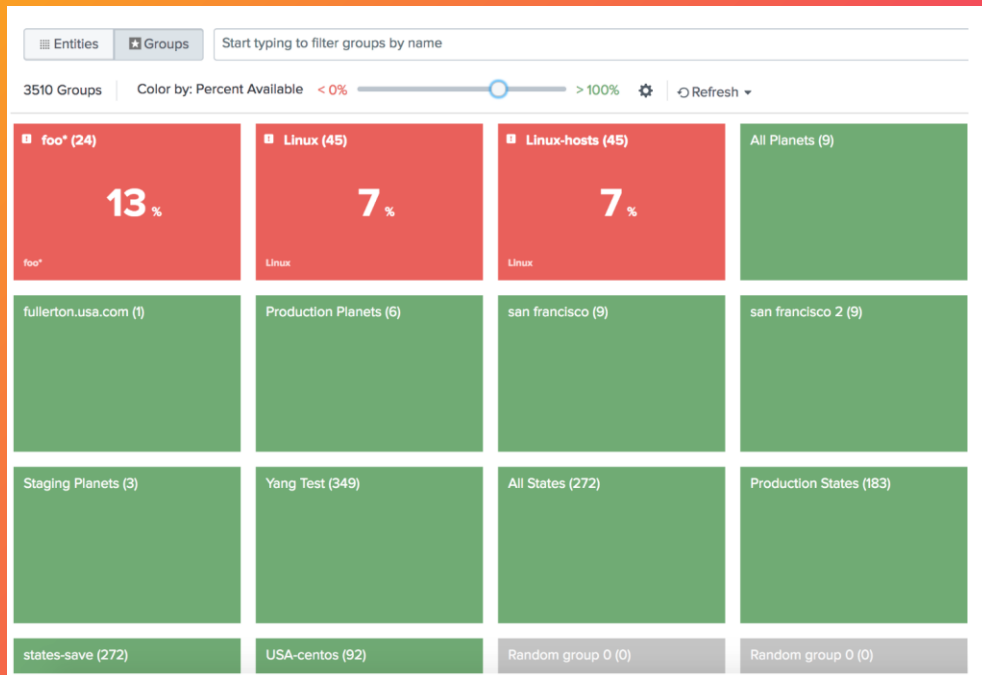
New Platforms



Enabling Toolchain



Speed without Stability is Perilous



Splunk and Platforms

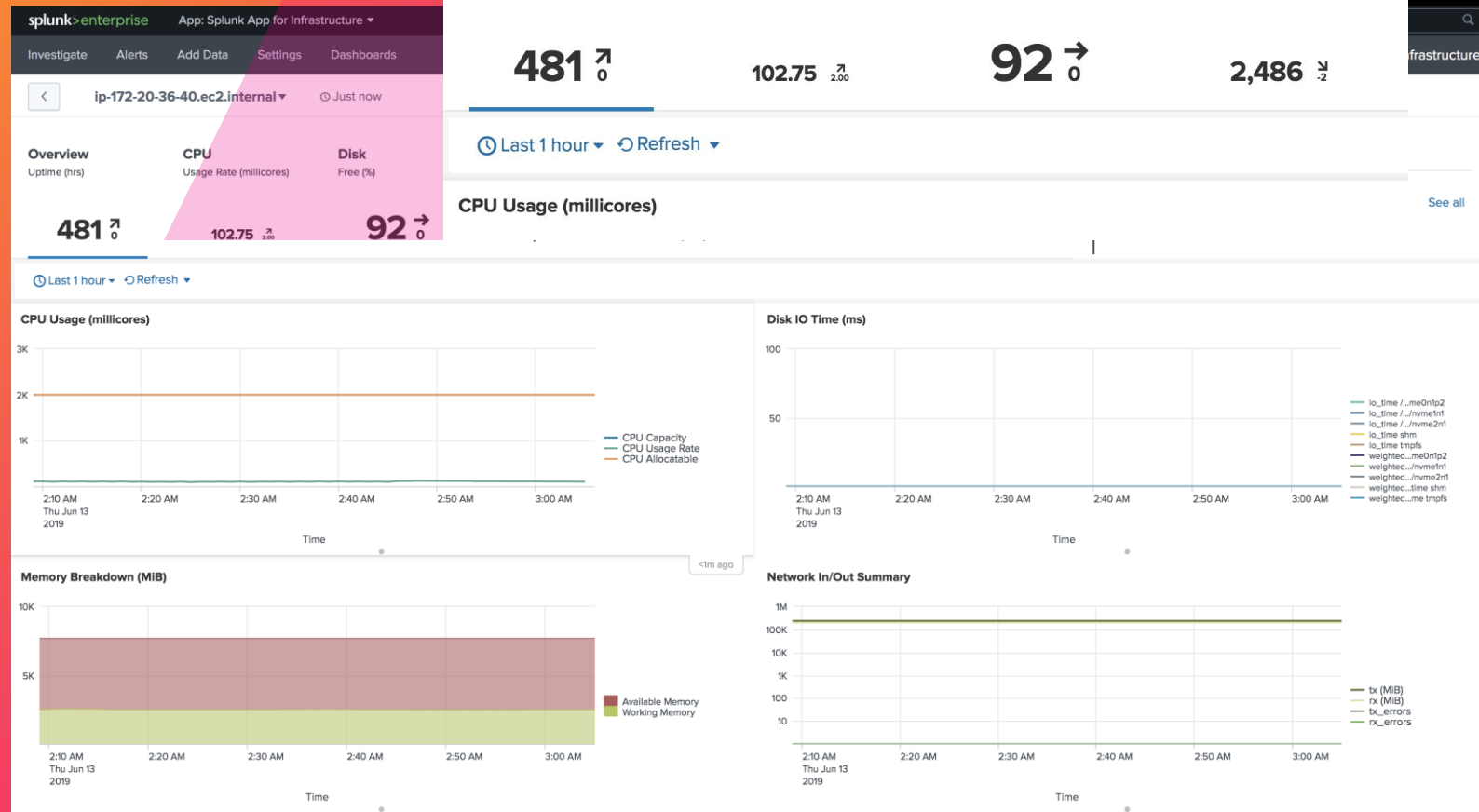
Virtualization and Containers

- ▶ Infrastructure & Orchestration layer
 - ▶ Foundation for Supporting Applications & Developers
-
- ▶ Application modernization is iterative
 - ▶ Still a reliance on Infrastructure stability

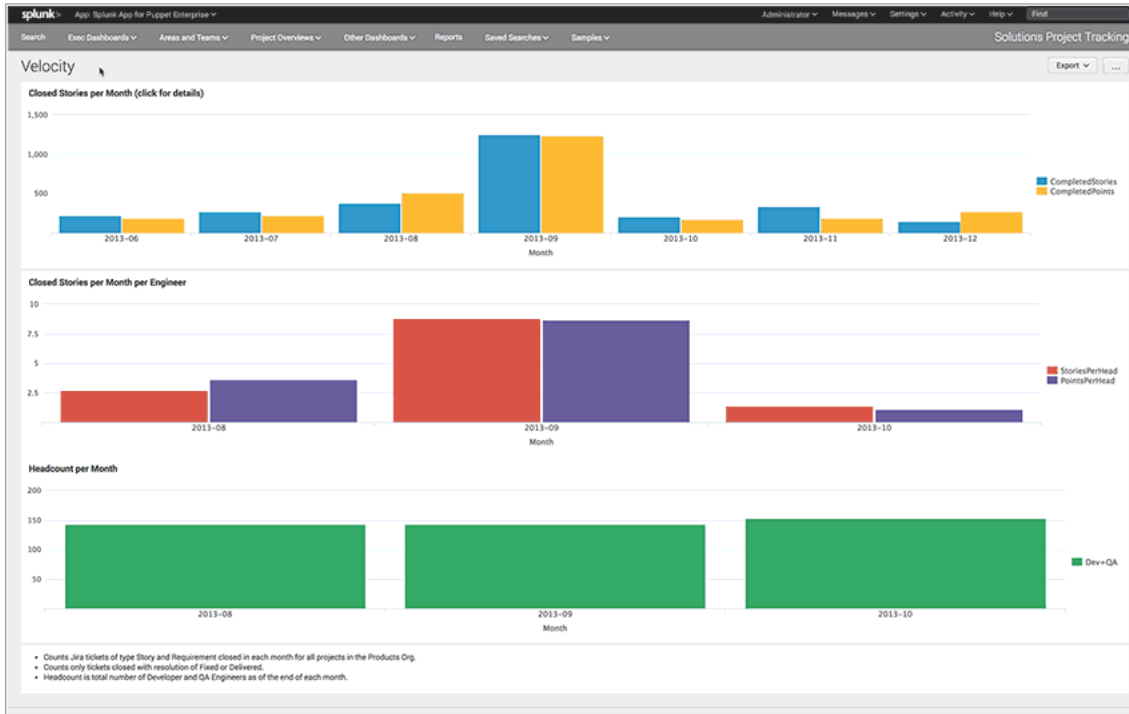


Splunk App for Infrastructure

Understand your foundation



- ▶ Monitor Infrastructure Behavior
- ▶ Identify Issues quickly and troubleshoot
- ▶ Unified approach - virtual machines and containers



Infrastructure Automation Toolchain

- ▶ Code Defines Infrastructure
- ▶ Code Stabilizes Infrastructure
- ▶ Code is easier to track than humans.



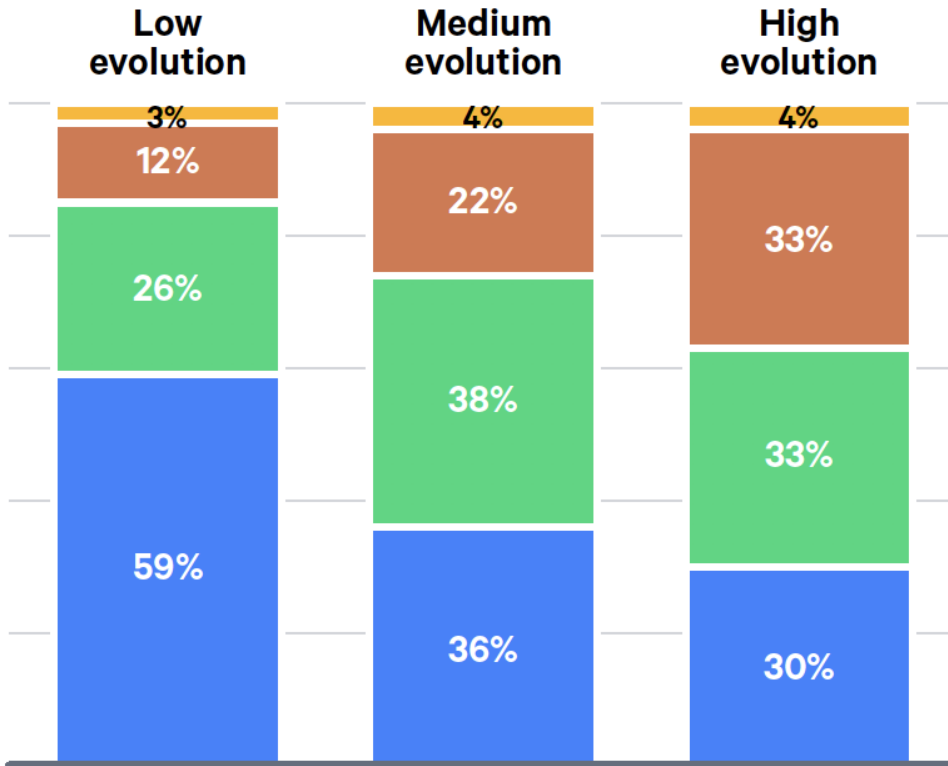
vmware

kubernetes

Sharing by evolutionary scale

Patterns and best practices are shared ...

- ... outside the organization.
- ... across the organization.
- ... across teams.
- ... among individuals within teams.



Empower Others with Knowledge

- ▶ Successful Evolution begins with Sharing information
- ▶ If Others can't see it; They can't help

Phase 2 – Process Maturity

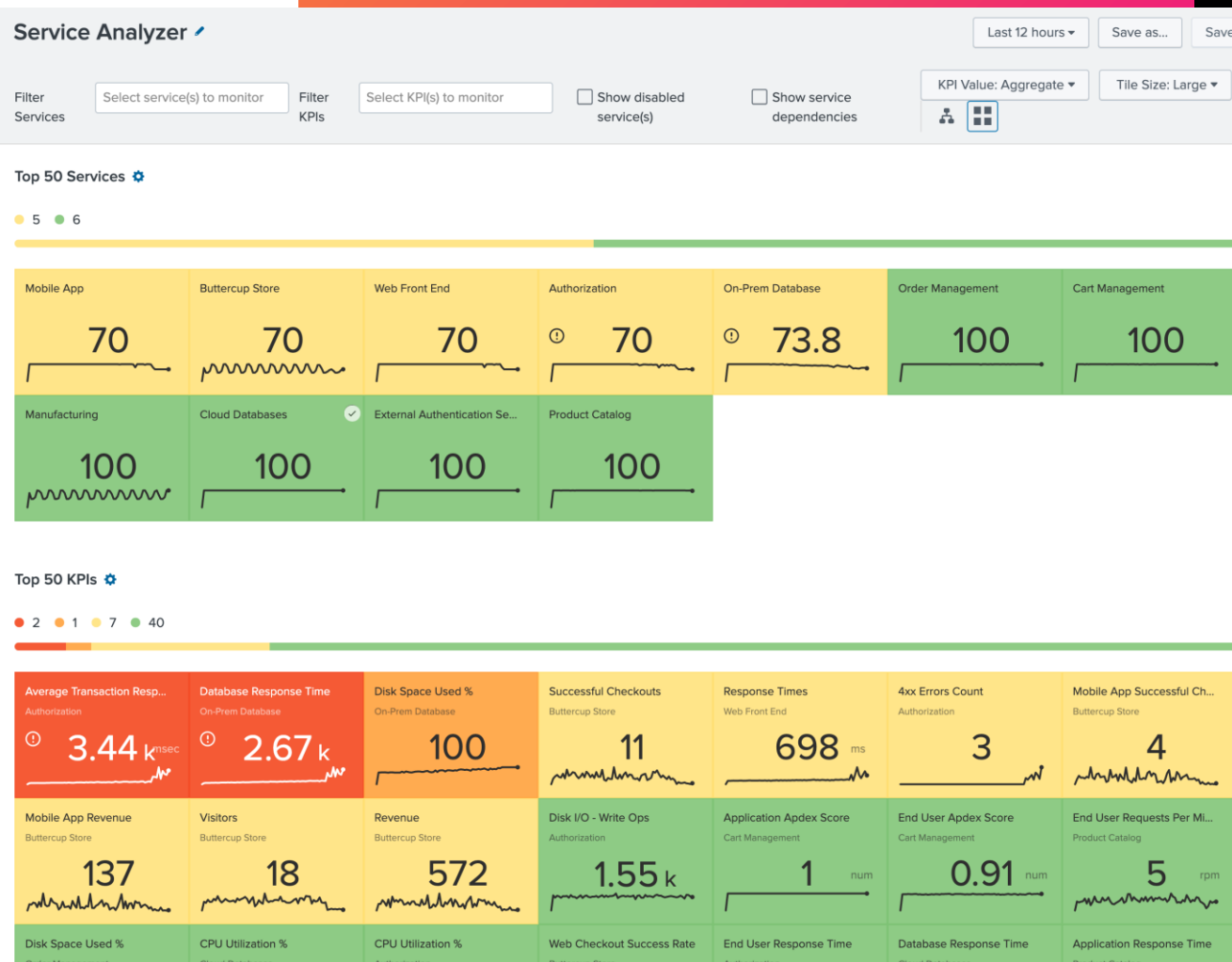
Change the way you Operate





Service Level Monitoring

Understanding Overall Health



- ▶ Distributed apps = Move to Service Level Objectives
- ▶ Empower transition to SRE model
- ▶ Predictive analytics



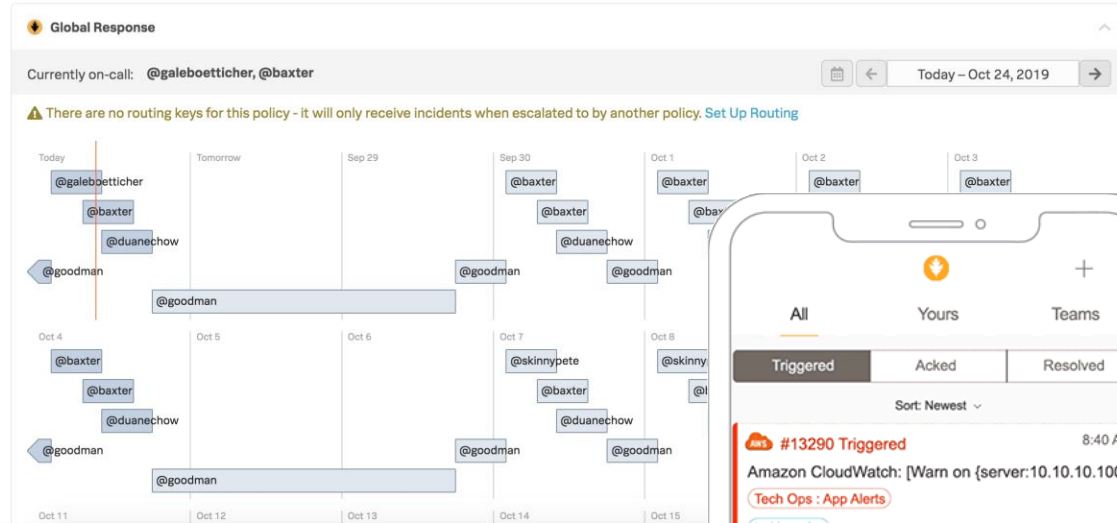
Splunk IT Service
Intelligence™

Database

Team Members **On-Call Schedule** Rotations Scheduled Overrides Escalation Policies

On-Call Schedule

View who is on-call for each of your team's escalation policies.



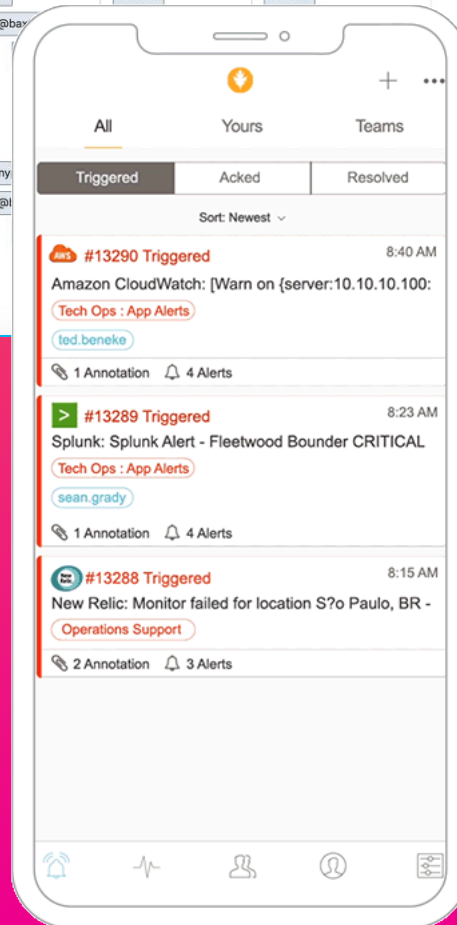
jason 4:00 PM
hubot fire in the hole

VictorOps (hubot) BOT 4:00 PM
Ok, firing in the hole!

jason 4:01 PM
hubot ack 33965

VictorOps (hubot) BOT 4:01 PM
Acking incident33965

VictorOps BOT 4:01 PM



Incident Response

Joining People and Information

- ▶ Turn Data into Doing
- ▶ Bring in the right Experts – Dev, Ops, SRE
- ▶ Automate Remediation
- ▶ Dramatically Reduce MTTR



Toolset Integration

Knowledge and ChatOps

- ▶ Native integration to knowledge and tracking tools.
- ▶ Automate response through your team messaging tools

The screenshot displays the 'Integrations' page in the Splunk interface. It features a sidebar with categories like 'All integrations', 'Already enabled', 'APM', 'Communication', 'Delivery Insights', 'Enterprise Suites', 'Error Tracking', 'Generic', 'Helpdesk Software', 'Live Call Routing', 'Log Management', 'Outgoing Notifications', 'Project Tracking', 'Specialized Tools', 'Splunk', 'System Monitoring', and 'Time Series'. The main area shows 'Featured integrations' including Email, Nagios / Nagios XI, New Relic, Phantom, REST, Slack, Splunk Enterprise, Splunk ITSI, Splunk for Infrastructure, AlertSite, AppDynamics, AppOptics, and Aptelligent. Below this, an 'All integrations' section lists more tools. At the bottom, a chat log shows a conversation between 'jason' and 'VictorOps (hubot)' regarding incident 33965.

Integrations

3rd Party Integrations API Outgoing Webhooks

Search

Categories

All integrations
Already enabled

APM

Communication

Delivery Insights

Enterprise Suites

Error Tracking

Generic

Helpdesk Software

Live Call Routing

Log Management

Outgoing Notifications

Project Tracking

Specialized Tools

Splunk

System Monitoring

Time Series

Featured integrations

Email Generic enabled

Nagios / Nagios XI System Monitoring enabled

New Relic APM enabled

Phantom Splunk enabled

REST Generic enabled

Slack Communication enabled

Splunk Enterprise Splunk enabled

Splunk ITSI Splunk enabled

Splunk for Infrastructure Splunk

All integrations

AlertSite System Monitoring enabled

AppDynamics APM enabled

AppOptics Time Series

Aptelligent Mobile APM enabled

chat log:

jason 4:00 PM
hubot fire in the hole

VictorOps (hubot) BOT 4:00 PM
Ok, firing in the hole!

jason 4:01 PM
hubot ack 33965

VictorOps (hubot) BOT 4:01 PM
Acking incident33965

VictorOps BOT 4:01 PM
ACKNOWLEDGED - Incident #33965

Phase 3 – Value Stream Maturity

Identify Constraints - Optimize



Scenario

Where is the Bottleneck?



Ops Behind
Pace

Developer Velocity has Increased

Agile
Development

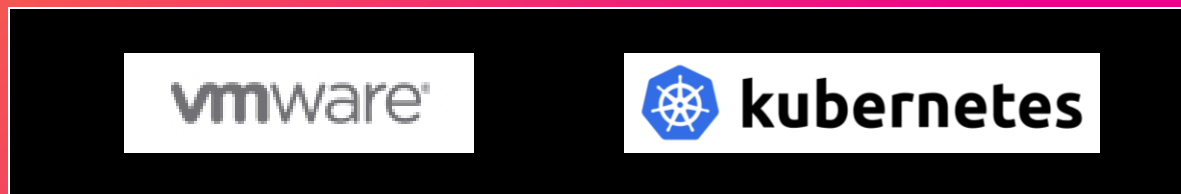
Bottlenecks exist, Unclear where

New
Services

Toolchain Outages halt Development

NewOps

Operating Model Applied to Toolchain



SDLC Optimization

How Fast and Well
are you Moving?

- ▶ Centralized view of value stream health
- ▶ Developer Tool Monitoring
 - When these tools are not working, neither are developers

Key Takeaways



Stabilize platforms and **share** information

Change the way you **operate**

Learn to operate new **toolchain**

Optimize the **value stream**

Learn More at **NewOpsDays.org**





Thank You!

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RATE THIS SESSION