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What is Observability?

OBS1641C

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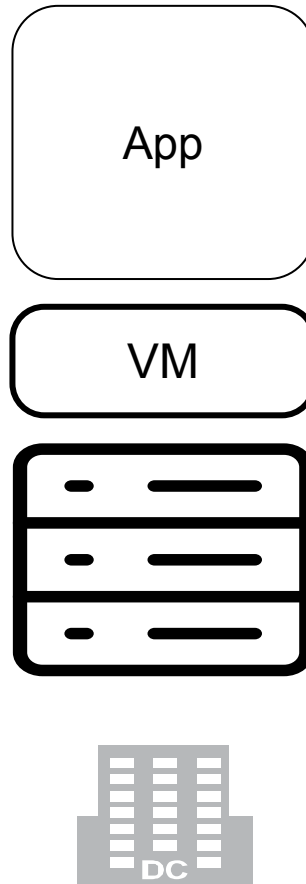
Agenda

- How traditional monitoring works
- Limitation of traditional monitoring
- What is Observability
- How Observability overcomes the limitations of traditional monitoring
- Panel discussion

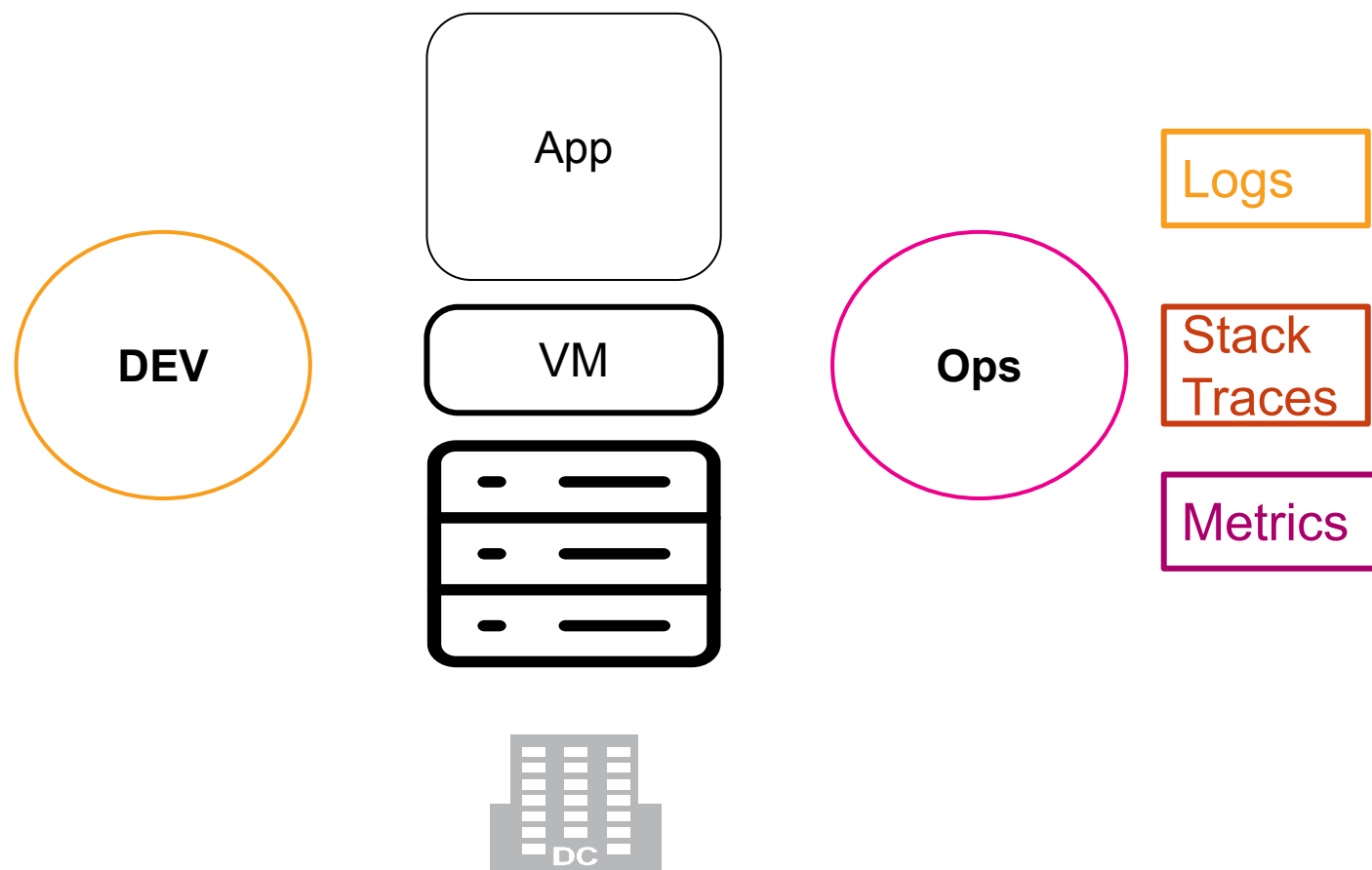


Monitoring is Designed for Traditional Infrastructure

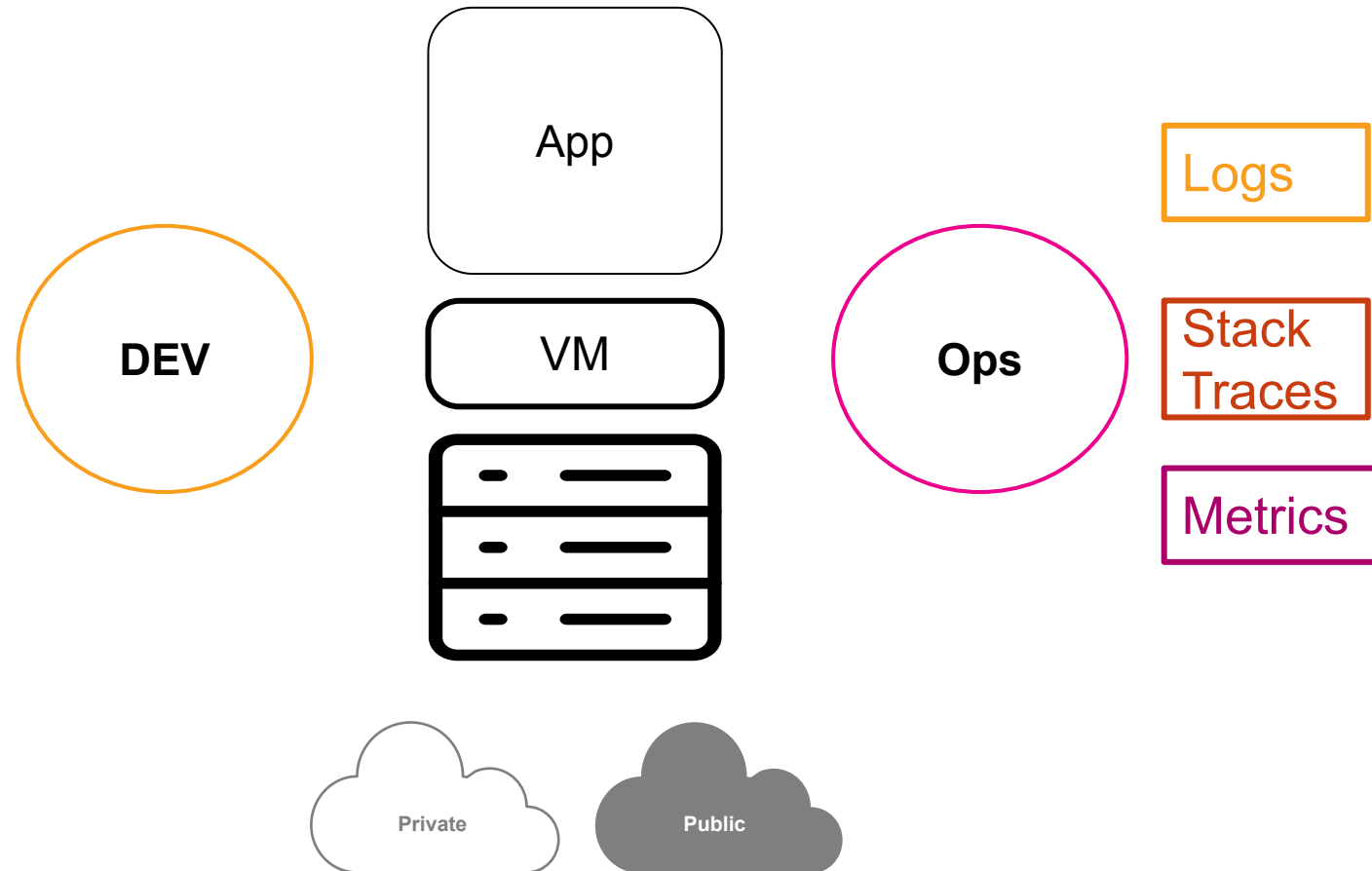
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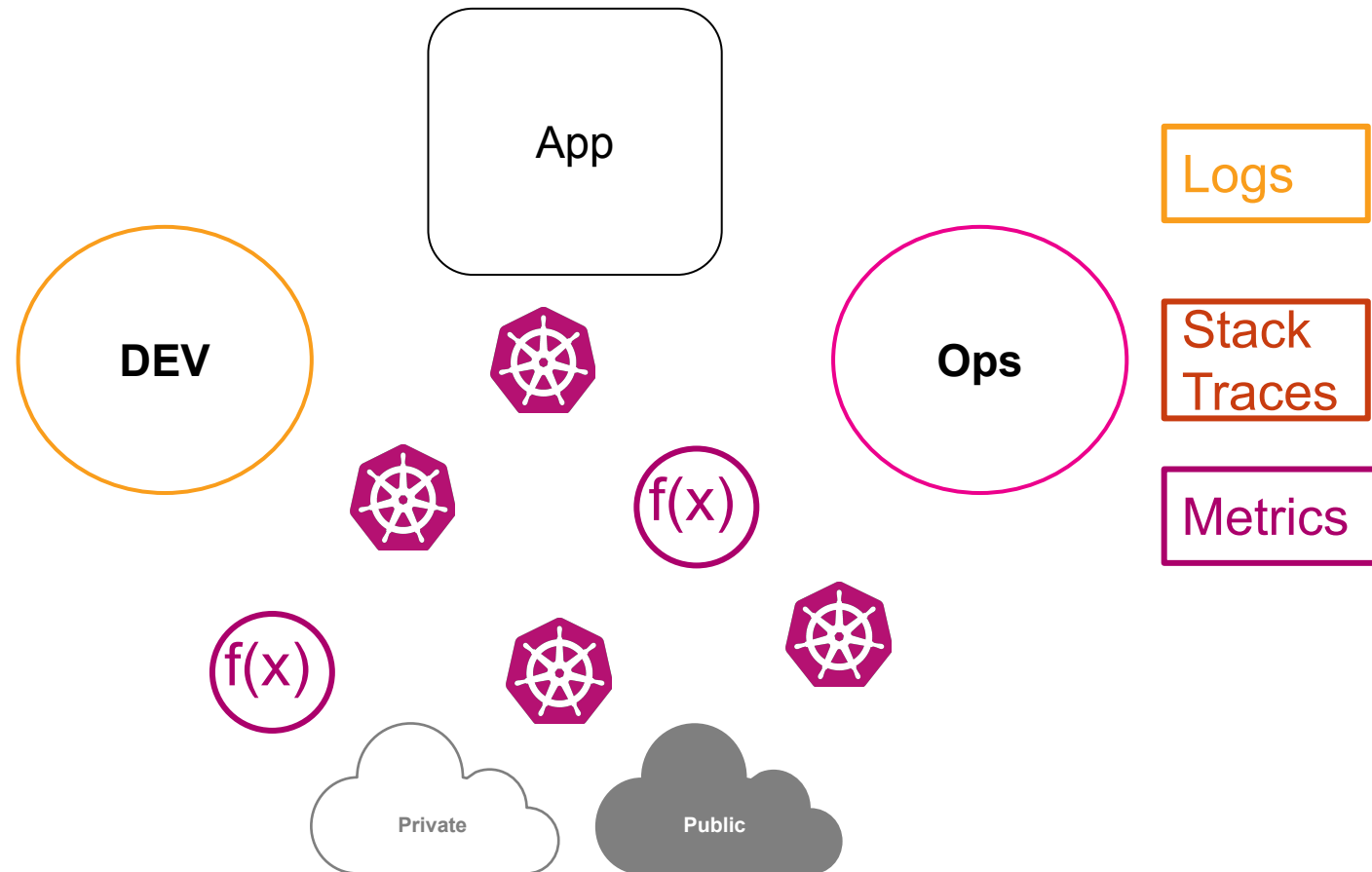
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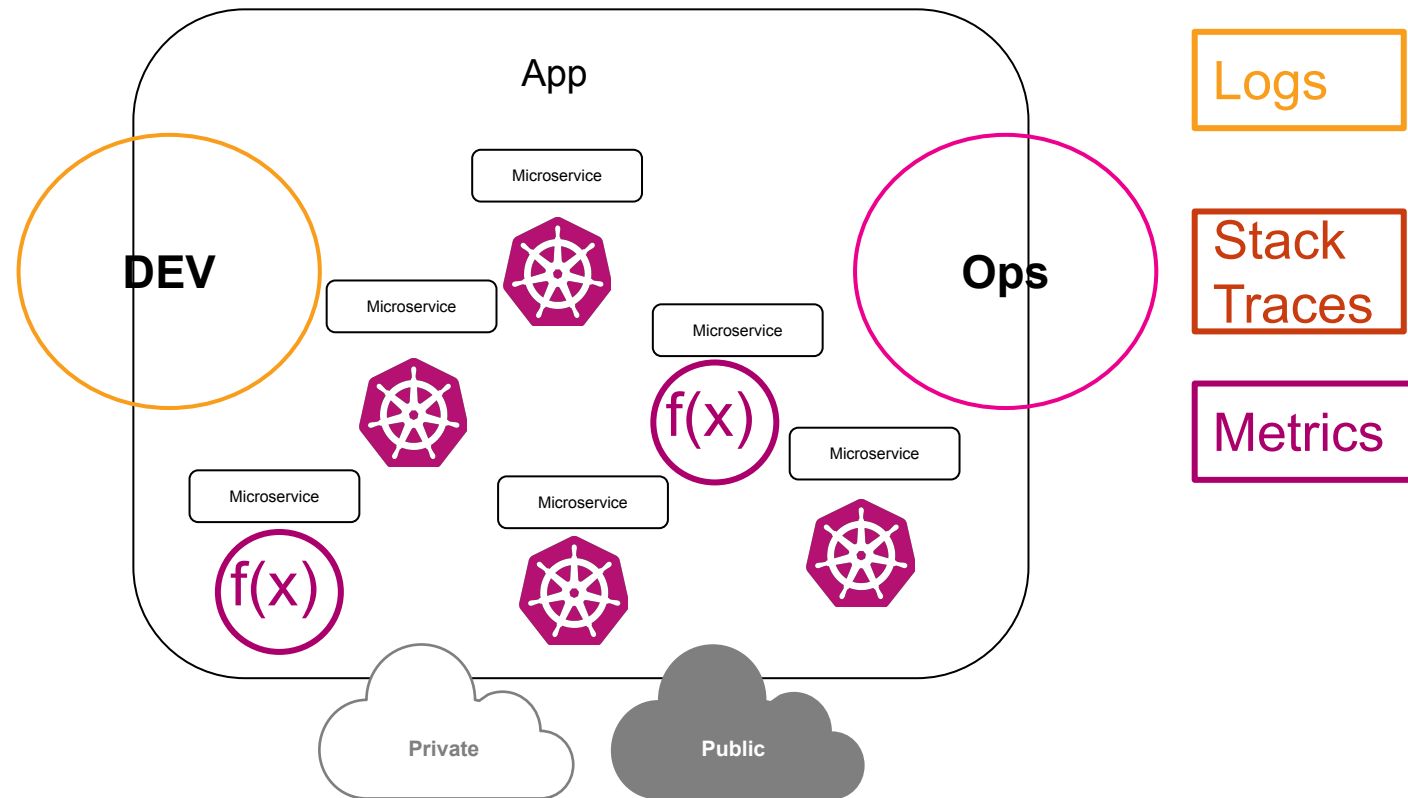
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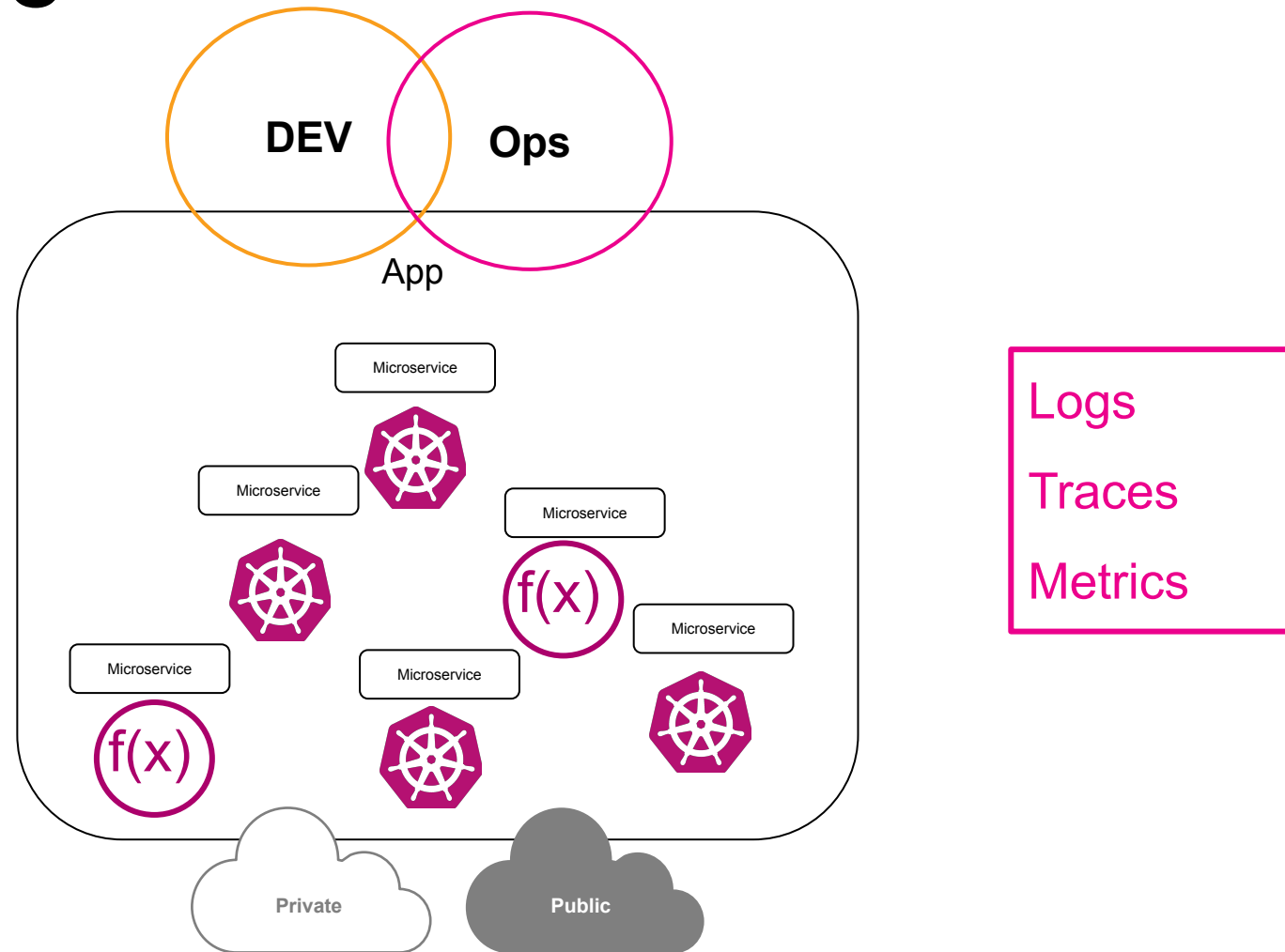
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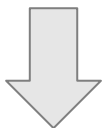


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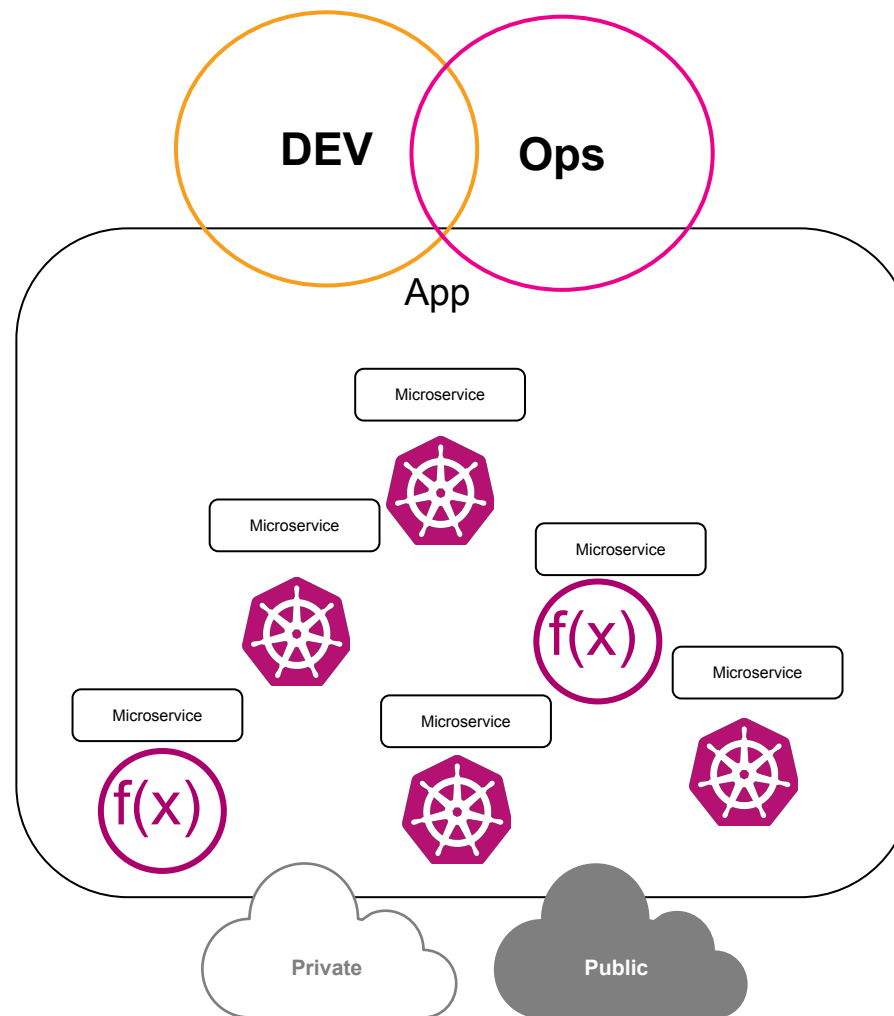


Problems with Traditional Monitoring

1. Reactive
2. Scale
3. Too much siloed data
4. Missed Data
5. Proprietary agents



You can only
troubleshoot
known issues



Logs
Traces
Metrics

Evolving to Observability

Monitoring - the ability to detect and resolve known issues



Observability - the ability to detect and unknown unknowns and resolving them

Tenets of Observability

1. Full end-to-end visibility
2. Detect issues proactively (or before revenue/customer experience is impacted)
3. AI-driven Troubleshooting



Panel discussion

Question 1:

- Can you briefly describe your business to our audience?

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Question 2:

- What does Observability mean to you?

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Question 3:

- What Splunk tools do you use for Observability?
- What was the trigger to adopt them?

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Question 4:

- What are some of the benefits you realized by using Observability?

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Question 5:

- Can you tell us a bit more about the people aspect?
- Did you need to build new teams or create new processes to get the most value out of Observability?

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Question 6:

- How long did it take you adopt Observability?

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Question 7:

- What are some of the lessons learned in the process of adopting Observability?

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Final Slide

- Observability - the ability to detect and troubleshoot unknown unknowns
- Interested in learning more? Check out our [free trial](#)!
- Visit these sessions:
 - **OBS1301B - Extending Observability to Modern Applications and Deployment Methods: Accelerating Application Modernization on AWS with Greg**
 - **OBS1239C - How We Use Splunk AlwaysOn Profiling to Monitor and Troubleshoot Our Monolithic Services: Whistic's Experience**
 - **OBS1429B - Monolith to Microservices: Prepare for the Shift with Jacob**
 - **OBS1574B - How Care.com Uses Splunk® Observability to Troubleshoot Slow Database Queries with Sean**
 - **OBS1654B - Growing a Successful Observability Practice From Crawling, To Walking, To Running**



Thank You

