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Discover Infrastructure Observability for Modern Applications and Rapidly Changing Kubernetes Environments with Splunk!

OBS1674C

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Nathan Willett

Senior Engineering Manager | Splunk



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Bharathi Tenneti

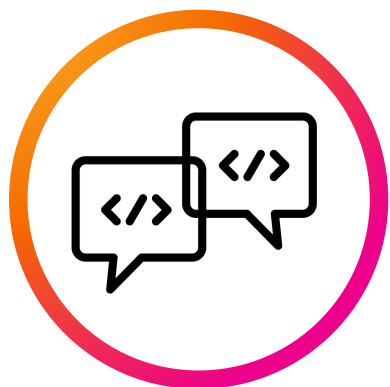
Principal Product Manager | Splunk



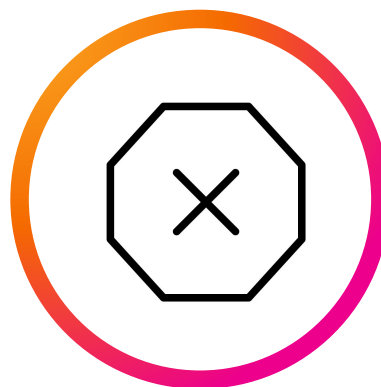
Nathan Willett

Senior Engineering Manager | Splunk

The Trends



The Challenges

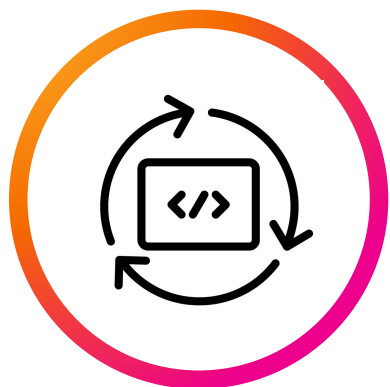


The Solutions



Current Scenario

Software Dominance



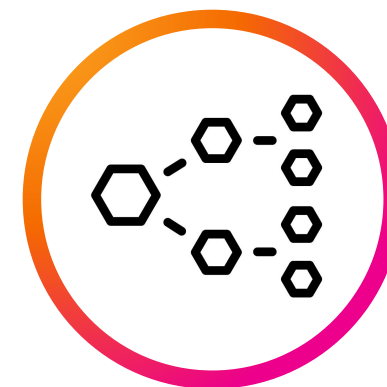
Every company in the world is a software company now!

Adoption of Cloud Technology

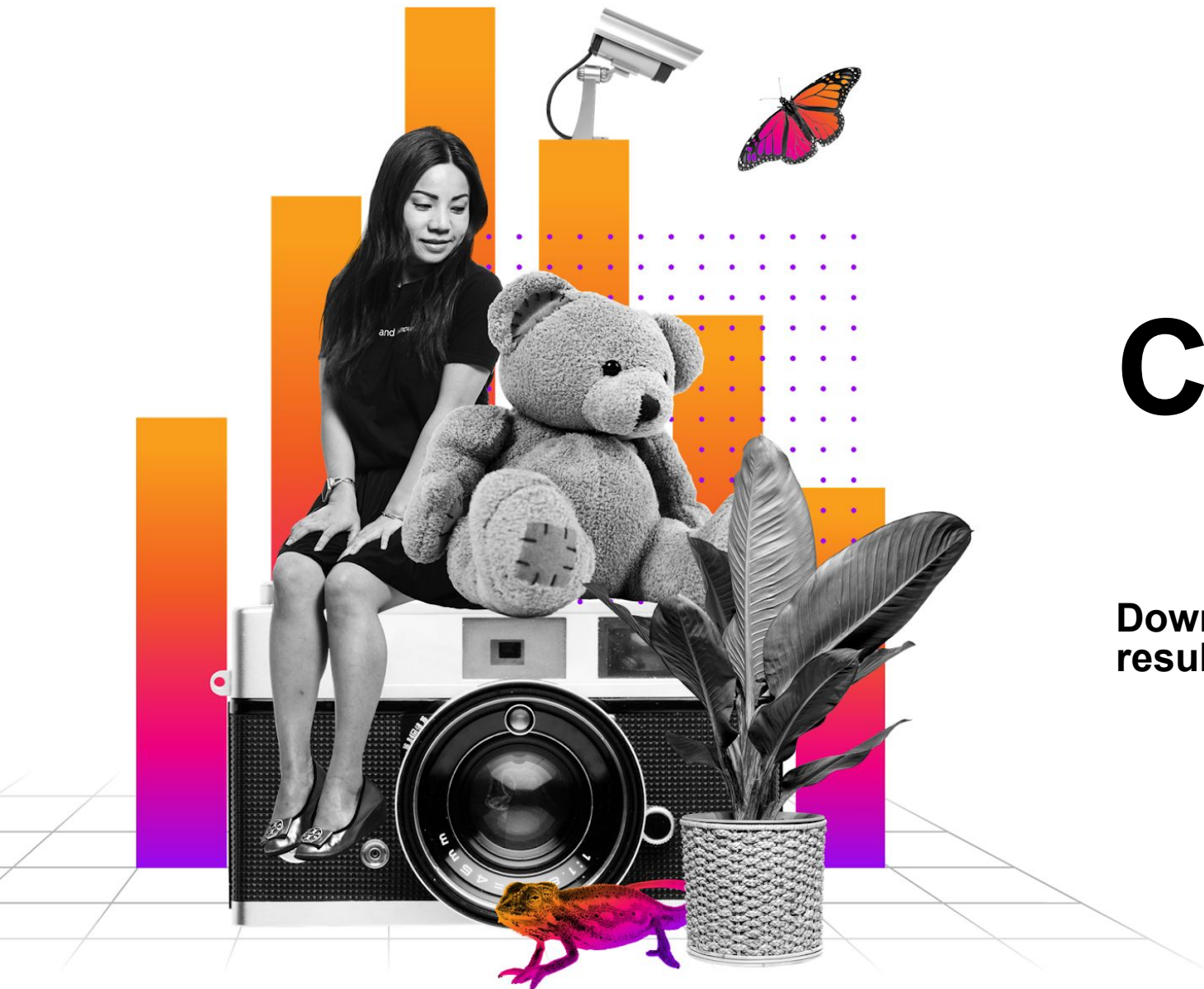


Pandemic accelerated the process of cloud migration

Ever changing tech world



Microservices architecture and container orchestration



Challenge 1

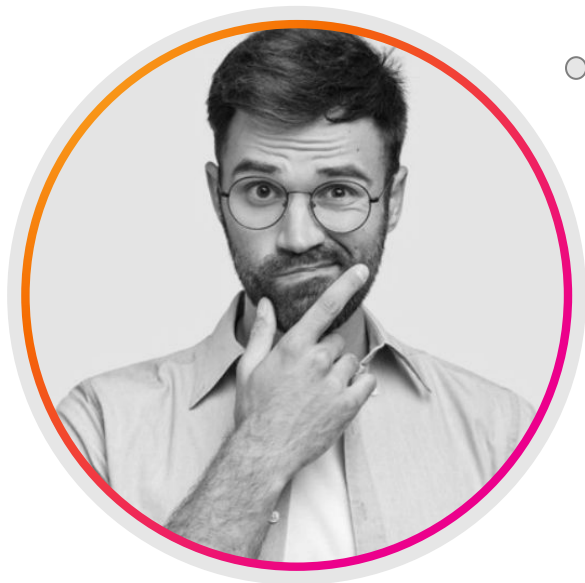
**Downtime of mission critical applications
results in revenue loss**

Challenge 1

What Does This Mean to
'Josh' on the IT Team?

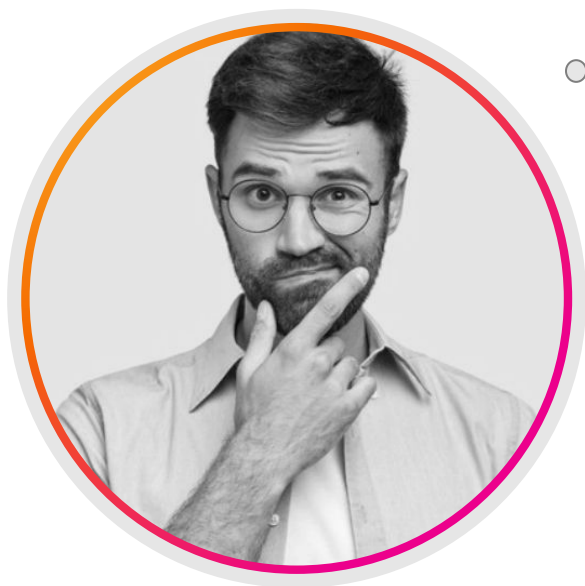
His job has never been so important!

He has big and direct influence to the
companies' business now!



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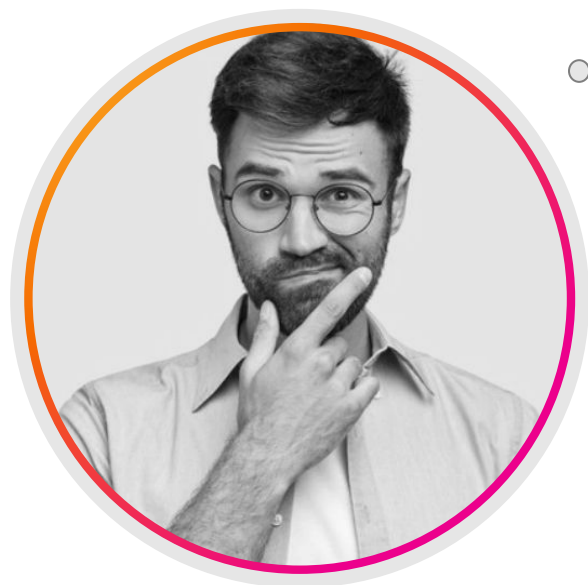
Site Reliability has never been so CRITICAL!

Any minute of **downtime on mission critical**
applications can leads to \$M or \$B of business
loss!

**He needs to monitor / observe IT like a top SaaS
company.**

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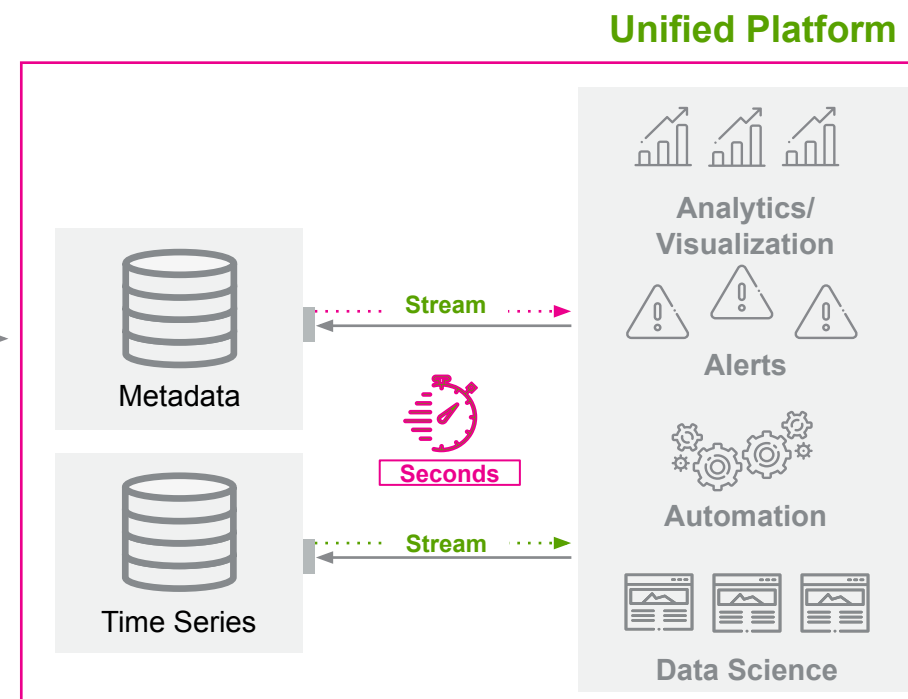
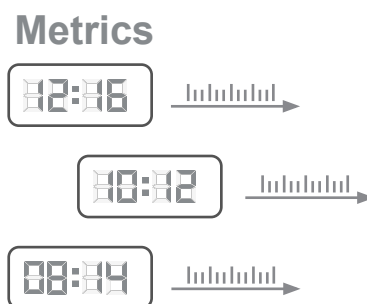
Minimum delay in MTTD and MTTR on mission
critical service

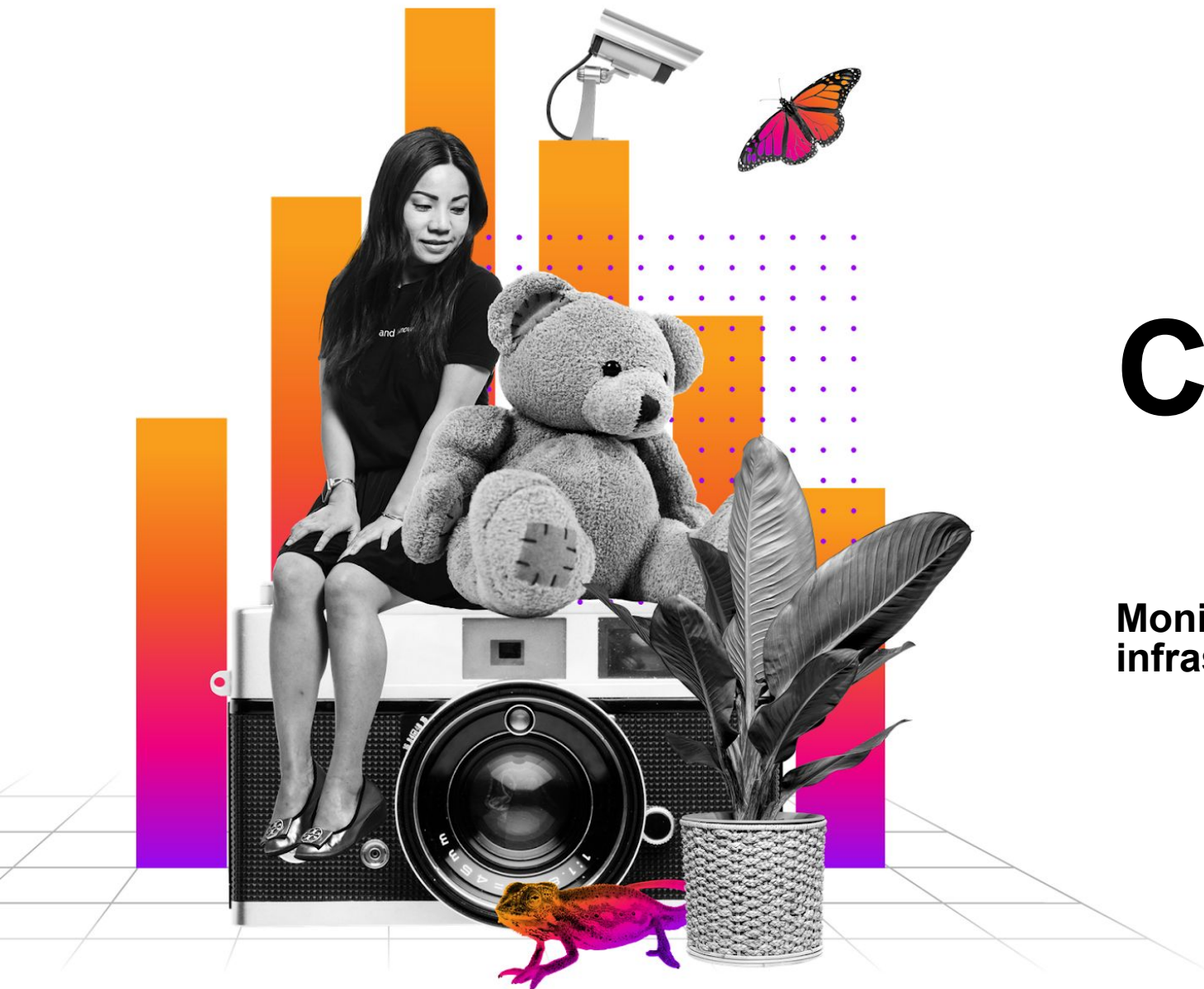
High reliability and availability!

Splunk® Infrastructure Monitoring

Real-time streaming metrics

- On-prem, hybrid, & multi-cloud monitoring
- Pre-built dashboards & hundreds of integrations
- Automatic service discovery
- Instant, analytics-driven alerting
- Custom & high resolution metrics





Challenge 2

Monitoring tools fail to scale together with infrastructure objects

Challenge 2

The scaling need of observability skyrockets
Example: Monitoring for Kubernetes environment

**Increased rate of change
in the new environment**



A good time-to-value ratio!

**Greater scale is enabled
by transition to
distributed applications**



Reliability of monitoring as
Kubernetes footprint
grows

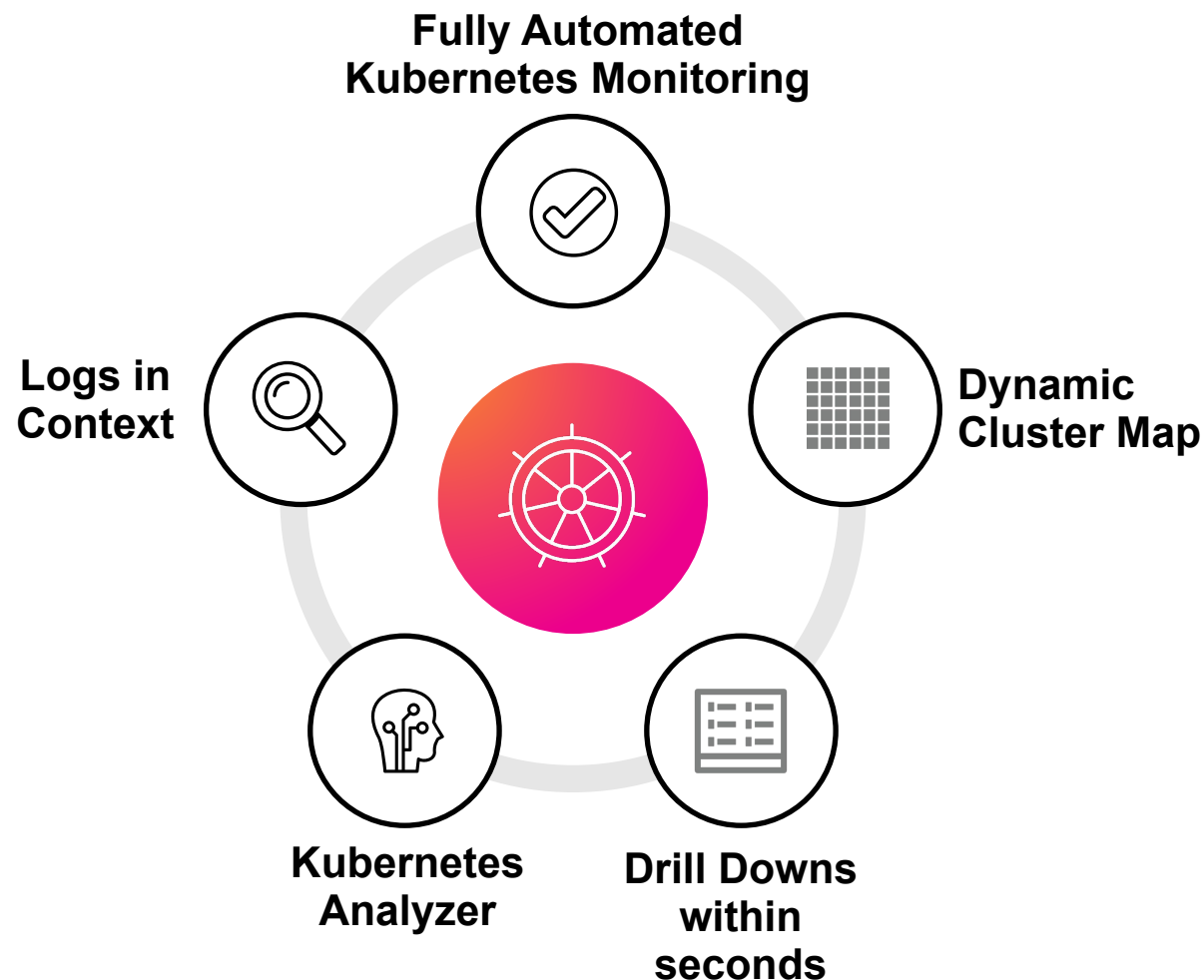
**A new layer of abstraction
between you and your
compute resources**



Context-aware pivots:
viewing the same system
through different lenses

Kubernetes Navigator

For businesses newly moving to Kubernetes, who need turn-key monitoring that helps them become experts



Example of a Large Customer we Host

of Hosts

60K

of
Containers

300K

of Data
Points per
Minute

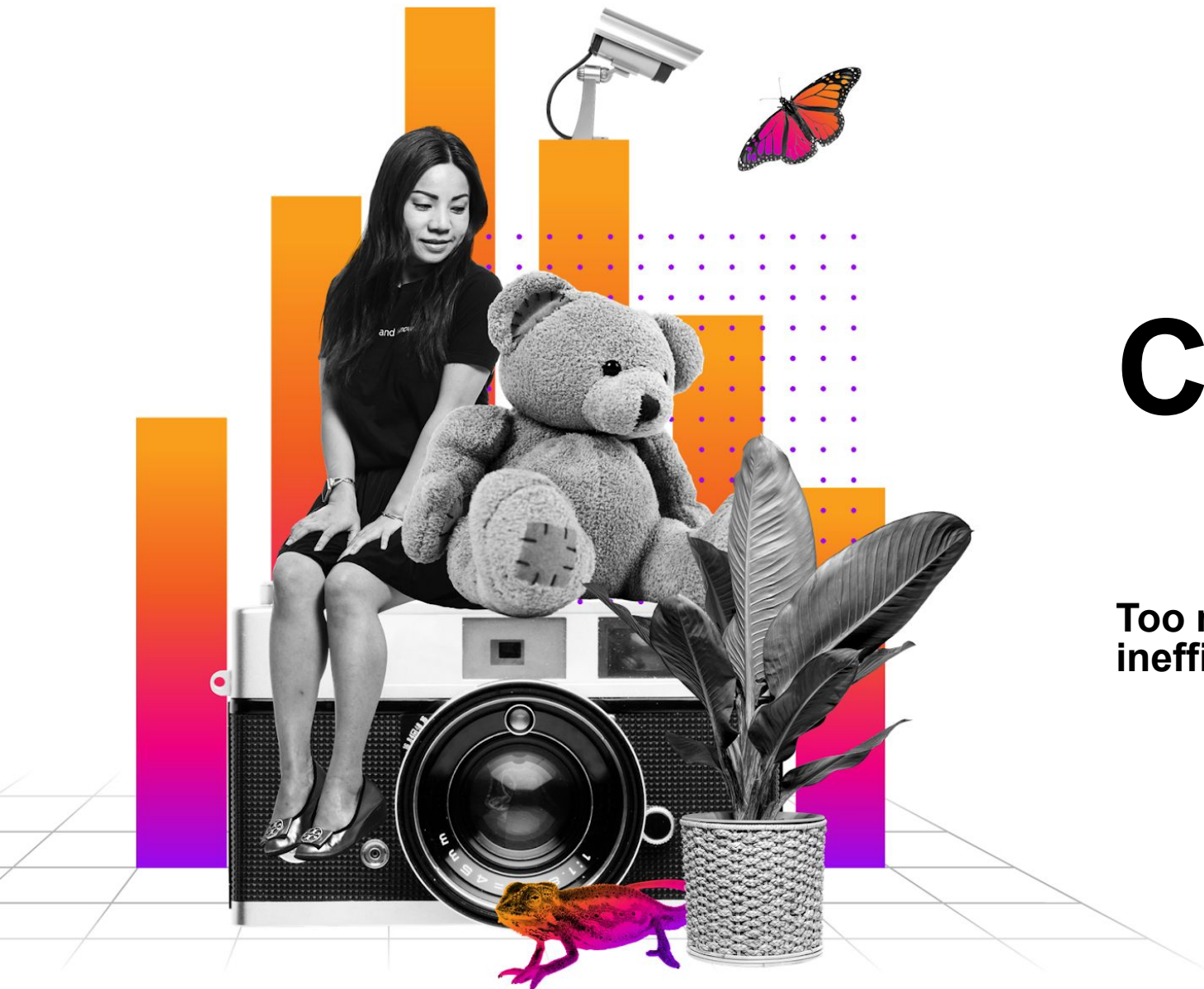
1.5B

of Active
MTSes

200M

of MTSes

16B

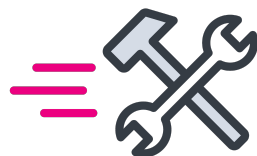


Challenge 3

Too many monitoring tools creates inefficiencies and rework

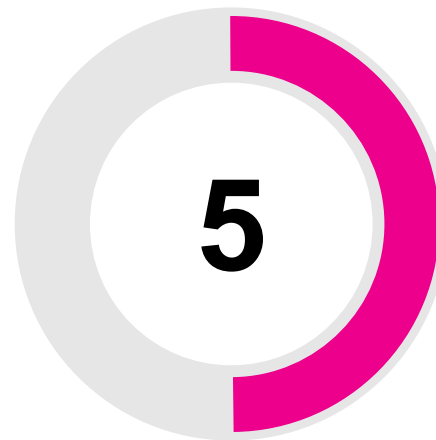
Challenge 3

Way too many tools!



To cover various observability needs within an organization

- **Architecture:** from traditional to cloud native
- **Tech stack:** from infrastructure to microservices
- **Task:** from monitoring to troubleshooting
- **Location:** from on-prem to cloud



50% of companies have more than 5 observability tools



33% of companies have experienced 10+ tools

The Results...



Splunk® Observability Cloud

ITSI

Synthetic Monitoring

Infrastructure Monitoring

APM

On-Call

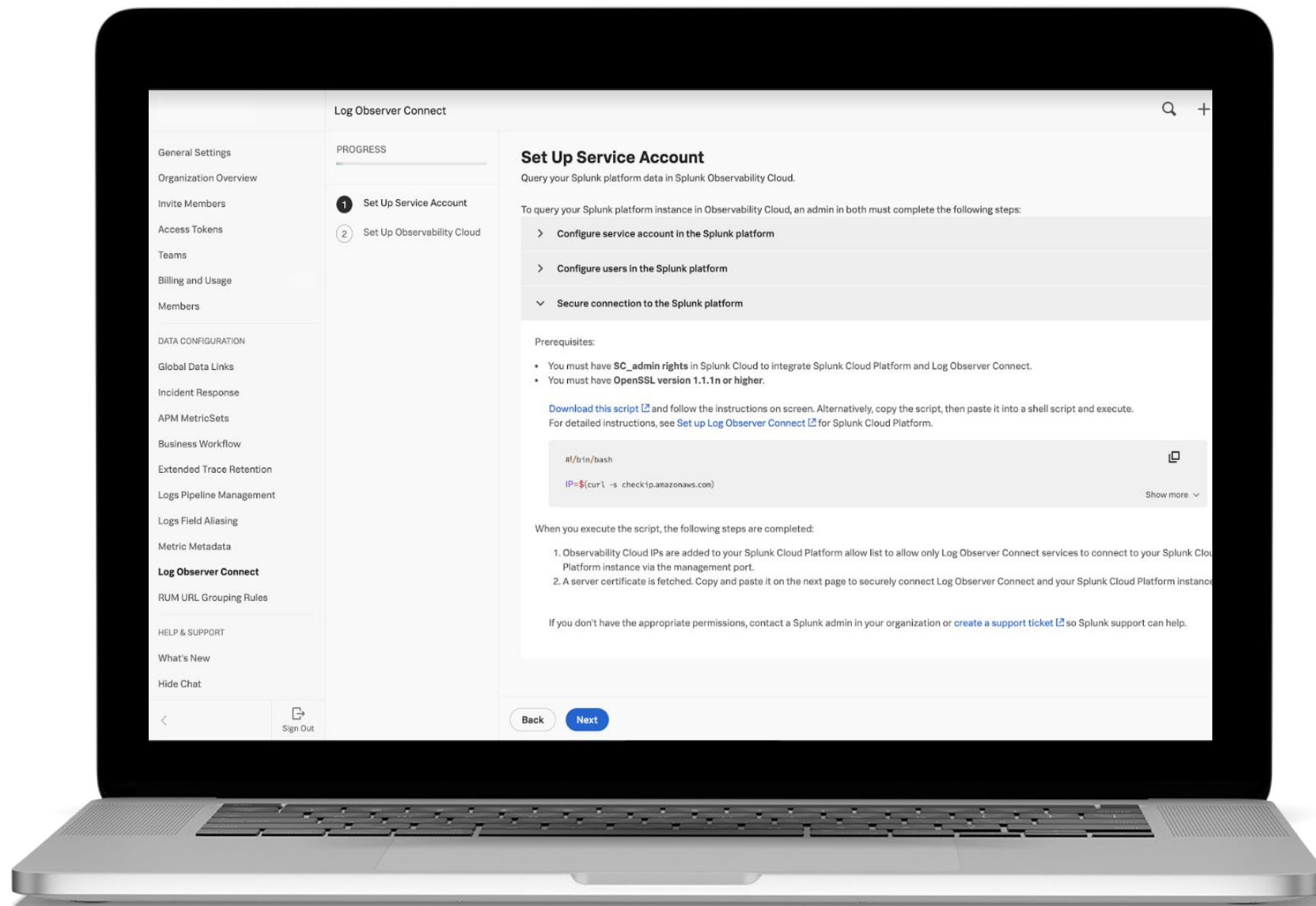
RUM

Log Observer

New! Log Observer Connect

Advanced observability capabilities with Splunk® Enterprise and Splunk® Cloud data

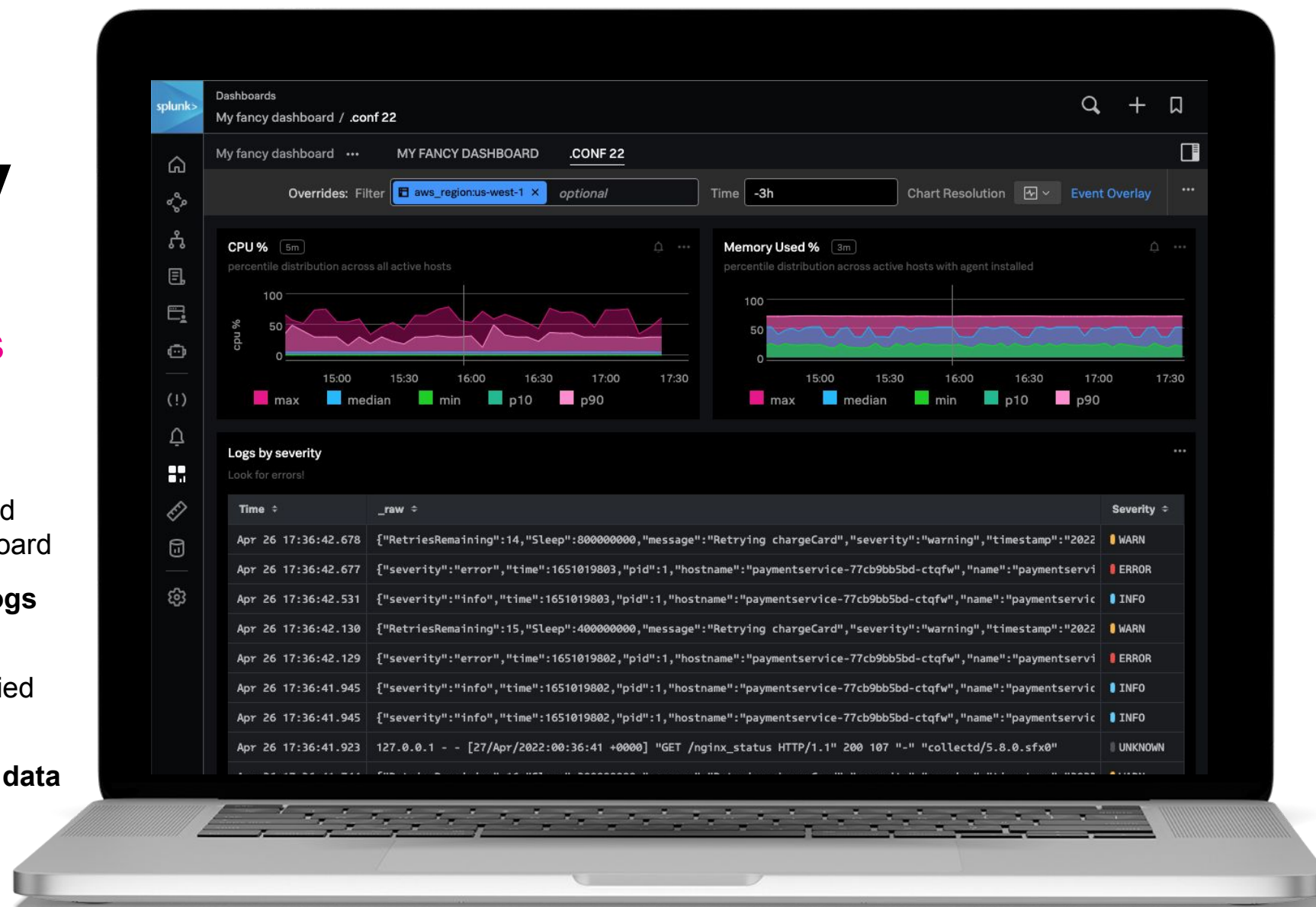
- **Centralize your data.** Leverage the power of Splunk® Enterprise and Splunk® Cloud data in-context with metrics and traces
- **Get started quickly.** Start using Log Observer Connect in less than 10 minutes
- Access to no-code Log Observer experience and related content links for **faster troubleshooting and root-cause analysis**
- **Extend the value of your Splunk investment** at no additional cost

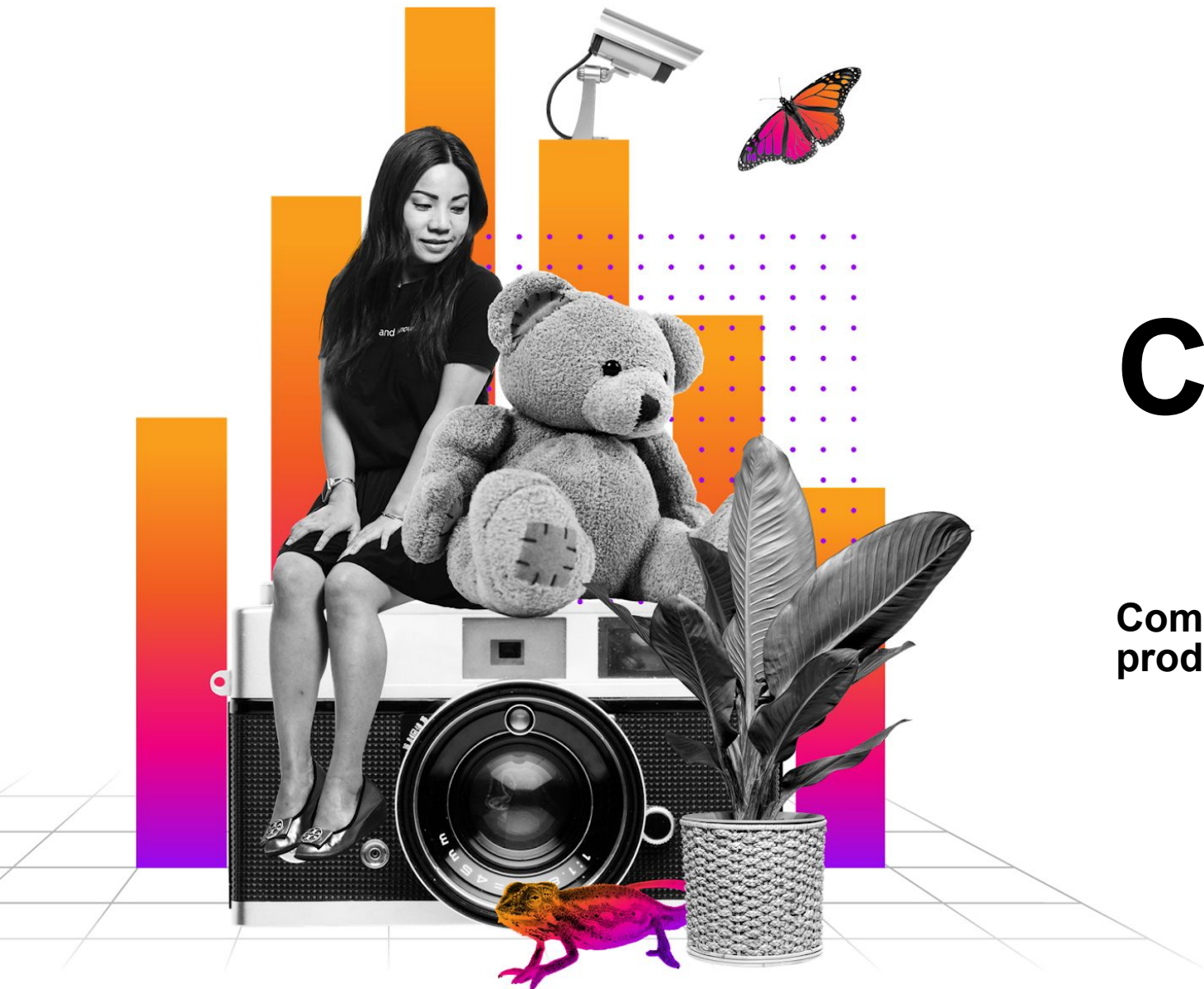


Logs in Observability Dashboards

Blending aggregated logs and real time metrics

- **Get a complete picture** by mixing and matching metrics and logs in a dashboard
- **Use metrics to find logs, and use logs to explain metrics**
- **Correlate metrics and logs** with unified filters and time controls
- **Access Splunk® Enterprise / Cloud data** to enrich Observability dashboards





Challenge 4

Complex, non-intuitive solutions slows down productivity

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Challenge 4

Keep it Simple, Simple, Simple!

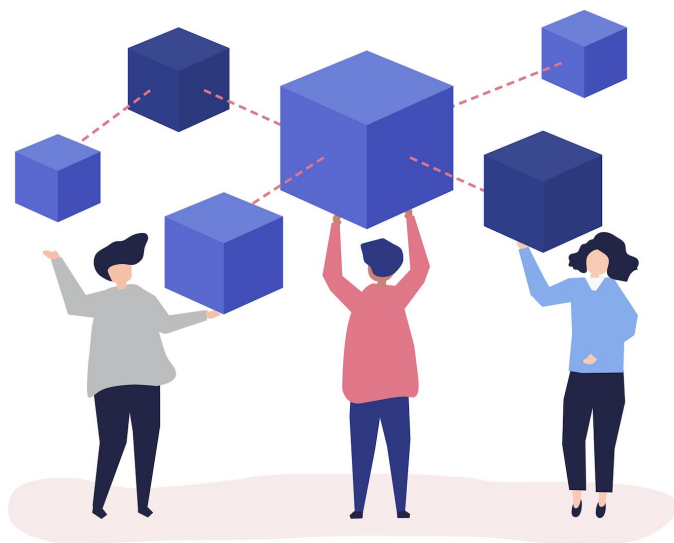


- 'Annie', Observability Engineer

*“Developers are our customers. Imagine the observability team needs to make sure every developer learns how to use those tools, how much effort would it take? How much feature development will they delay because of that. **Keep it simple for your developers. You want them to focus on developer softwares, not on monitoring.**”*

*However, **monitoring is absolutely critical.** Important data should be collected monitored for every microservices from day 1. The decisions of choosing which system metrics to use can take the developers long time.”*

How They Did it?



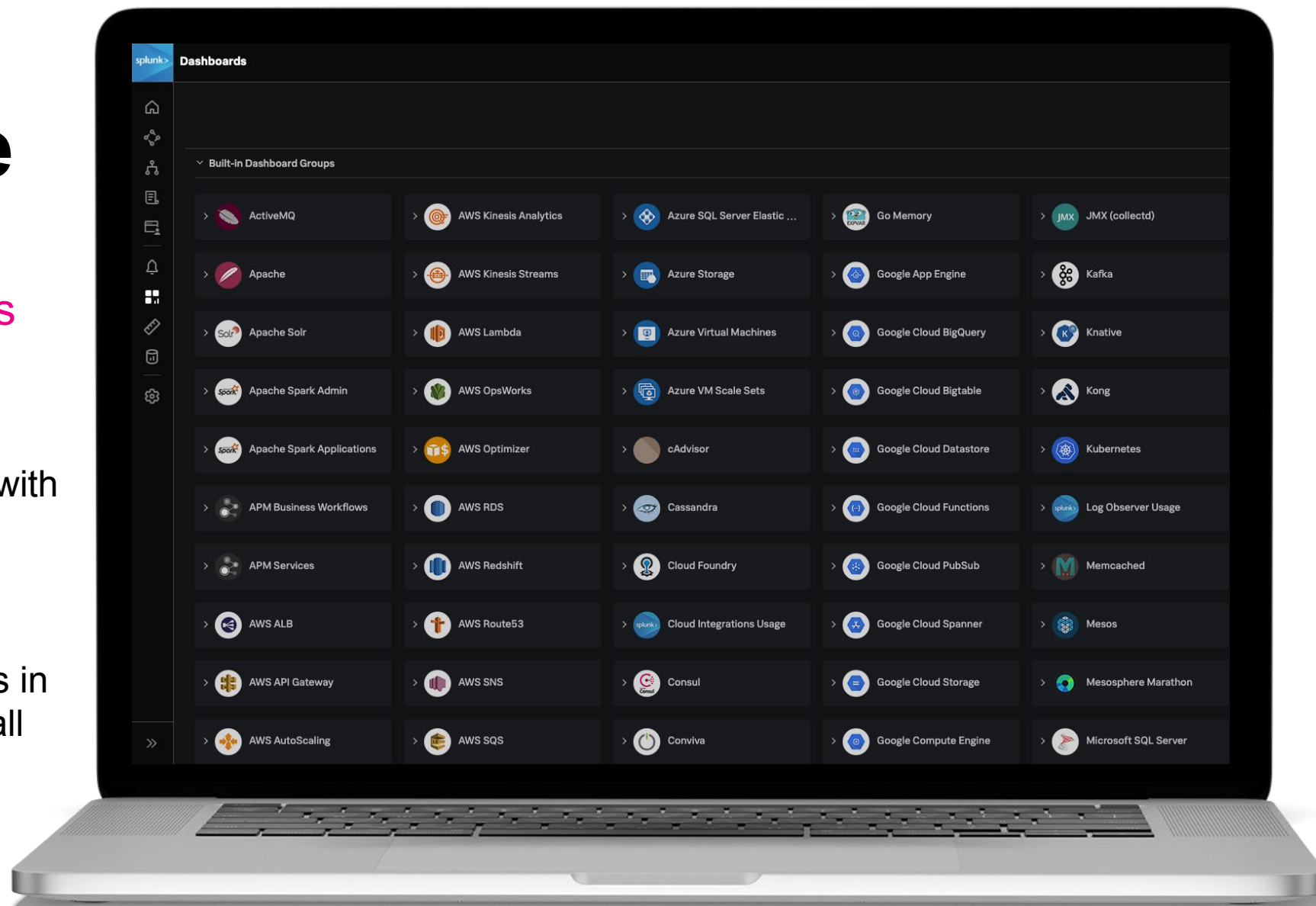
Central Observability team pre-define system monitoring templates (monitoring dashboard and detectors) for each developer, each microservice owner

However, how about companies who do not have the well established and sizable observability teams?

Splunk® Infrastructure Monitoring

Real-time streaming metrics

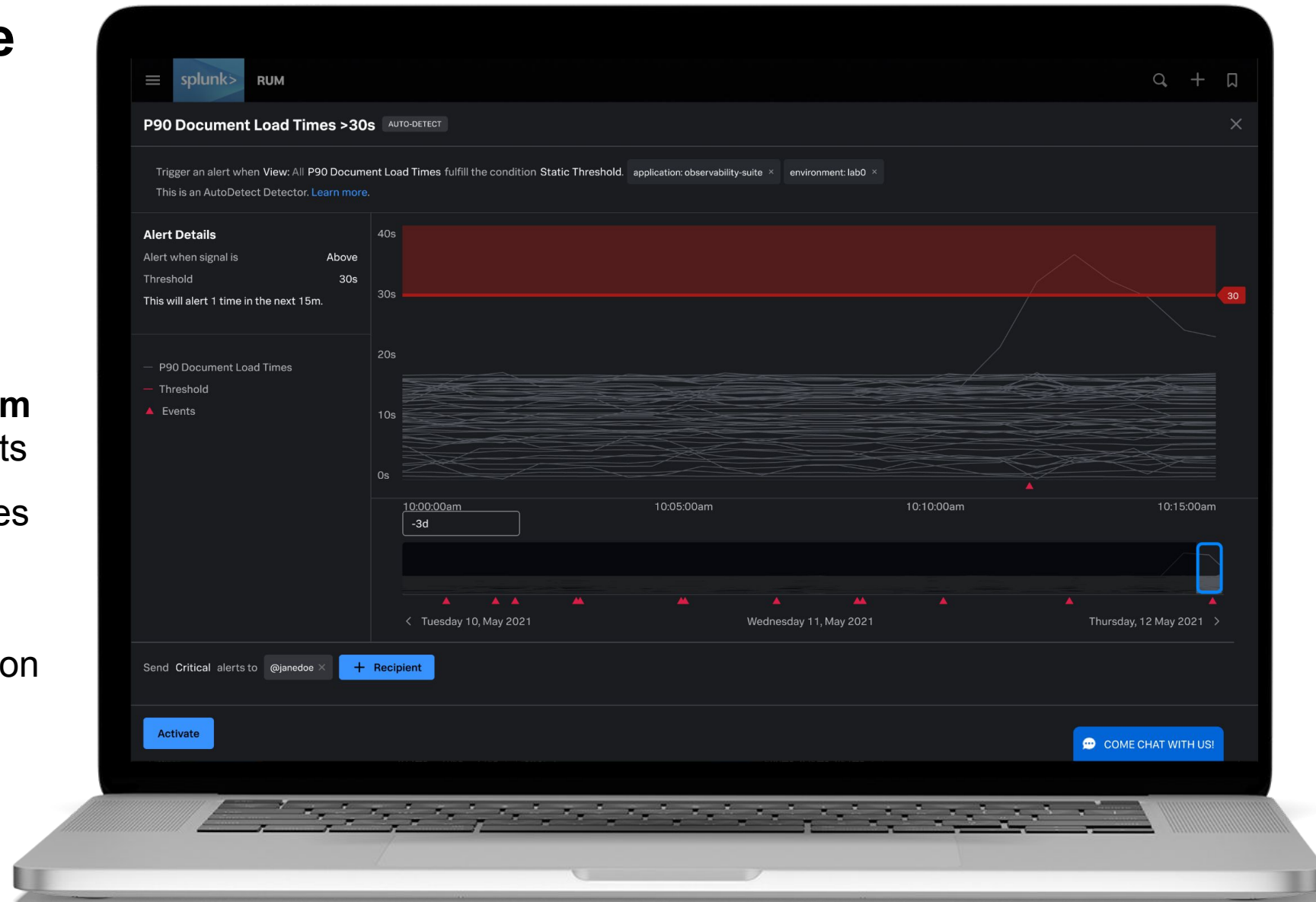
- OOTB dashboards
- Quickly visualize health and performance of your full stack with fast pivot
- Detect patterns, trends and anomalies in hosts, containers, and other infrastructure services in public clouds or datacenters -- all at a glance
- Intelligent direction to what's broken in that tech stack



Splunk Infrastructure Monitoring AutoDetect

Simplified onboarding with
out-of-the-box alerting

- **Faster TTV with OOTB problem detection** for critical components
- Automatically discover anomalies in your infrastructure
- Quickly identify infrastructure state with intuitive alert integration for **faster MTTR**
- In-product detector and alert analysis for more effective detectors and reduced alert fatigue



Take Away



- **Minimize delay** in MTTD and MTTR on mission critical service
- Ensure your monitoring system can **scale** for cloud native architecture
 - **Reduce** the number of monitoring tools
 - **Make it simple** for your developer



- Splunk Infra Mon Free Trial: https://www.splunk.com/en_us/download/infrastructure-monitoring.html
- **OBS1263**: Splunk Log Observer: A Log Investigation Experience designed for Developers and SREs
- **OBS1645**: Using Splunk Infrastructure Monitoring for Database Infrastructure
- **OBS1338**: Monitor and Troubleshoot Across Cloud and Hybrid IT to Minimize Alert Storms

Thank You

